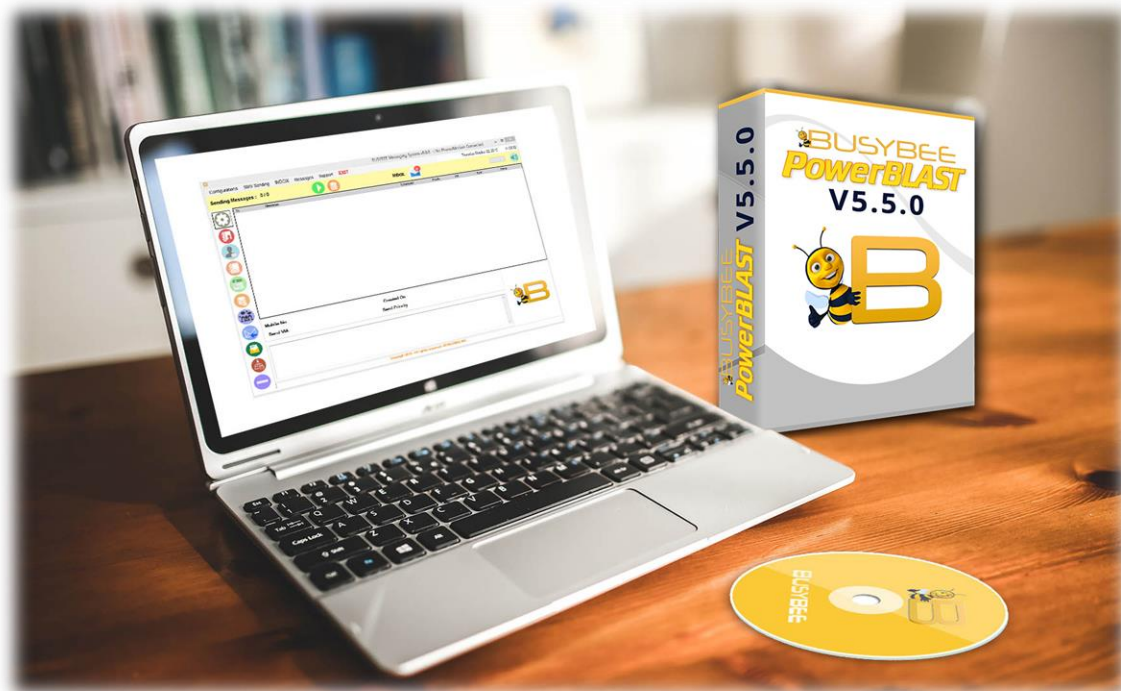


USER'S MANUAL

BUSYBEE PowerBlast

Featuring Software Version 5.5.0





Office: G7 Burgundy Place, B. Gonzales Street,
Loyola Heights, Quezon City 1108

Phone: (02) 929-2222 / (+63) 917 837 2000

Email: info@mybusybee.net

Website: <https://www.mybusybee.net>

Thank you for choosing Busybee v5.5.0 for your SMS needs.

It is our commitment to provide you with the best and reliable 24-hour SMS system all over the country. We guarantee your satisfaction and money's worth on every transaction made with us.

To help you know more about our services and what you can expect from our staff, please refer to our company website
www.mybusybee.net

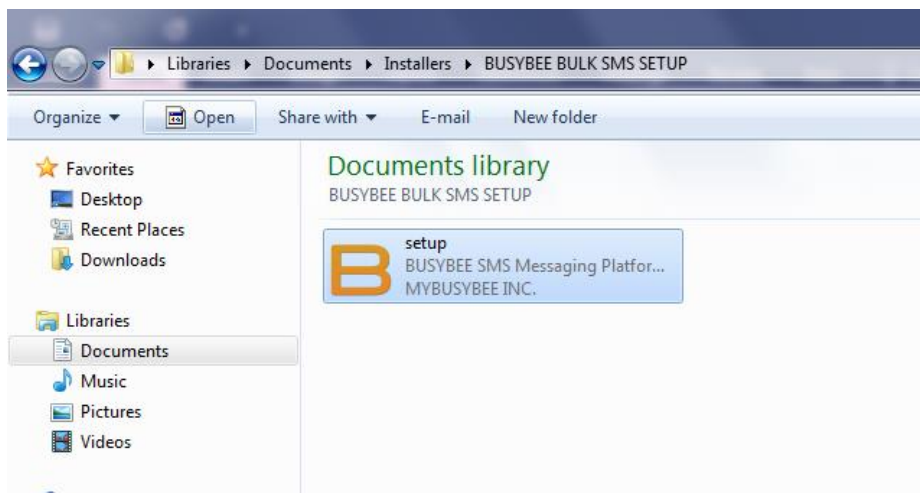
BUSYBEE v5.5.0 Latest version

NEW Features:

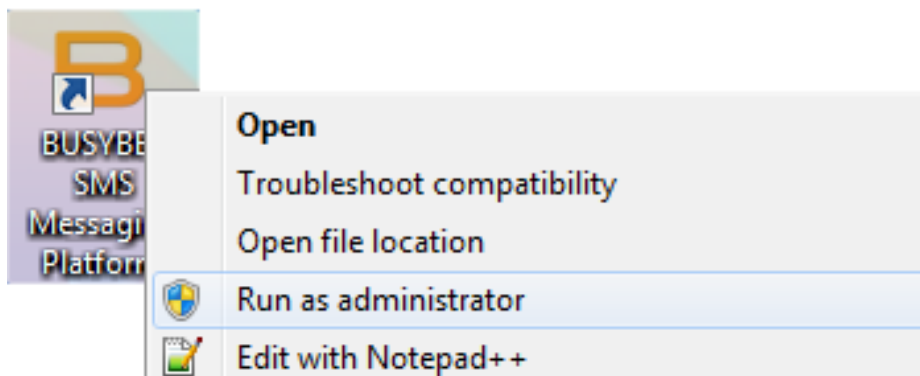
- ✓ BUSYBEE v5.5.0 now has a NEW LOOK! Pastel colors combined with perfectly planned layout exudes simplicity and minimalism yet a more powerful backend coupled with advanced functionalities are embedded behind this simple beauty.
- ✓ BUSYBEE v5.5.0 now has SHORTCUTS for most commonly used functions. Going to your most favorite function has never been easy with these shortcuts.
- ✓ BUSYBEE v5.5.0 now supports AUTO PORT DETECTION! Configuration is as simple as a click of your mouse. No more manual configuration.
- ✓ ADDED Auto Reply via BRANDED SMS!
- ✓ BUSYBEE v5.5.0 added INTELLIGENT SENDING feature! You are now in control of the time interval of your campaign.
- ✓ Receive LONG SMS within a single message via SMART Messaging feature.
- ✓ Are you used to seeing history of your conversation with your friend same format as in the one in your smart phone? BUSYBEE v5.5.0 now supports BUBBLE CONVERSATION! You can now easily track down your conversation in one page.
- ✓ BUSYBEE v5.5.0 now added SMS Campaign Completed notification!
- ✓ Team Txt (BETA) – Group chat via regular SMS. No Data plan needed.
- ✓ BUSYBEE v5.5.0 has Template Title to help you remember Long canned replies.
- ✓ BUSYBEE v5.5.0 now support UNSUBSCRIBE button to easily blocks SMS to customers who does not want to receive your SMS campaigns
- ✓ BUSYBEE v5.5.0 now supports Forwarding of SMS
- ✓ BUSYBEE v5.5.0 can now be WHITELABELED in all Lifetime Plans. You can now put your logo and brand in our software.

HOW TO INSTALL BUSYBEE POWERBLAST

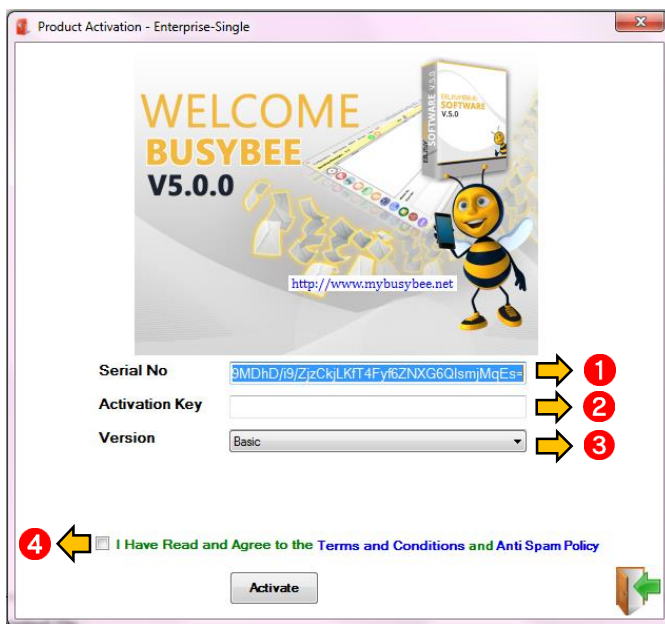
1. Install Busybee PowerBlast by clicking setup.exe



2. Check the Busybee PowerBlast in your desktop and run the application as administrator.

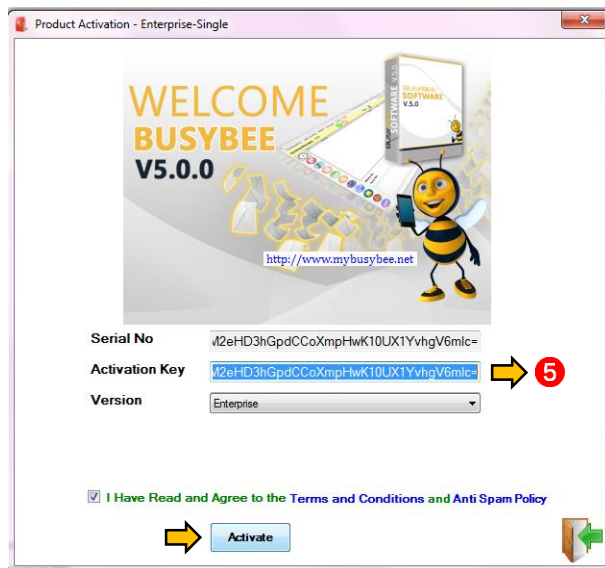


3. Send the Serial No. via email to **my_busy_bee@yahoo.com** located in the Registration menu under Support. Make sure to check the terms and conditions and Anti-Spam Policy. Please take note that Serial No. is case sensitive.

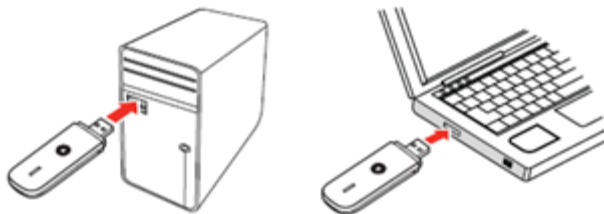


- 1 - Serial Key
- 2 - Activation Key
- 3 - Version
- 4 - Terms and Conditions

4. Check your email and you will receive the activation key.
5. Go back to the software and kindly key in the activation key and press "Activate"



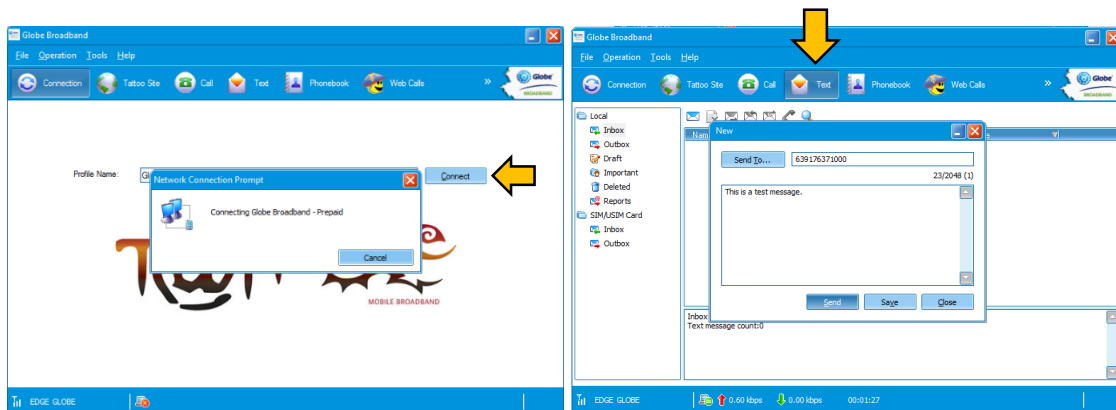
6. Plug the GSM USB modem to the USB port



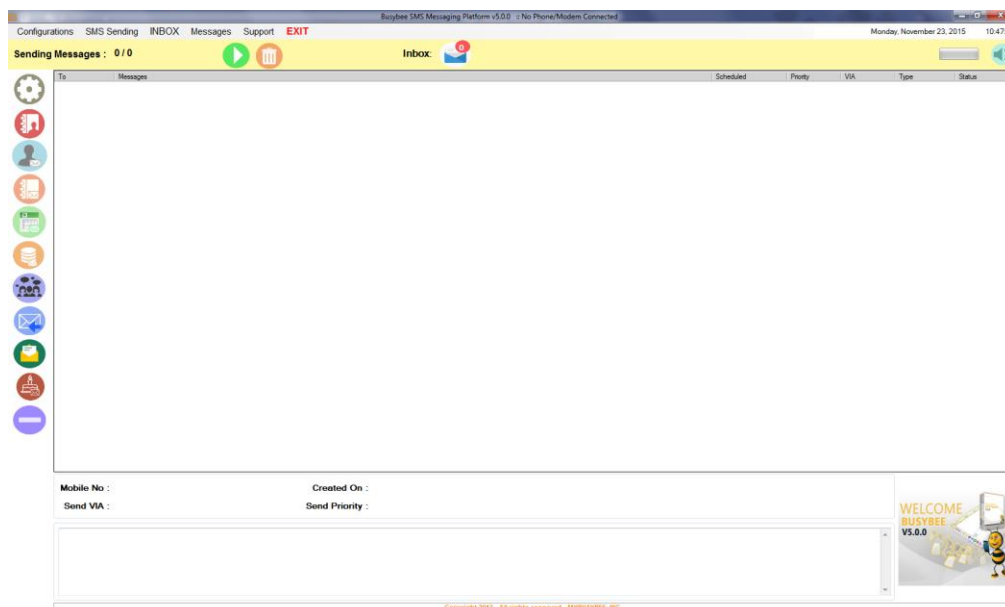
7. If you are using Globe Tattoo, Smart Bro or Sun Broadband, please install the built in application of the modem.



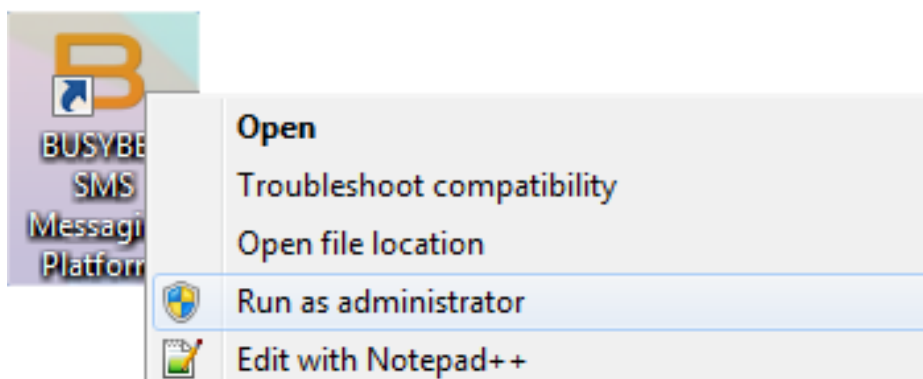
8. Open the built in application, Connect and try to send and receive a text.




9. Once it is working, exit the built in software.
You are now ready to start using the BUSYBEE PowerBlast.

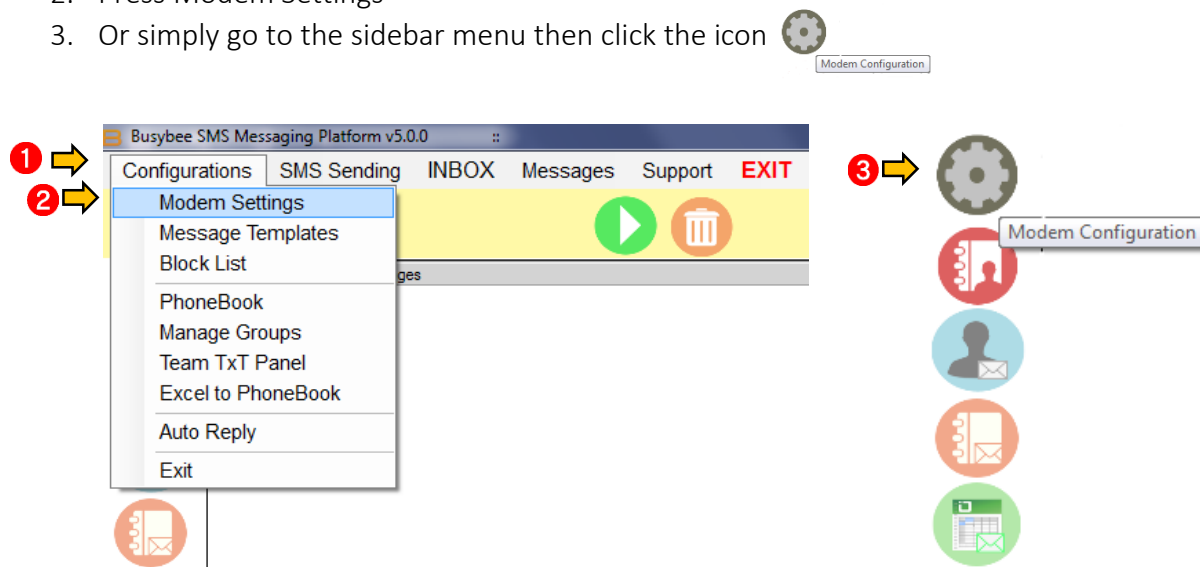


10. To open the application, Right click → Run the application as administrator. Do every time you open the app.

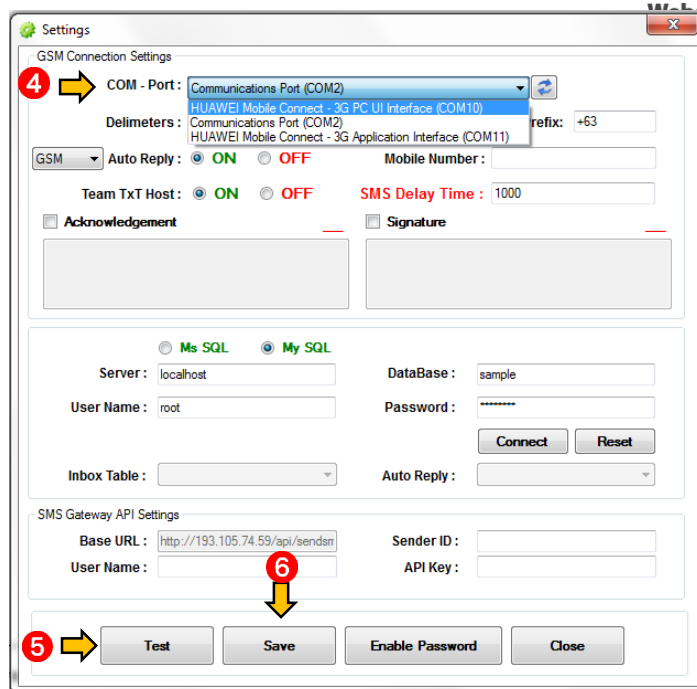


HOW TO CONFIGURE BUSYBEE POWERBLAST

1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 



4. Choose Port
5. Click Test
6. Save



Settings

GSM Connection Settings

4 → COM - Port: **Communications Port (COM2)**

Delimiters: **Communications Port (COM2)** | **HUAWEI Mobile Connect - 3G PC UI Interface (COM10)** | **HUAWEI Mobile Connect - 3G Application Interface (COM11)** | Prefix: **+63**

GSM Auto Reply: **ON** | **OFF** | Mobile Number:

Team TxT Host: **ON** | **OFF** | SMS Delay Time: **1000**

☐ Acknowledgement | ☐ Signature

Ms SQL | **My SQL**

Server: **localhost** | DataBase: **sample**

User Name: **root** | Password: *********

Inbox Table: | Auto Reply:

SMS Gateway API Settings

Base URL: **http://193.105.74.59/api/sender** | Sender ID:

User Name: | API Key:

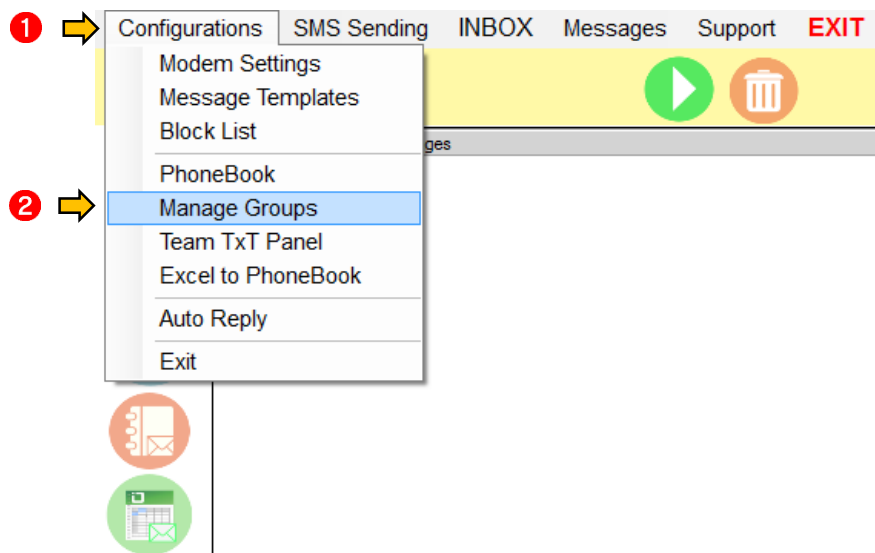
6 →

5 → **Test** | **Save** | **Enable Password** | **Close**

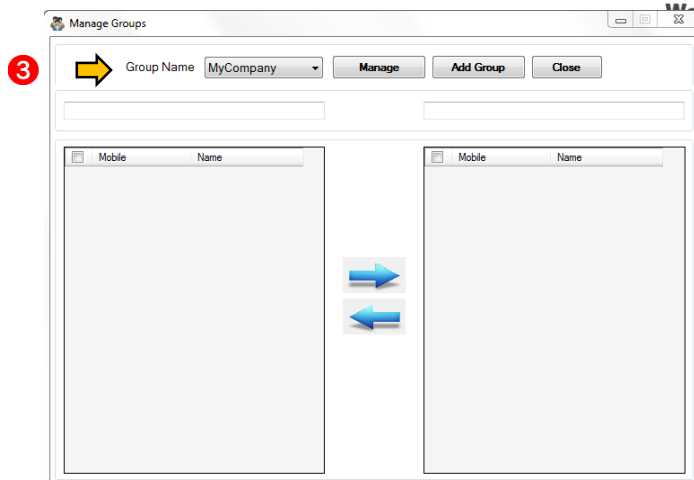
GROUPS

1.1 How to manage groups

1. Go to Configurations
2. Press Manage Groups

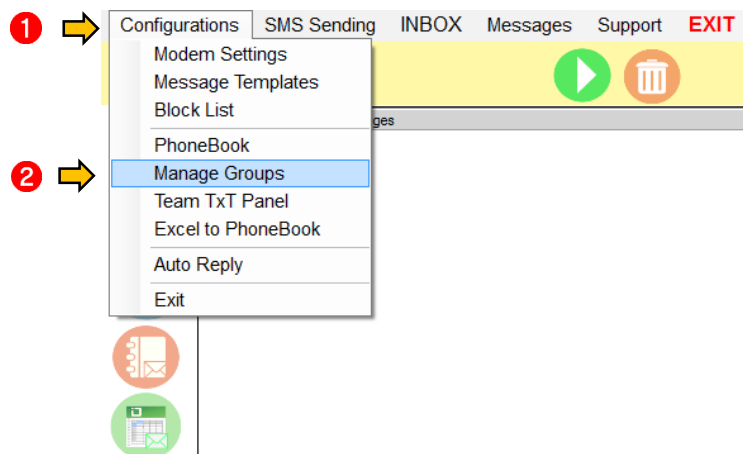


3. Choose Group – There is a default group name (My Company)



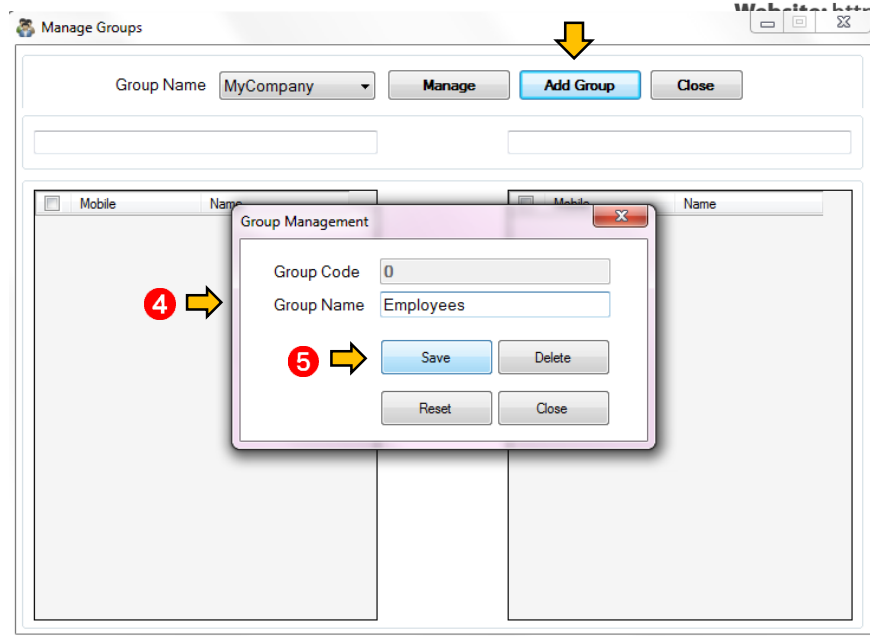
1.2 How to add groups

1. Go to Configurations
2. Press Manage Groups



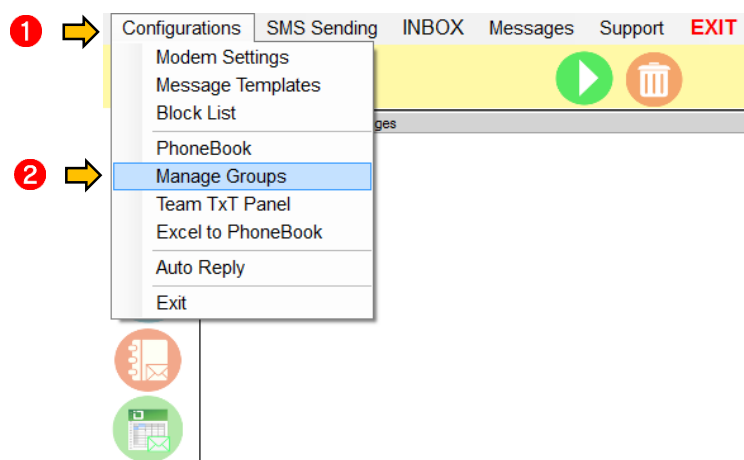
3. Press Add Group
4. Write the title of the group
5. Press save

3

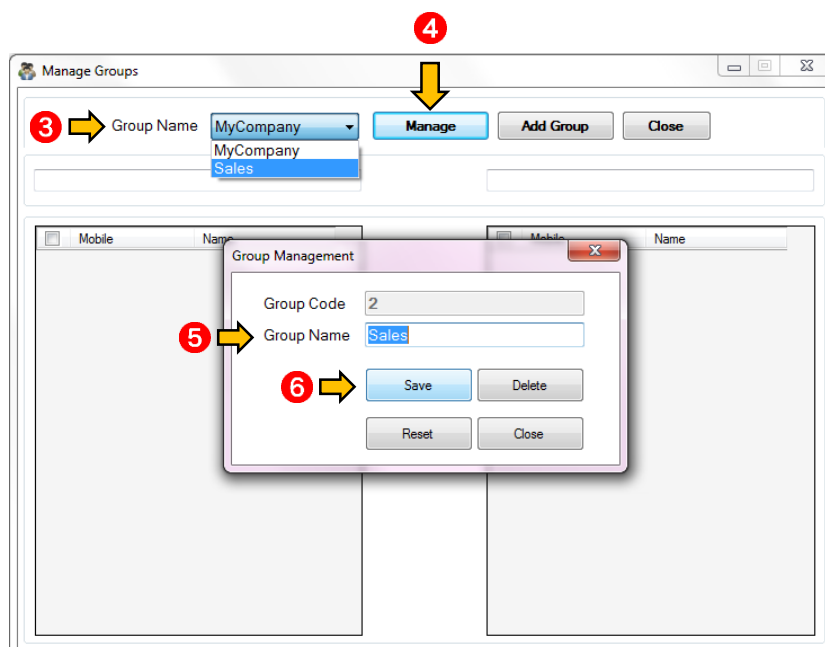


1.3 How to edit Group Name

1. Go to Configurations
2. Press Manage Groups

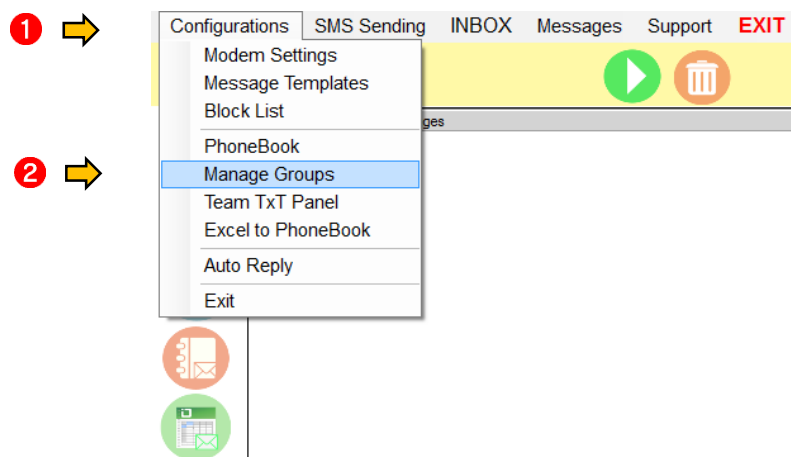


3. Highlight the Group you want to edit
4. Press Manage
5. Edit the group name
6. Press save

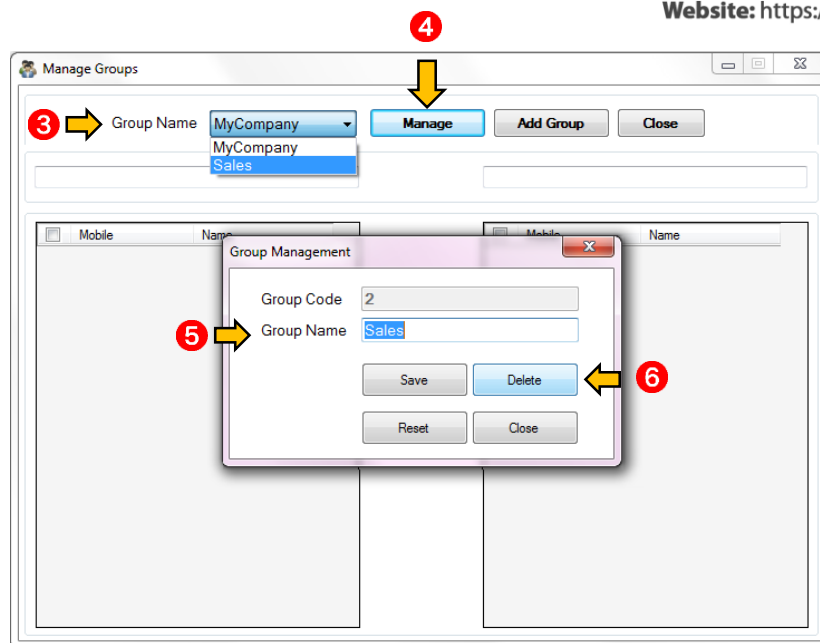


1.4 How to delete Group

1. Go to Configurations
2. Press Manage Groups

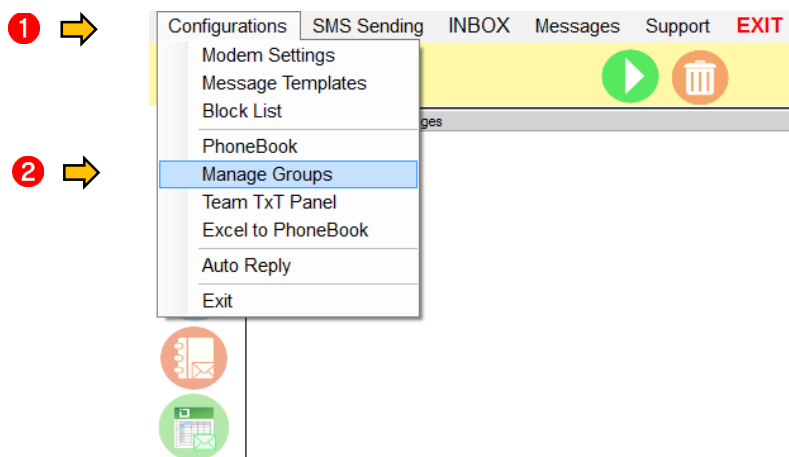


3. Highlight the Group you want to delete
4. Press Manage
5. Press Delete



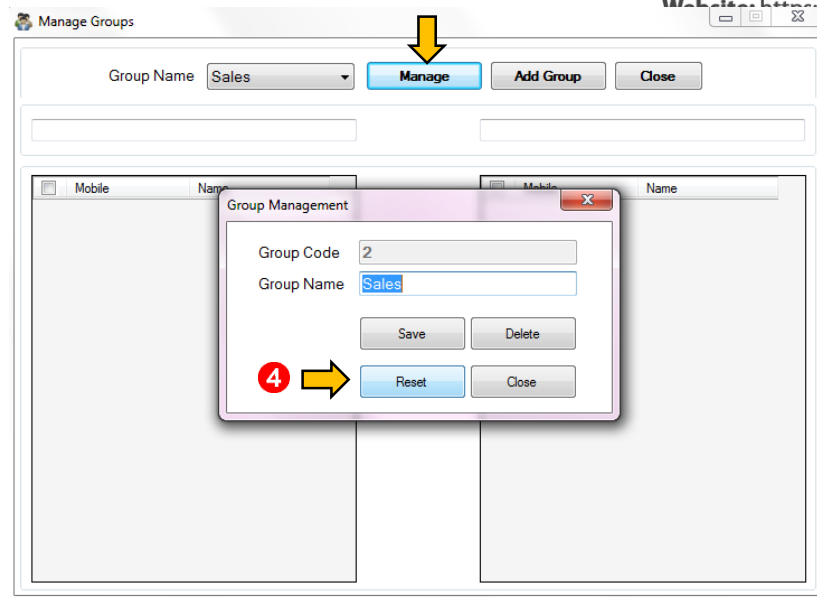
1.5 How to Reset Group

1. Go to Configurations
2. Press Manage Groups



3. Press Manage
4. Press Reset

3

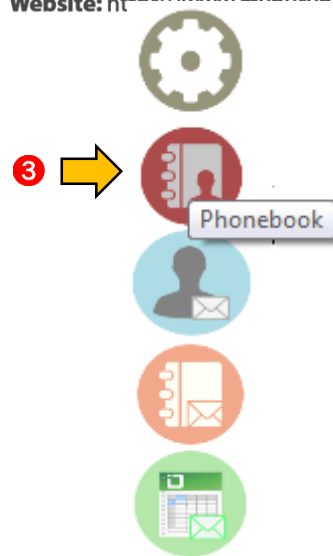
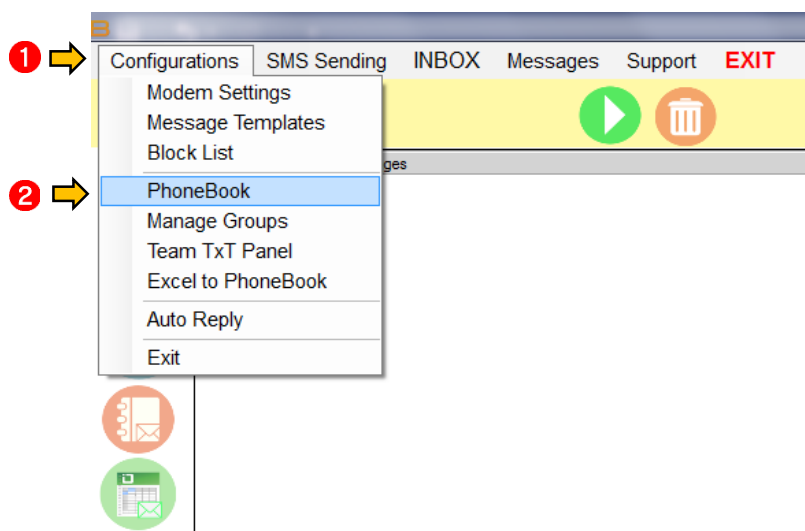


PHONEBOOK

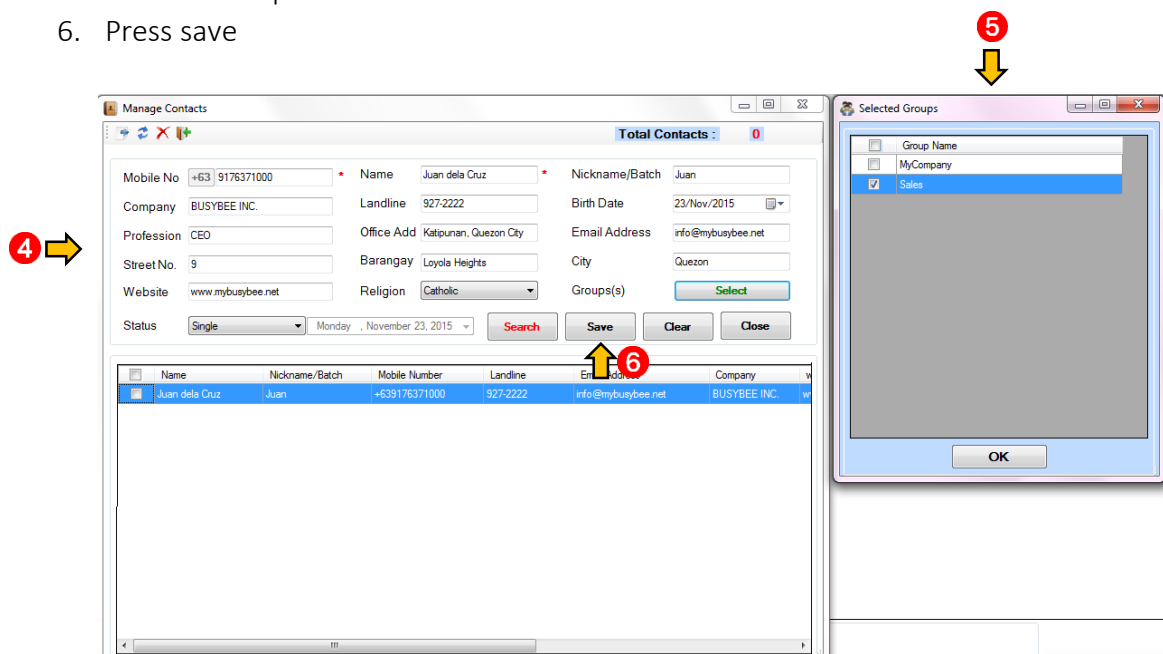
2.1 How to input contacts

1. Go to Configurations
2. Press Phonebook
3. Or simply go to the sidebar menu then click the icon





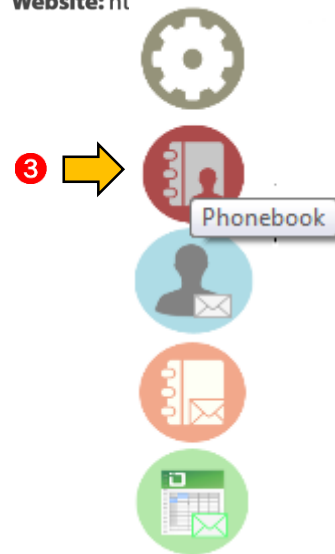
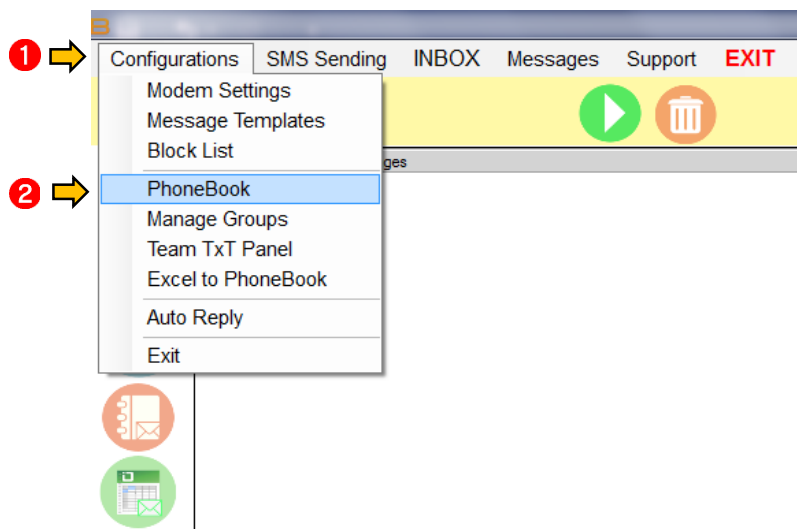
4. Input all fields
5. Choose Group
6. Press save



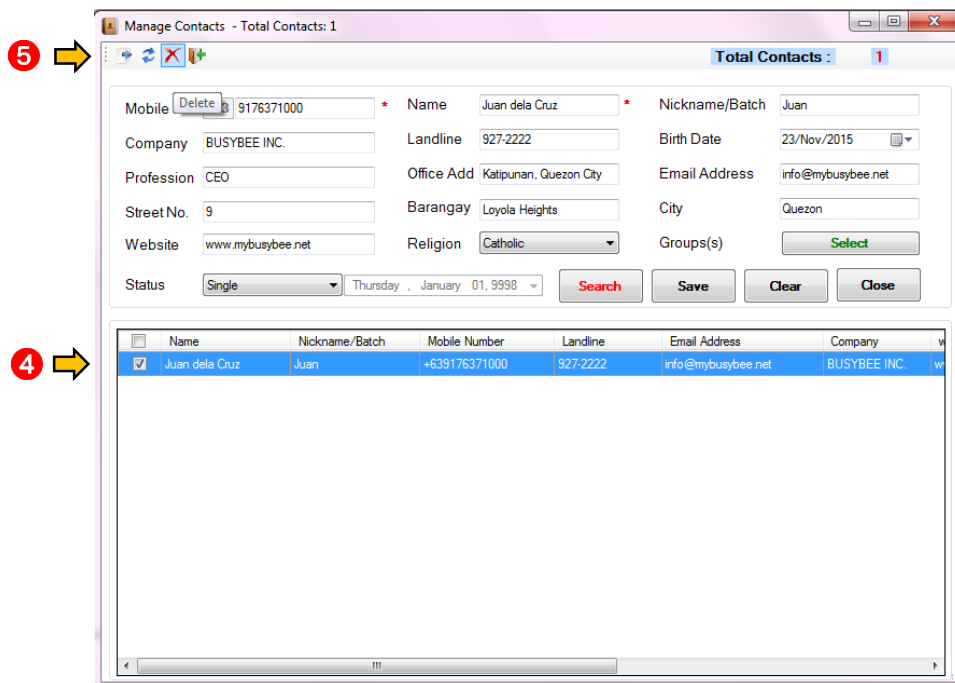
2.2 How to delete entries

1. Go to Configurations
2. Press Phonebook
3. Or simply go to the sidebar menu then click the icon





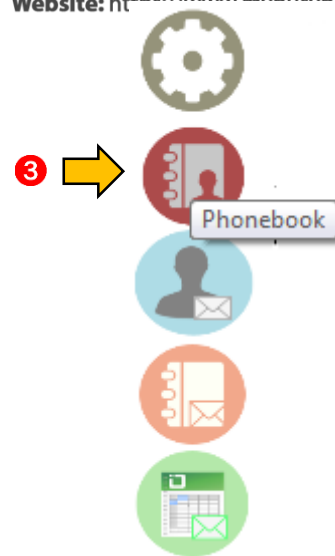
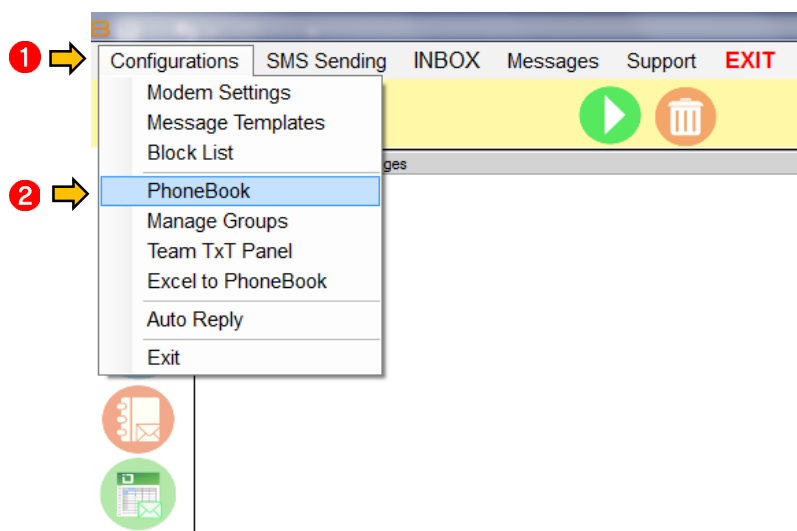
4. Highlight the entry to be deleted
5. Press Delete



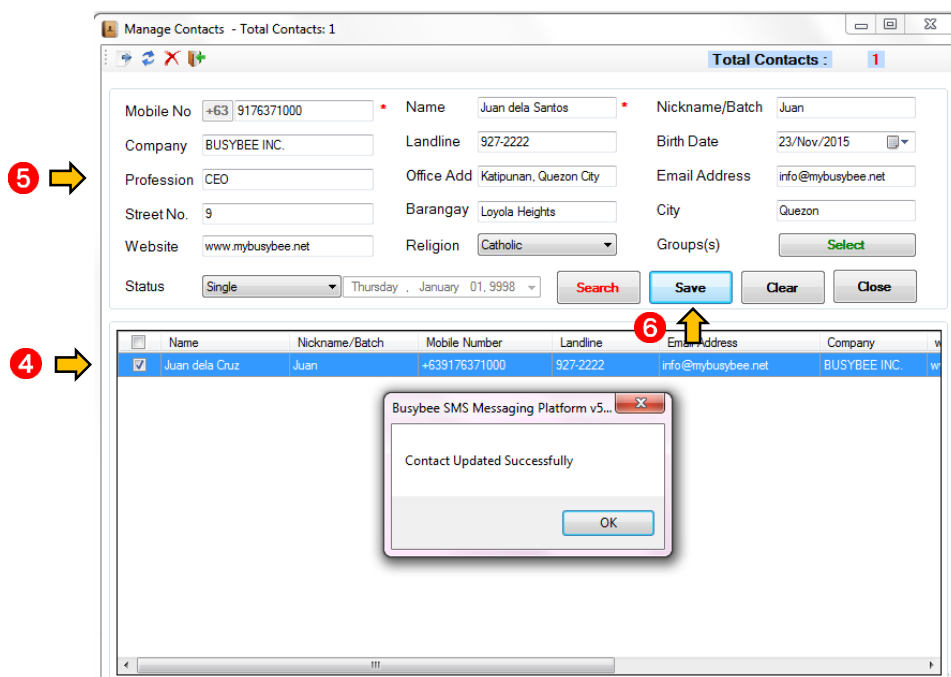
2.3 How to edit entries

1. Go to Configurations
2. Press Phonebook
3. Or simply go to the sidebar menu then click the icon





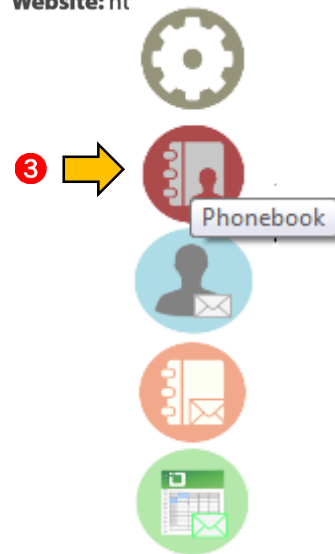
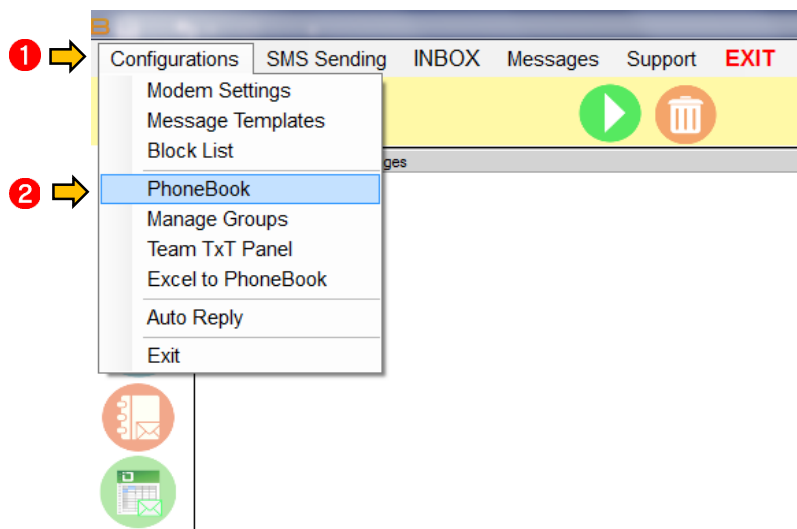
4. Highlight the entry to be edited
5. Edit necessary entry
6. Press Save.



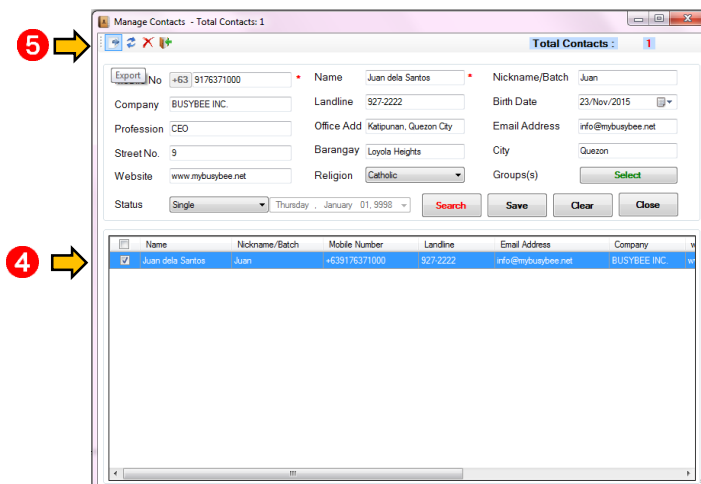
2.4 How to export contacts

1. Go to Configurations
2. Press Phonebook
3. Or simply go to the sidebar menu then click the icon

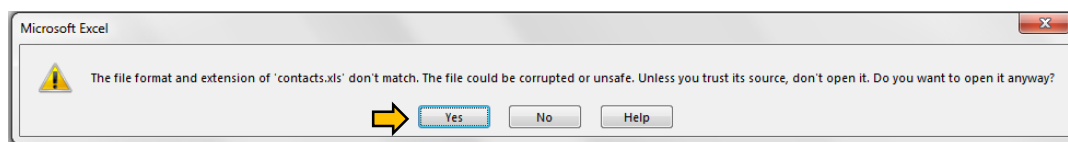




4. Highlight the entry to be exported
5. Press Export.

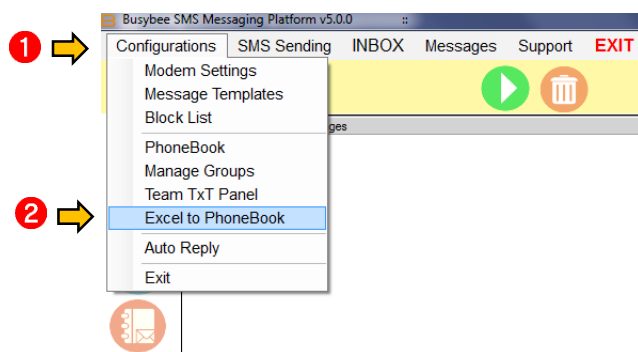


6. Exported excel file will have an error. Just ignore it and save new excel file.

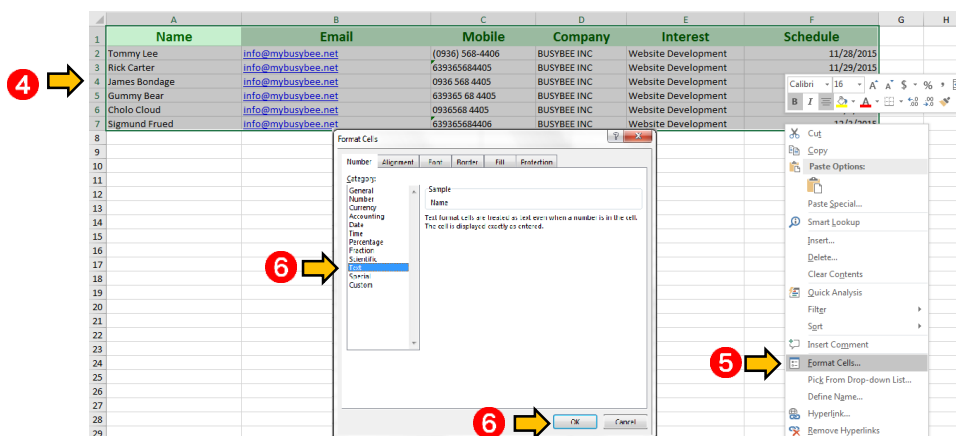


2.5 How to import contacts from excel file

1. Go to Configurations
2. Press Excel to Phonebook (Please create headers - Name, Email, Mobile, Company and Interest even with no values)

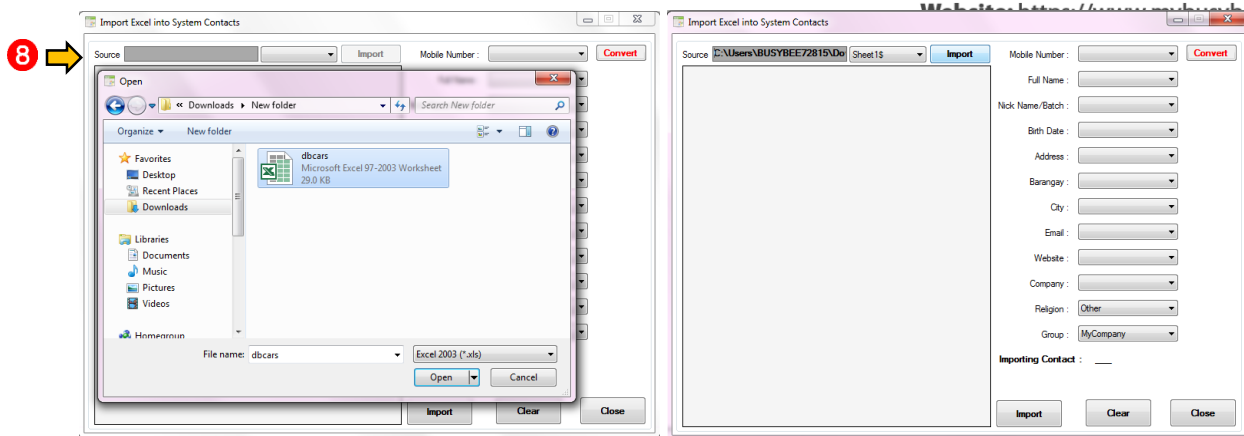


3. Be sure that all the data in excel file are converted into text
4. Highlight all the data
5. Right click and choose format cells
6. Press Text and OK
7. Save

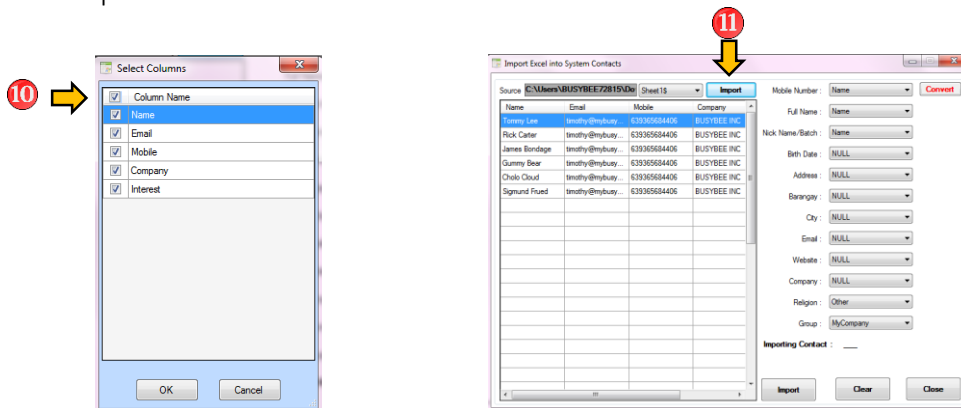


8. Click Source. Browse the file you want to import
9. Press Import





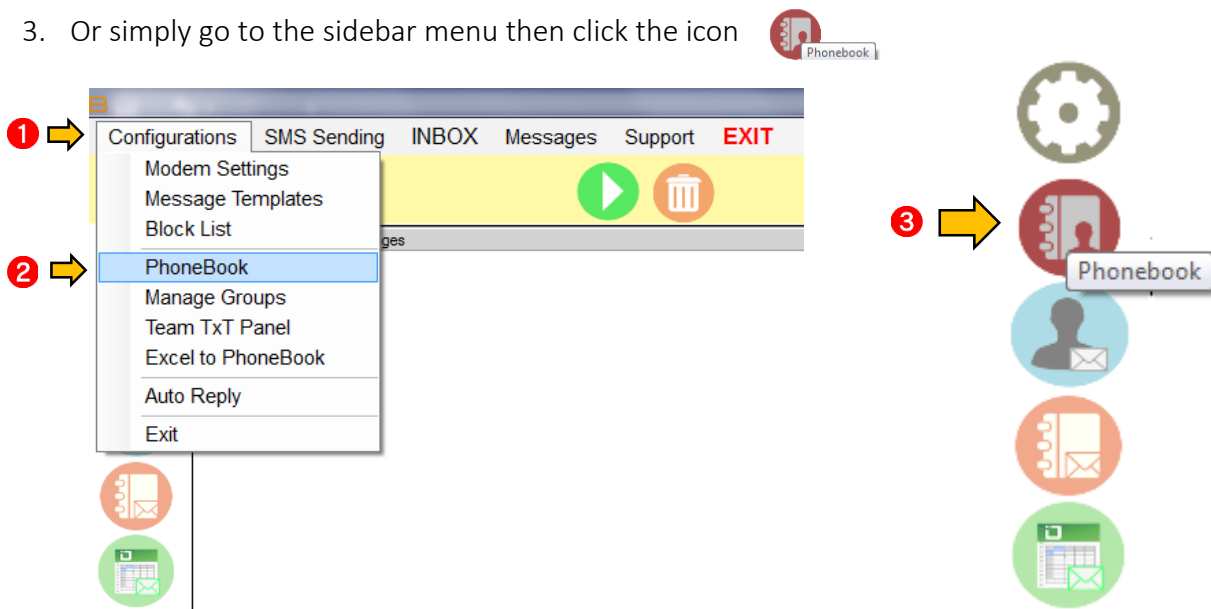
10. Set columns accordingly. You can choose which group to save the imported excel file.
11. Press Import



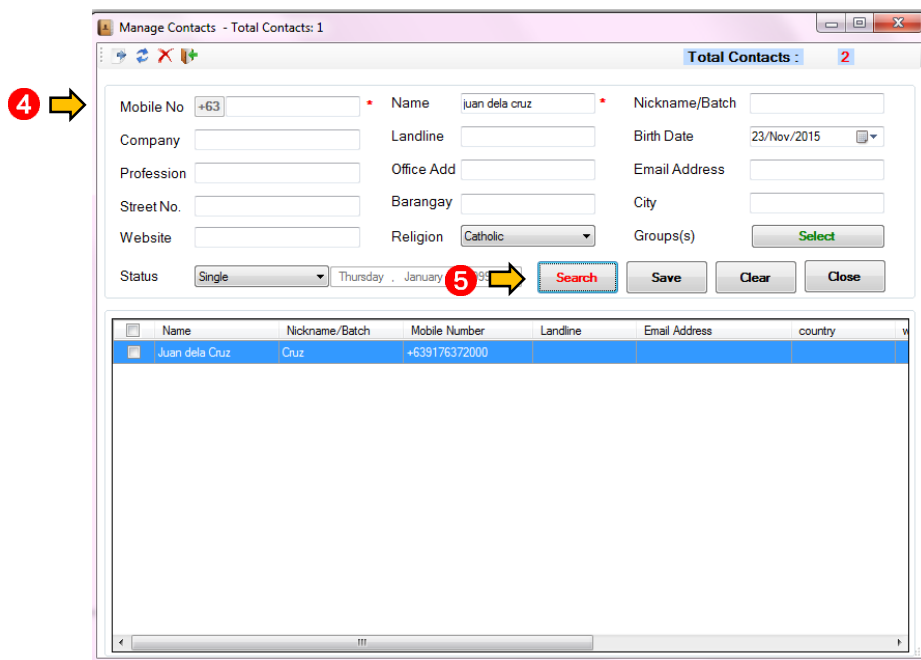
2.6 How to search contacts

1. Go to Configurations

2. Press Phonebook
3. Or simply go to the sidebar menu then click the icon



4. Input name, mobile number, nickname, barangay or city
5. Press Search



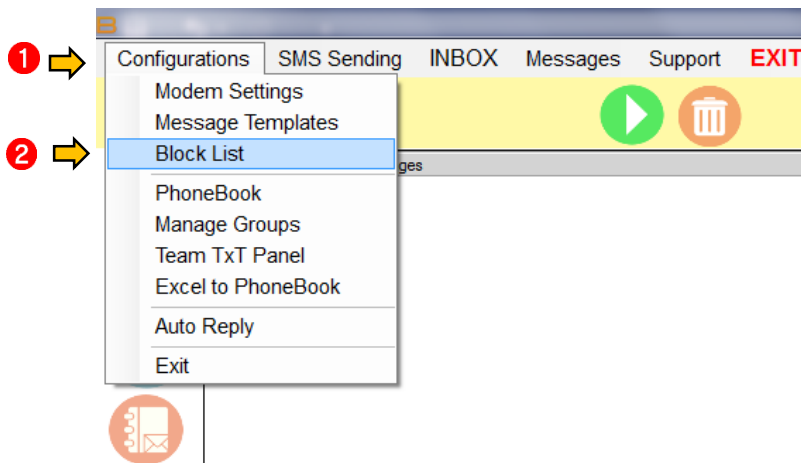
The image shows the 'Manage Contacts' form. It has fields for Mobile No, Name, Nickname/Batch, Company, Landline, Birth Date, Profession, Office Add, Email Address, Street No., Barangay, City, Website, Religion, and Groups(s). A 'Search' button is highlighted. Below the form is a table with the following data:

Name	Nickname/Batch	Mobile Number	Landline	Email Address	country
Juan dela Cruz	Cruz	+639176372000			

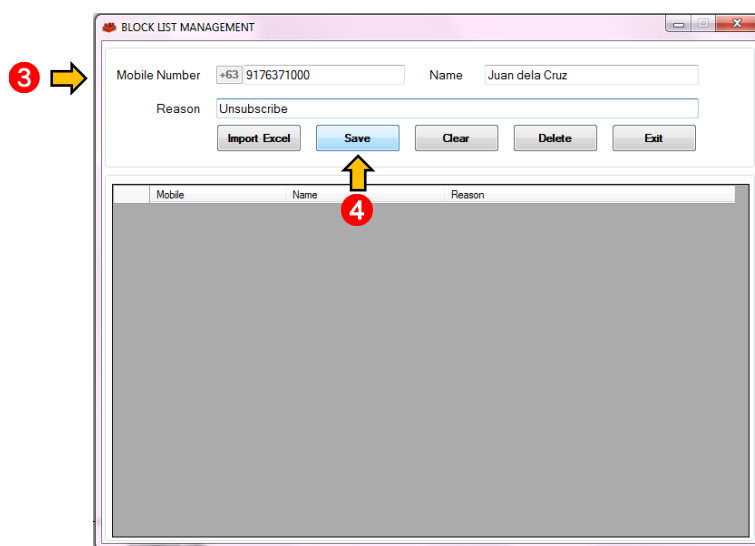
BLOCKLISTS

3.1 How to input contacts

1. Go to Configurations
2. Press Block List

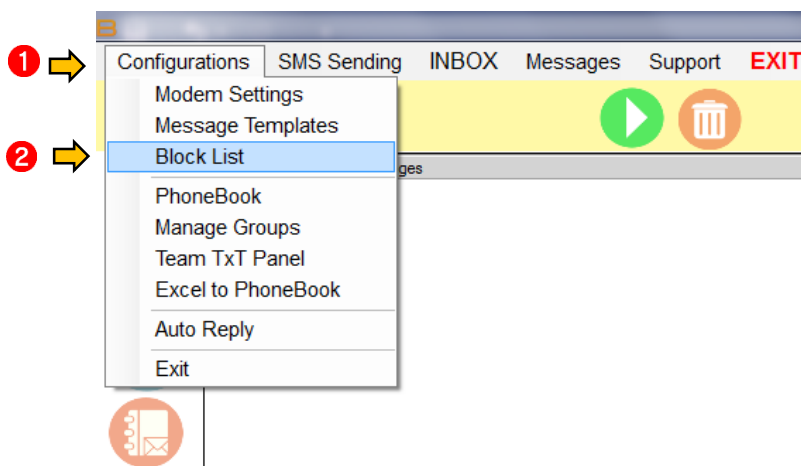


3. Input Mobile Number, Name and Reason for blocking
4. Press save

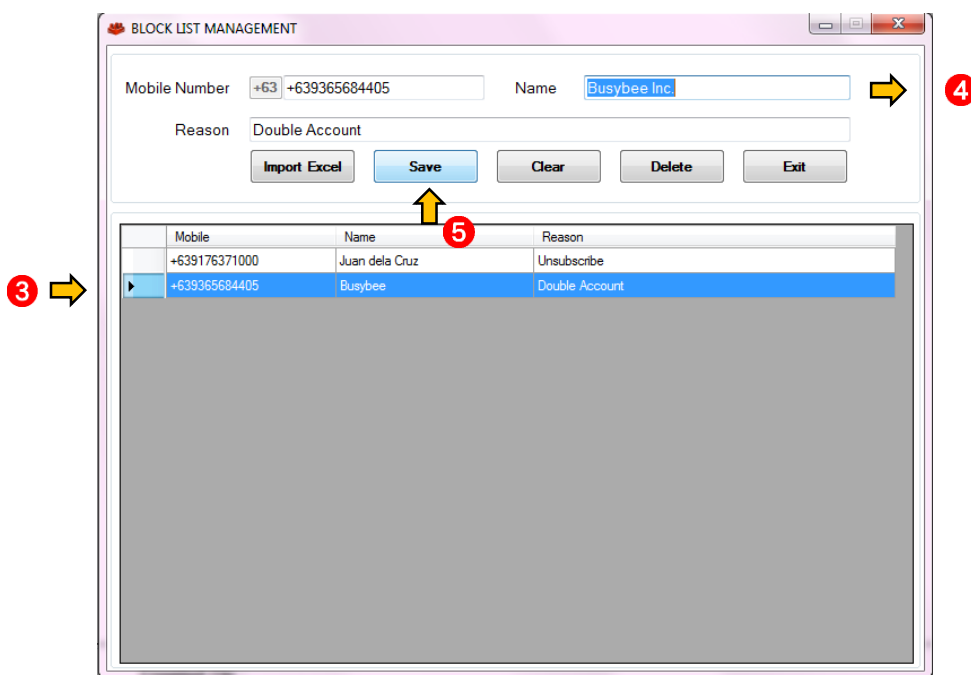


3.2 How to edit entries

1. Go to Configurations
2. Press Block List

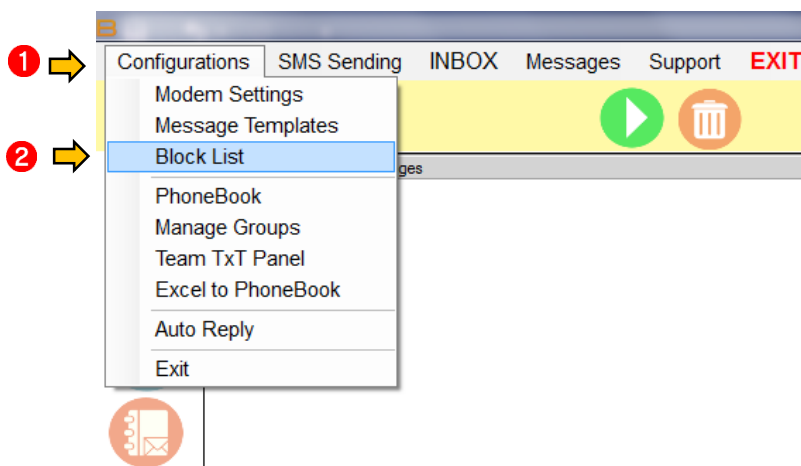


3. Highlight the entry to be edited
4. Edit necessary entry
5. Press Save

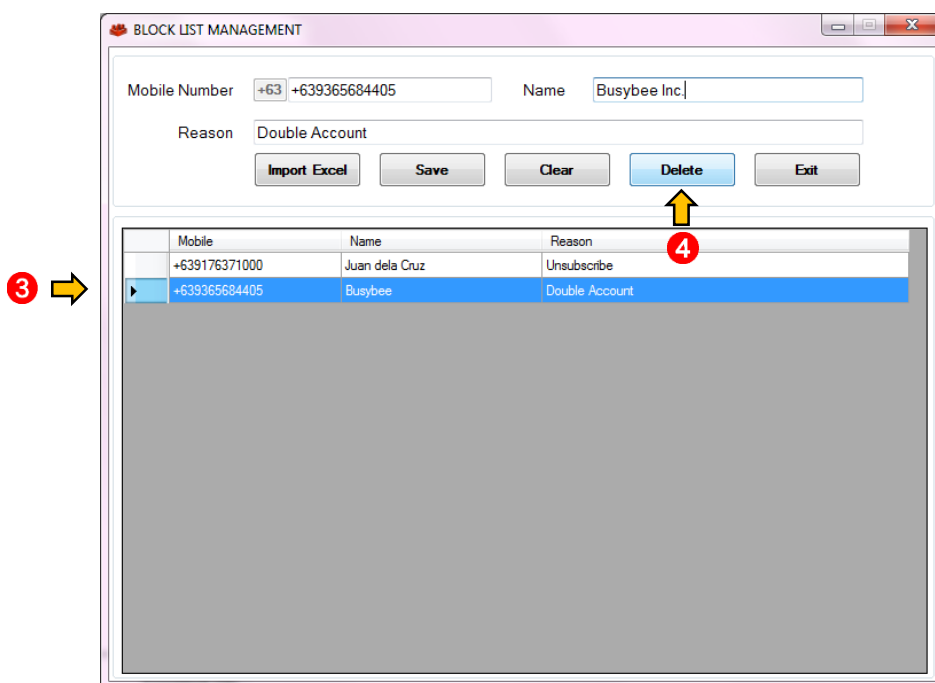


3.3 How to delete entries

1. Go to Configurations
2. Press Block List

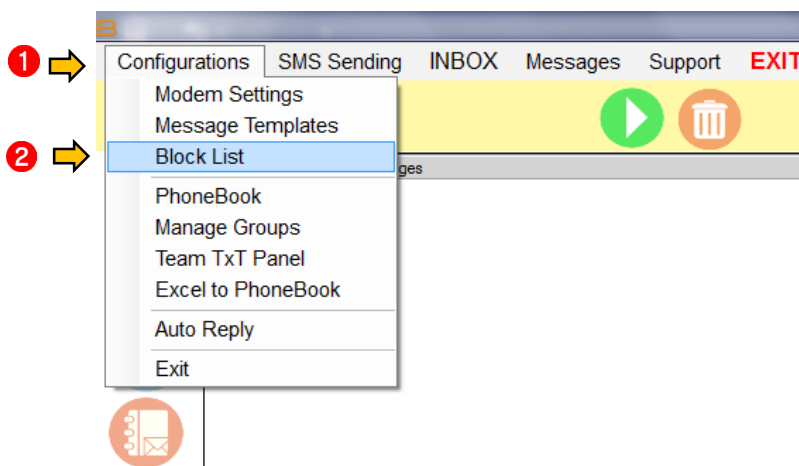


3. Highlight the entry to be deleted
4. Press Delete

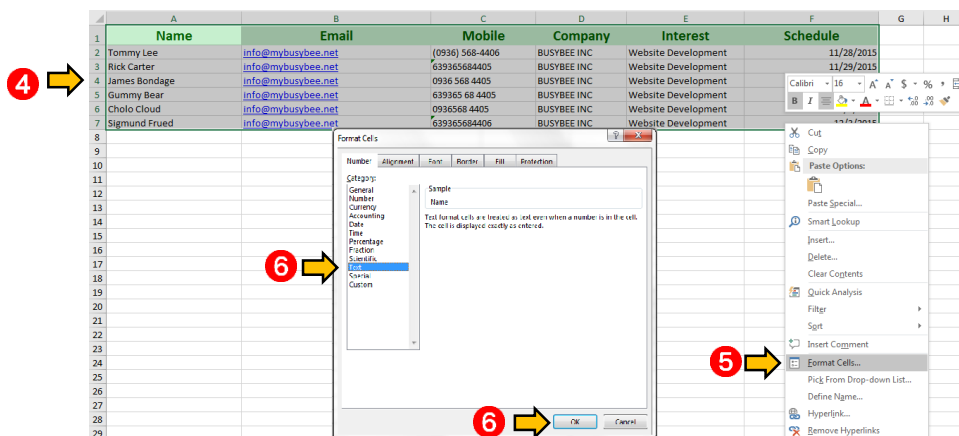


3.4 How to import to Block list from excel file

1. Go to Configurations
2. Press Block List

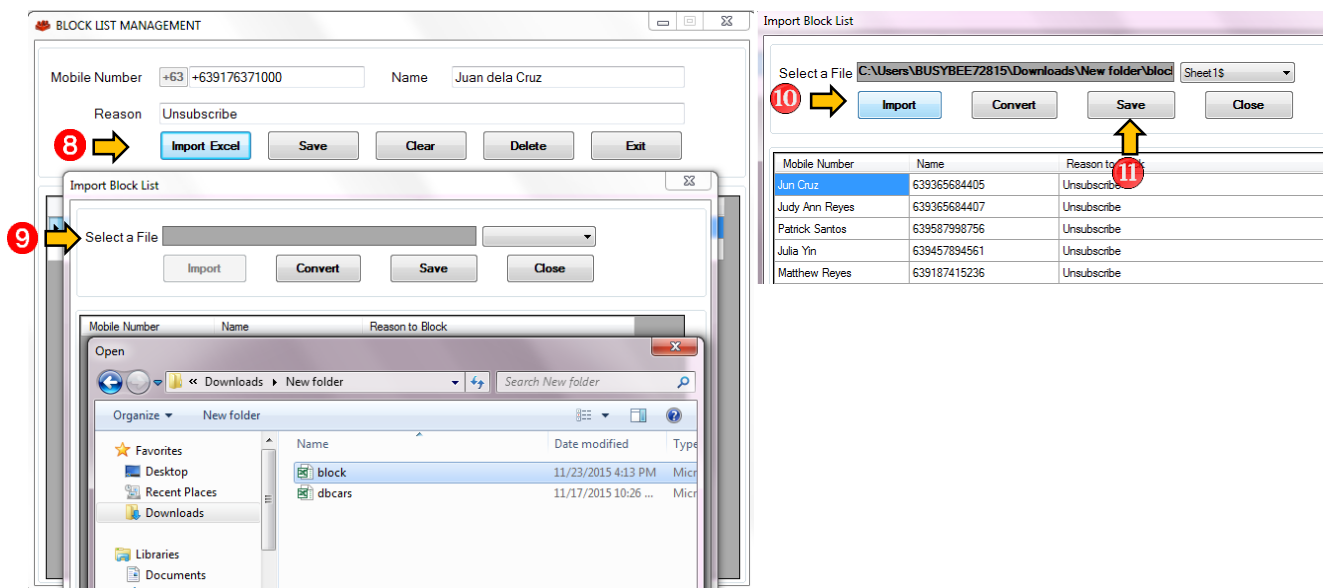


3. Be sure that all the data in excel file are converted into text
4. Highlight all the data
5. Right click and choose format cells
6. Press Text and OK
7. Save



8. Press Import from Excel

9. Browse the file you want to import. Please arrange accordingly to Name, Mobile Number and Reason
10. Press Import
11. Press Save



BLOCK LIST MANAGEMENT

Mobile Number: +63 +639176371000 Name: Juan dela Cruz Reason: Unsubscribe

8 → Import Excel Save Clear Delete Exit


Import Block List

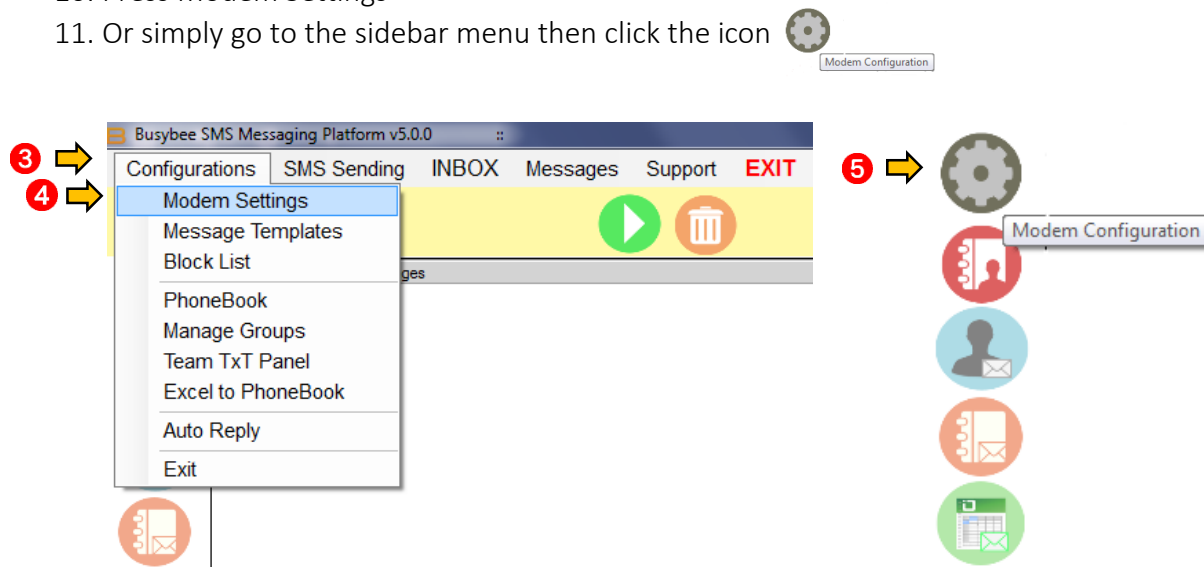
9 → Select a File Import Convert Save Close

10 → Import 11 → Save

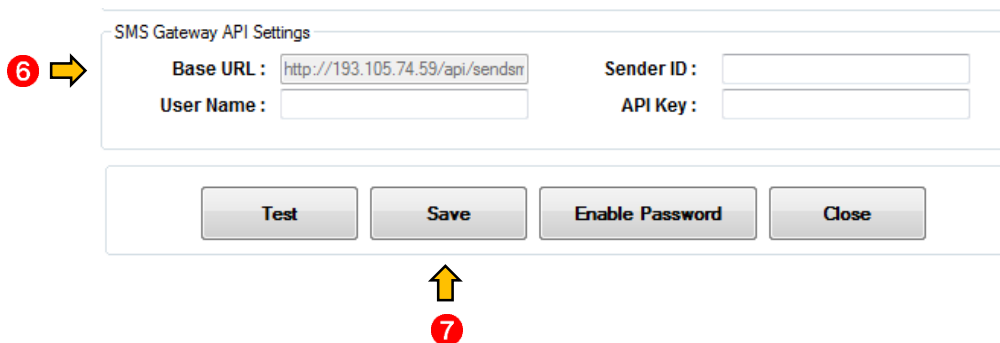
Mobile Number	Name	Reason to Block
Jun Cruz	639365684405	Unsubscribe
Judy Ann Reyes	639365684407	Unsubscribe
Patrick Santos	639587998756	Unsubscribe
Julia Yin	639457894561	Unsubscribe
Matthew Reyes	639187415236	Unsubscribe

4.1 How to setup SMS Gateway

7. Chat or Email my_busy_bee@yahoo.com to buy credits.
8. Check email for the LOGIN details.
9. Go to Configuration
10. Press Modem Settings
11. Or simply go to the sidebar menu then click the icon 



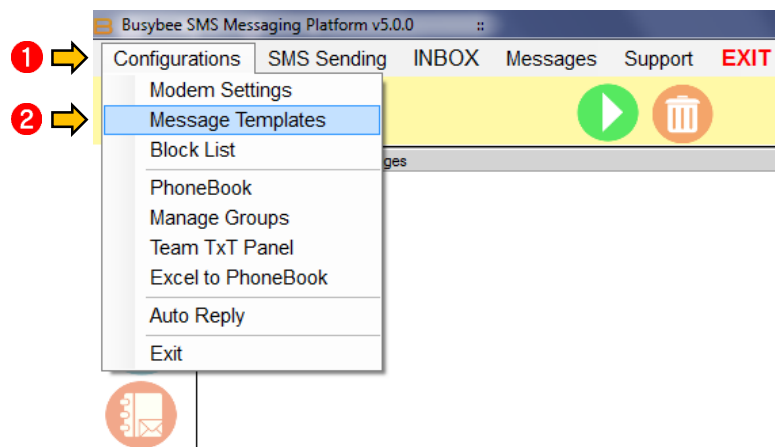
12. Input LOGIN.
13. Press Save.



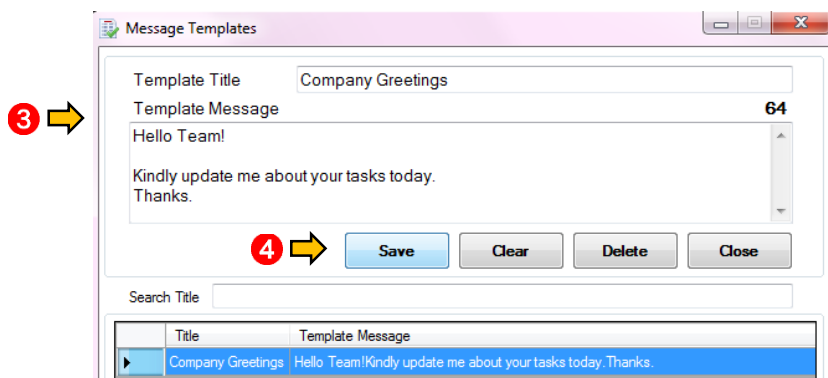
TEMPLATES

5.1 How to set templates

1. Go to Configurations
2. Press Message Templates




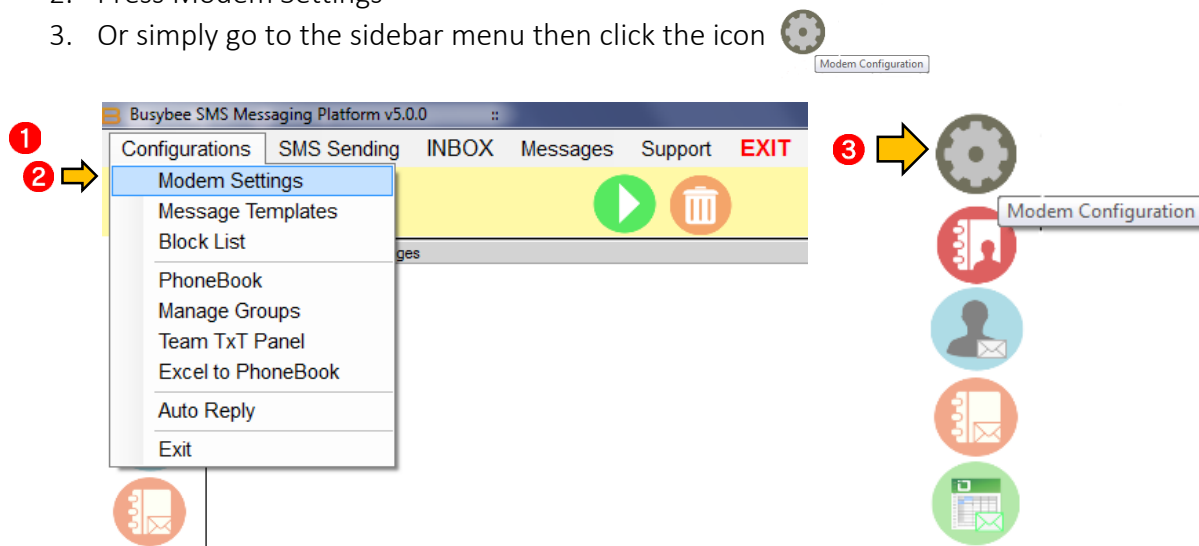
3. Compose template
4. Press Save



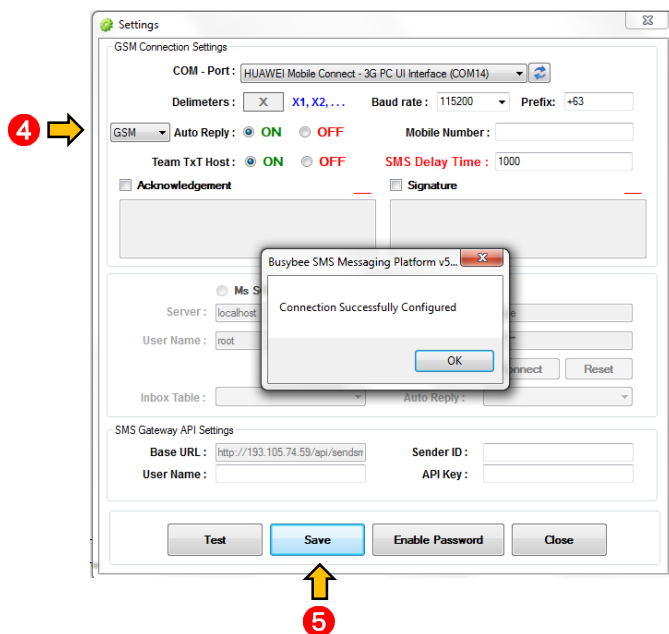
AUTO REPLY


6.1 How to use Auto Reply (GSM)

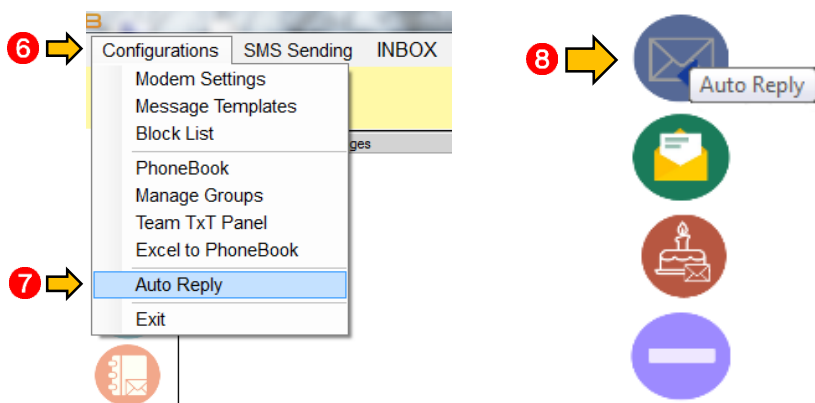
1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 



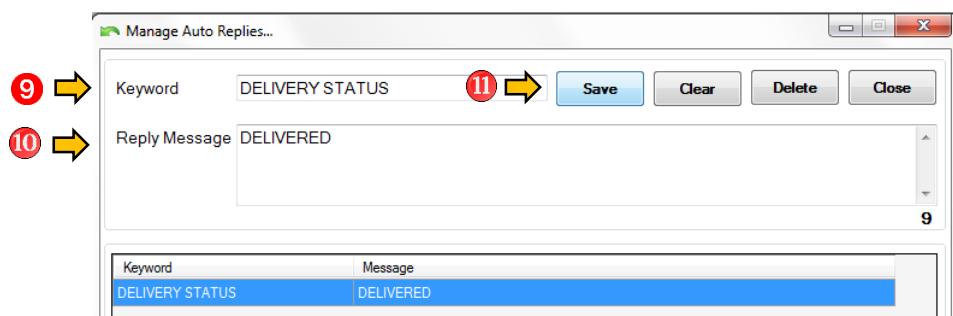
4. Turn ON Auto Reply under GSM Connection Settings
5. Press Save



6. Go to Configurations again
7. Choose Auto Reply
8. Or simply go to the sidebar menu then click the icon 



9. Create Keyword
10. Set Message Reply
11. Press Save




Note: You can set 2 or more Keywords per Reply Message. e.g.

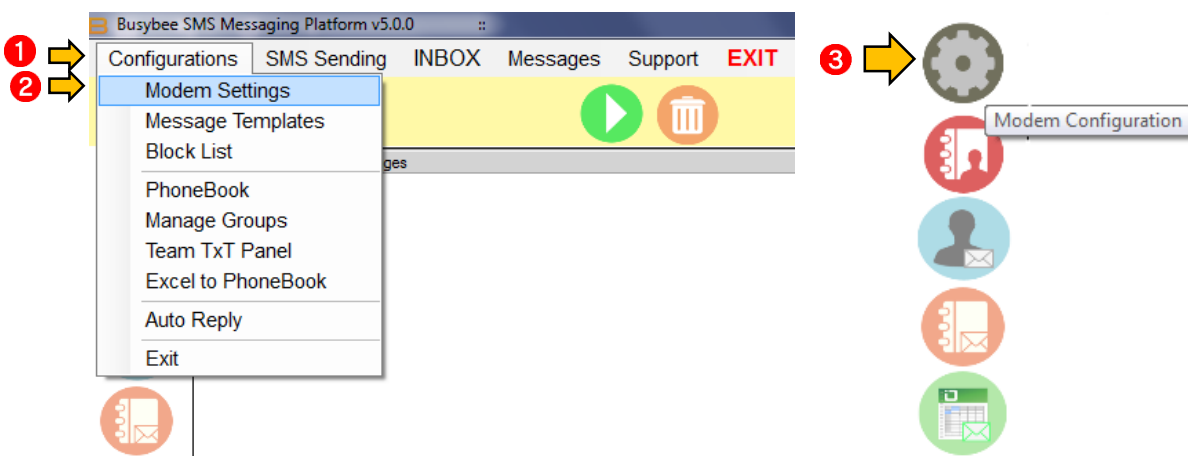
Keyword: Class Status

Reply Message: "No Classes for today" or "We have class today"

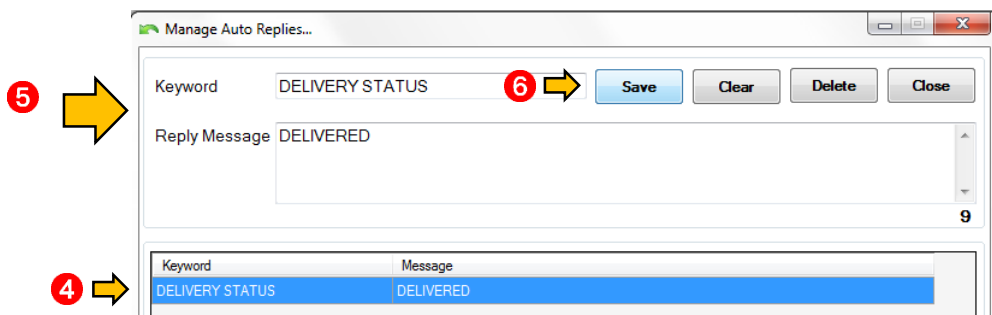
Scenario: If auto reply is set, application will send Reply message if application receive "Class Status" keyword. Parents who want to know the status of class send keyword "Class Status" keyword to the SMS Hotline of the school; application will then automatically reply the Set Message. School will just easily set the reply message for the status of classes on a particular day.

6.2 How to edit Auto Reply (GSM)


1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 

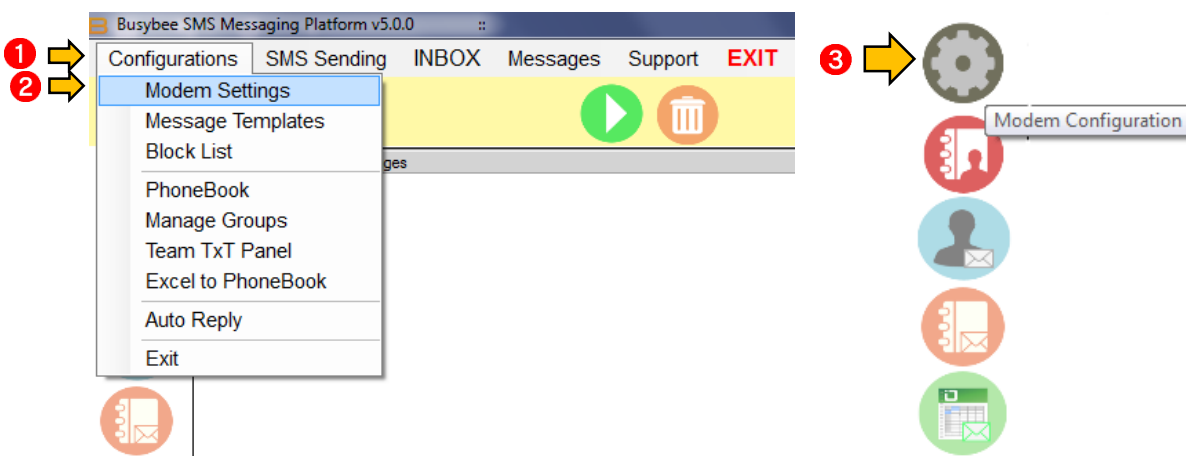


4. Highlight the Auto Reply you want to edit
5. Set Keyword / Message Reply
6. Press Save

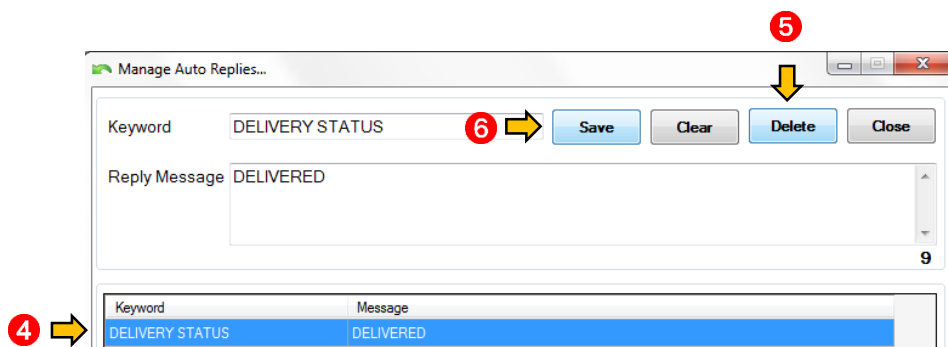


6.3 How to delete Auto Reply (GSM)

1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 




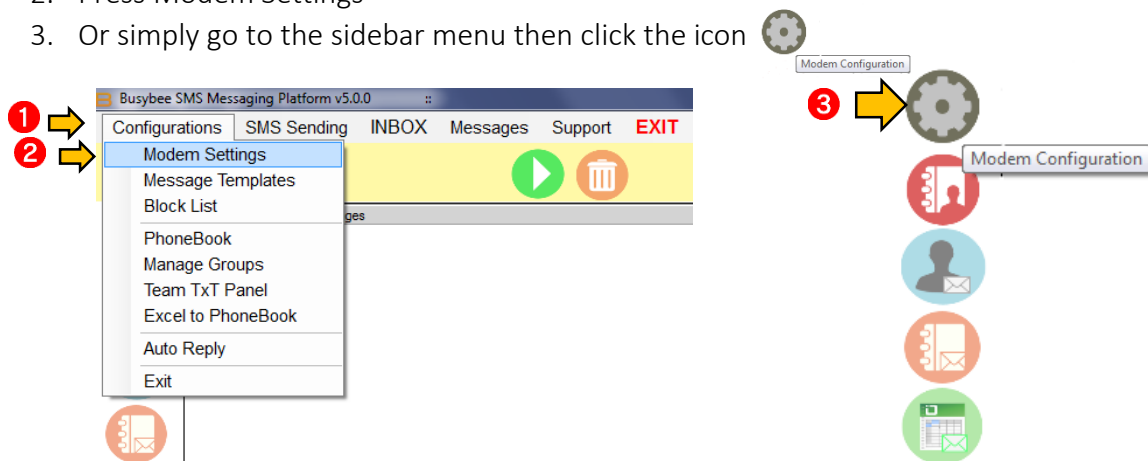
4. Highlight the Auto Reply you want to delete
5. Press Delete
6. Press Save



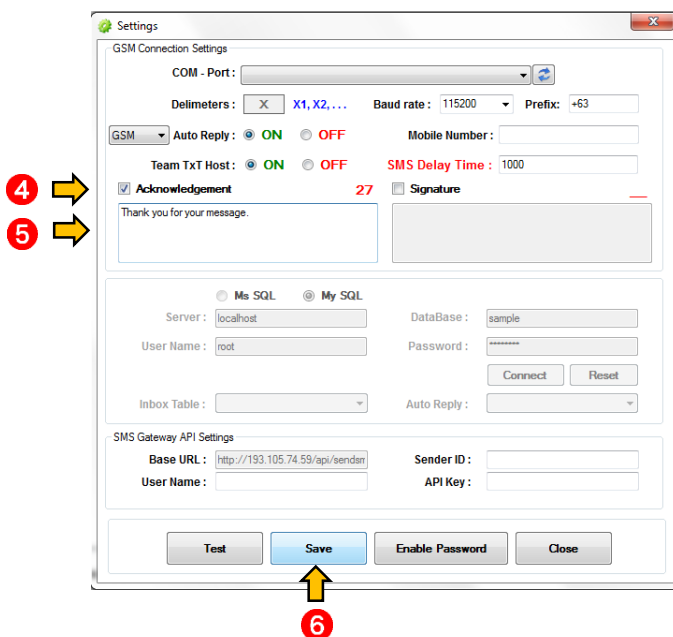
ACKNOWLEDGEMENT

7.1 How to use Acknowledgement

1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 




4. Check Acknowledgement
5. Write Acknowledgement Message
6. Press Save

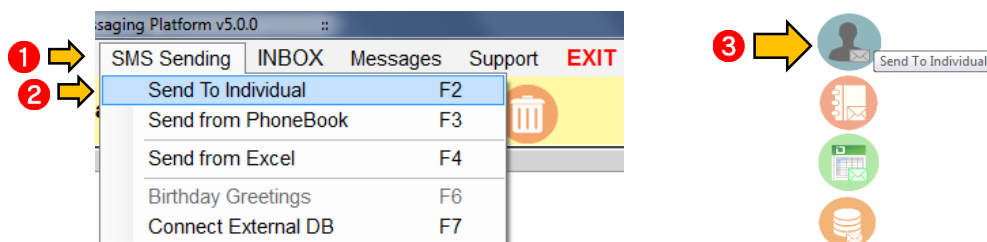


Note: If Acknowledgement feature is enabled, all incoming SMS will receive an Acknowledgement message automatically.

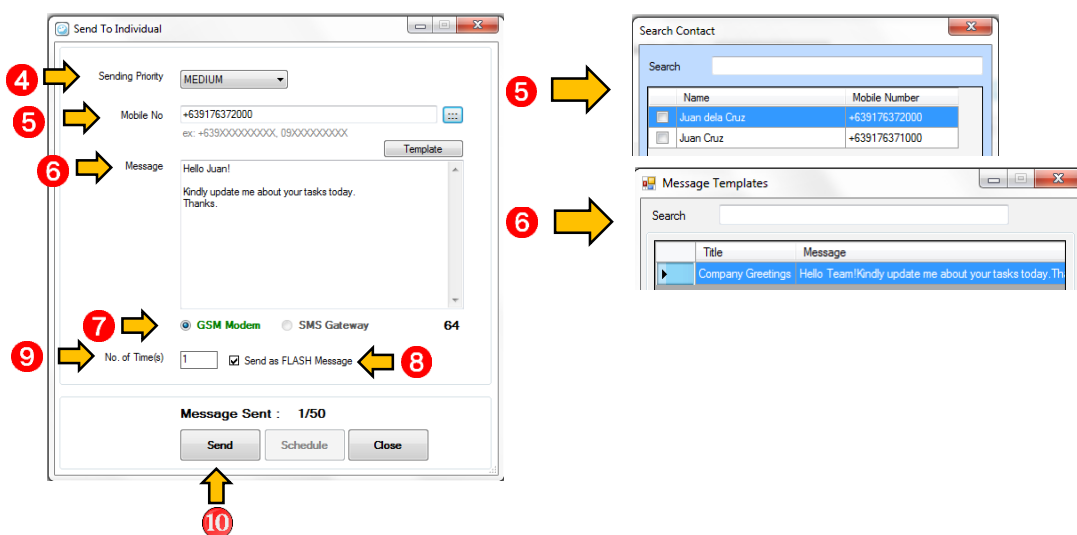
SEND TO INDIVIDUAL

8.1 How to Send to Individual

1. Go to SMS Sending
2. Choose Send to Individual
3. Or simply go to the sidebar menu then click the icon 




4. Set the Priority of your message.
5. Type mobile number using the format 0917xxxxxxx or +63917xxxxxxx or press Phonebook
6. Type your message or use Template
7. Choose GSM Modem or SMS Gateway
8. Send message as FLASH by checking "FLASH Message" box
9. Set the number of times you want to send the message.
10. Press Send

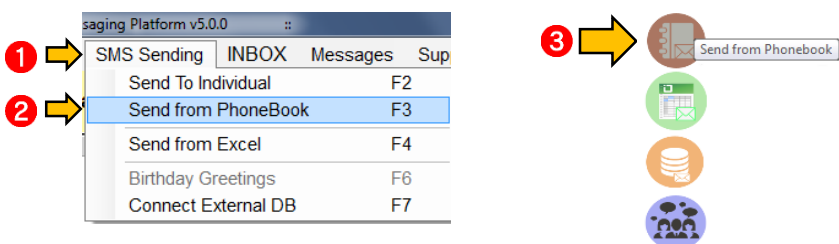


SEND FROM PHONEBOOK

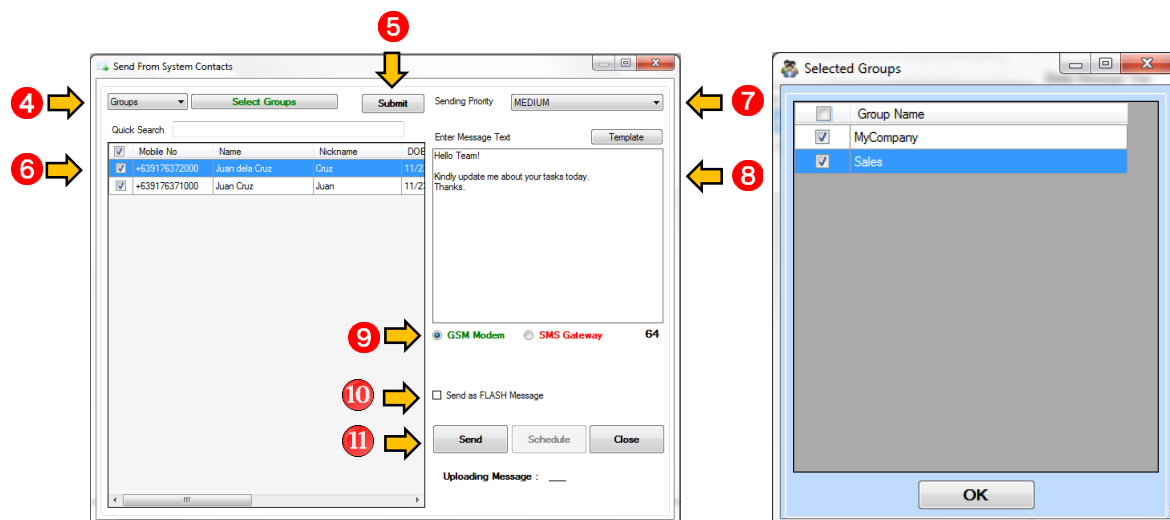
9.1 How to send from phonebook

a. Sending By Groups


1. Go to SMS Sending
2. Choose Send from Phonebook
3. Or simply go to the sidebar menu then click the icon  Send from Phonebook

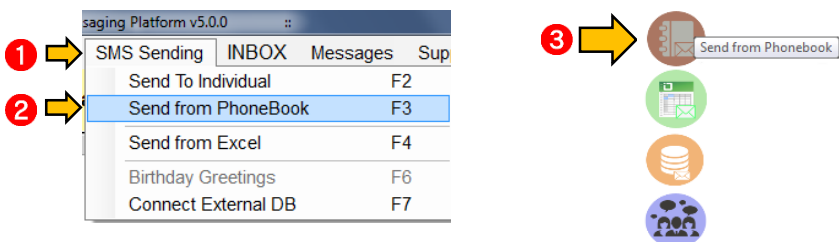


4. Choose Group or Groups
5. Press Submit
6. Check Number
7. Set the priority of your message
8. Type your message or use Template
9. Choose GSM Modem or SMS Gateway
10. Send message as FLASH by checking "FLASH Message" box
11. Press Send

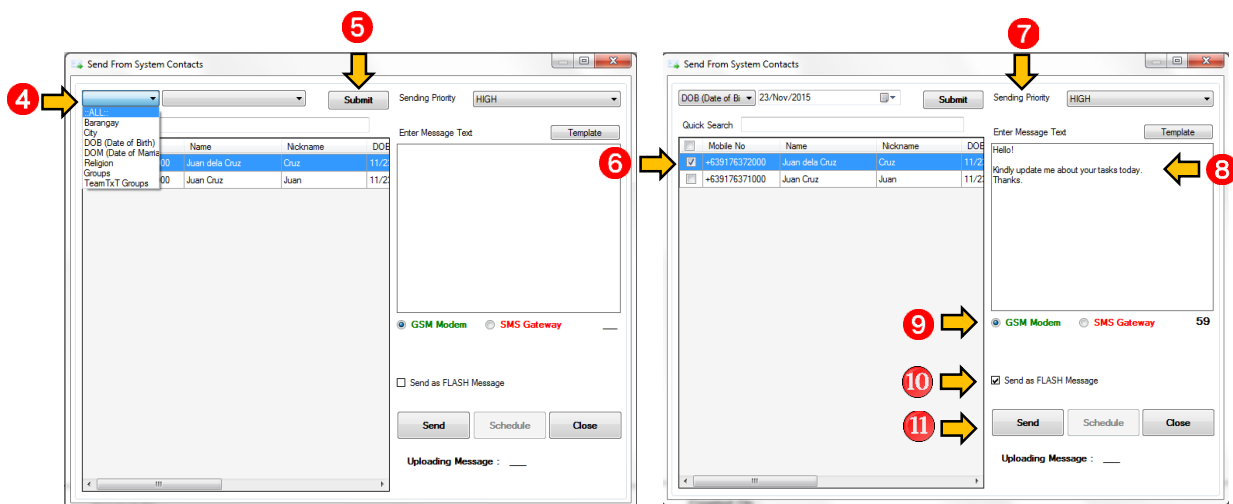


b. Sending by specific parameters

1. Go to SMS Sending
2. Choose Send from Phonebook
3. Or simply go to the sidebar menu then click the icon 



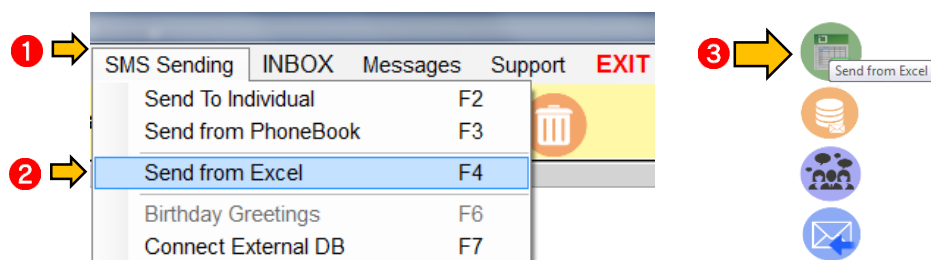
4. Choose preferred parameter
5. Press Submit
6. Check Number
7. Set the priority of your message
8. Type your message or use Template
9. Choose GSM Modem or SMS Gateway
10. Send message as FLASH by checking "FLASH Message" box
11. Press Send



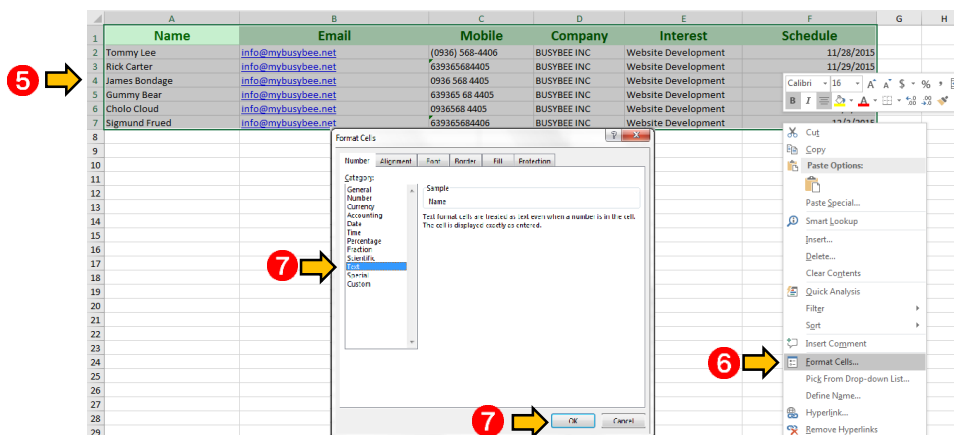
SEND FROM EXCEL FILE

10.1 How to send from excel file

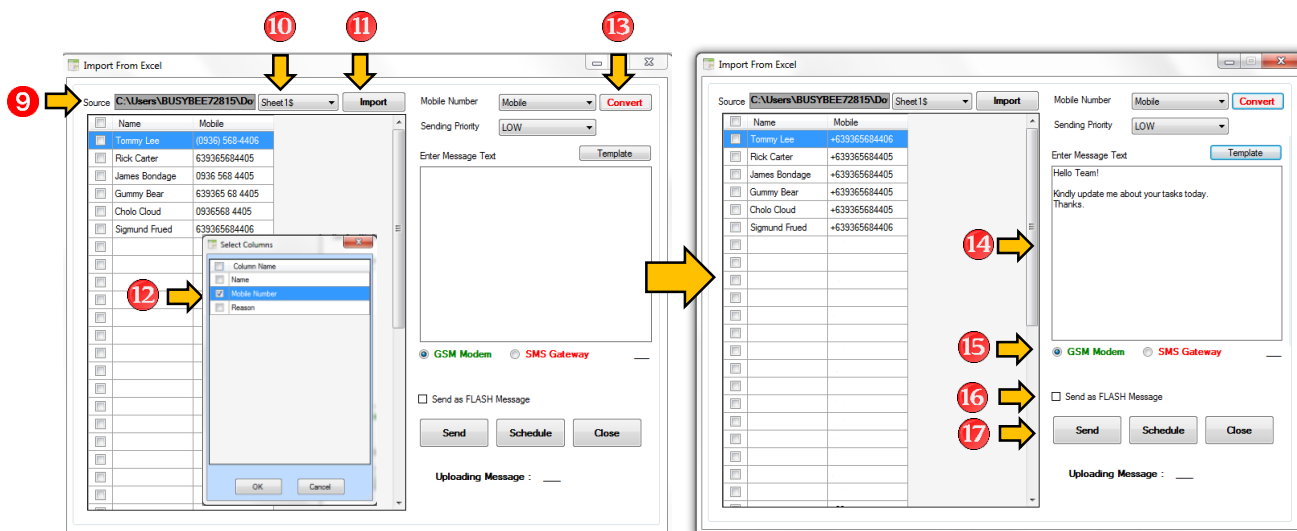
1. Go to SMS Sending
2. Choose Send from Excel
3. Or simply go to the sidebar menu then click the icon



4. Be sure that all the data in excel file are converted into text
5. Highlight all the data
6. Right click and choose format cells
7. Press Text and OK
8. Save



9. Browse the excel file you want to import
10. Choose Sheet
11. Press Import
12. Choose column where Mobile Number is located
13. Check Mobile Number – Convert all the numbers to correct prefix
14. Type your message or use Template
15. Choose GSM Modem or SMS Gateway
16. Send message as FLASH by checking “FLASH Message” box
17. Press Send

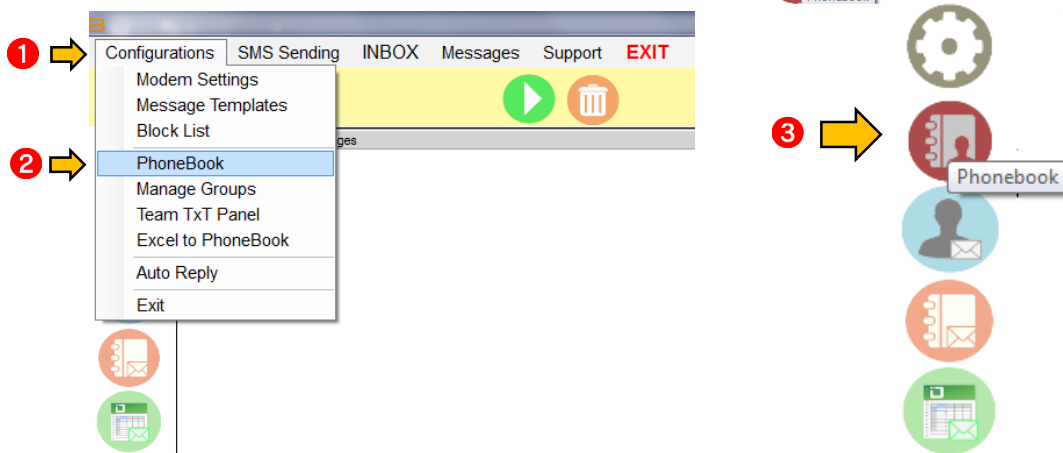


GROUP INCOMING SMS

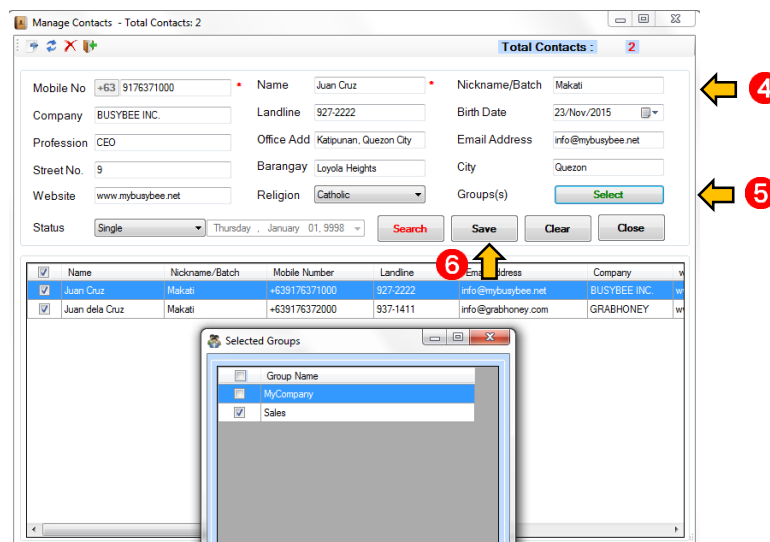
11.1 How to group incoming SMS

a. Sending By Groups

1. Go to Configurations
2. Press Phonebook
3. Or simply go to the sidebar menu then click the icon




4. Input Batch (Nickname) identifier for each contact
5. Choose Group
6. Press save



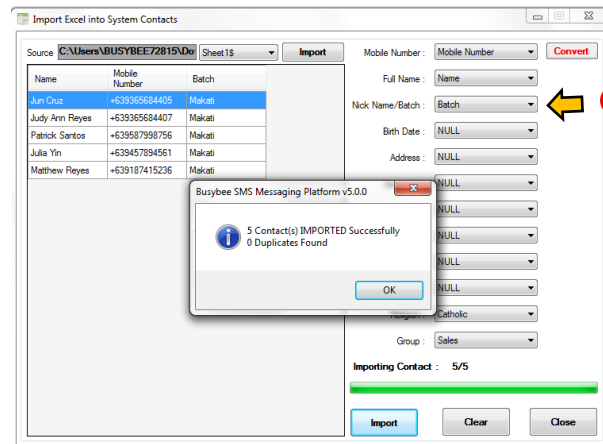
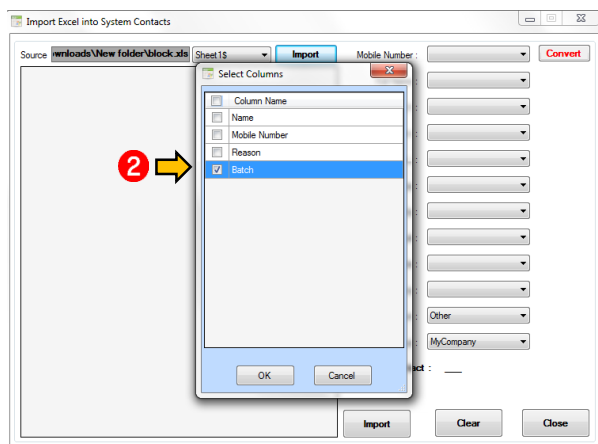
b. Import from Excel

1. Include an identifier for all your contacts in your excel (let say a particular contact is from Makati branch; put Makati branch) and name that column "Batch"
2. Import the Batch column under Batch
3. When you receive SMS with Batch Identifier, inbox will display each contacts identity (from what branch a particular contact is)


1



	A	B	C	D
1	Name	Mobile Number	Reason	Batch
2	Jun Cruz	639365684405	Unsubscribe	Makati
3	Judy Ann Reyes	639365684407	Unsubscribe	Makati
4	Patrick Santos	639587998756	Unsubscribe	Makati
5	Julia Yin	639457894561	Unsubscribe	Makati
6	Matthew Reyes	639187415236	Unsubscribe	Makati



3



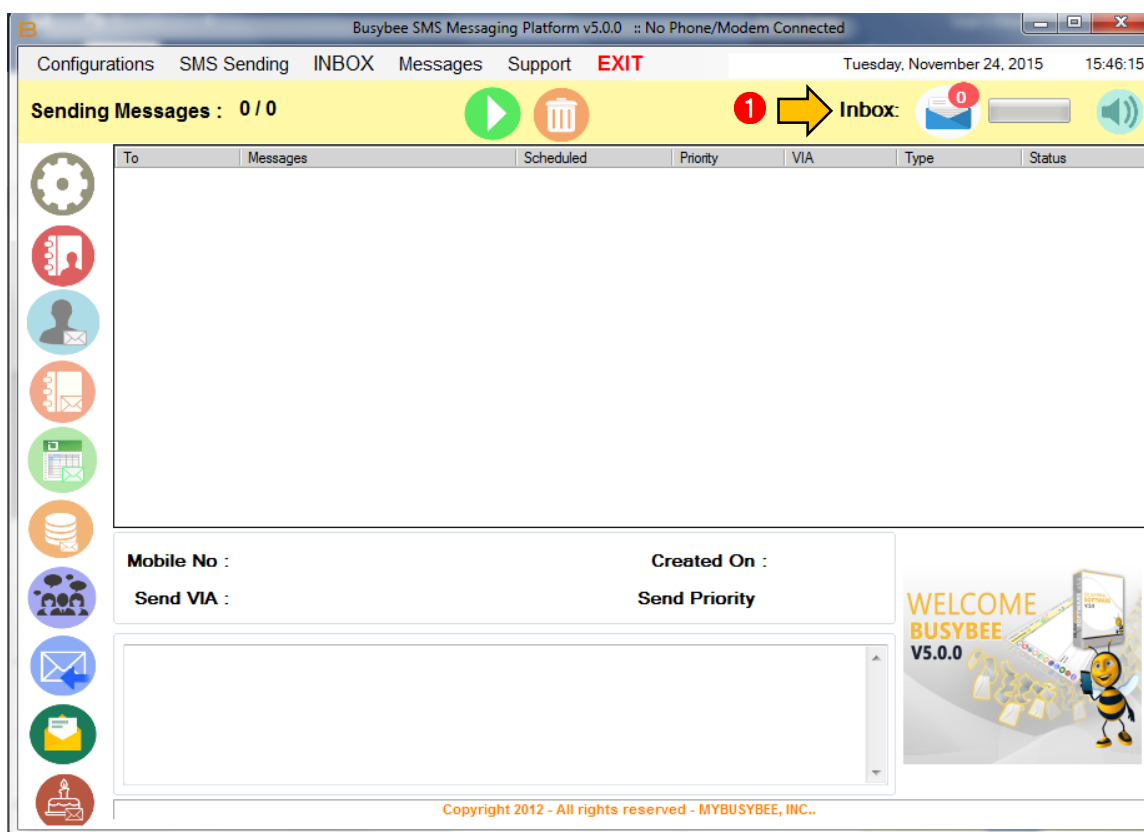
Total Message(s) : 133

Mobile	Sender Name	Batch	Message	Received On	Status	MobileNumber
+639175266000	Ricardo Dy	Makati Branch	How do i start?	6/24/2012 6:02:57 PM	Read	9173338888
+639175266000	Ricardo Dy	Makati Branch	No lock in?	6/24/2012 6:02:16 PM	Read	9173338888
+639999933930	Shirley Amorsolo	Ortigas Branch	Kindly send me agreement	6/24/2012 6:01:03 PM	Read	9173338888
+639999933930	Shirley Amorsolo	Ortigas Branch	Ok let me try for a month	6/24/2012 6:00:53 PM	Read	9173338888
+639175266000	Ricardo Dy	Makati Branch	Do u have landline?	6/24/2012 6:00:06 PM	Read	9173338888
+639175266000	Ricardo Dy	Makati Branch	Can i pay via paypal?	6/24/2012 5:59:40 PM	Read	9173338888
+639999933930	Shirley Amorsolo	Ortigas Branch	How about support?	6/24/2012 5:56:47 PM	Read	9173338888
+639999933930	Shirley Amorsolo	Ortigas Branch	Woh is this	6/24/2012 5:56:36 PM	Read	9173338888
+639999933930	Shirley Amorsolo	Ortigas Branch	What is your website?	6/24/2012 5:55:58 PM	Read	9173338888
+639175266000	Ricardo Dy	Makati Branch	Do u conduct demo?	6/24/2012 5:53:47 PM	Read	9173338888
+639175266000	Ricardo Dy	Makati Branch	Do u have a office?	6/24/2012 5:53:28 PM	Read	9173338888
+639999933930	Shirley Amorsolo	Ortigas Branch	Send me proposal in my a	6/24/2012 5:49:37 PM	Read	9173338888

INBOX

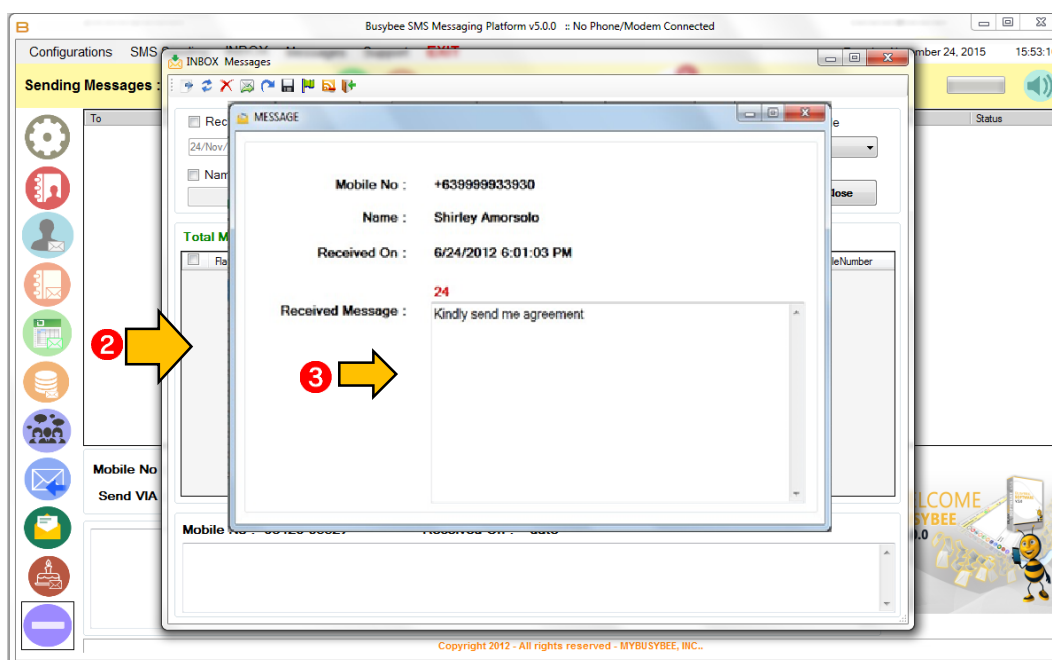
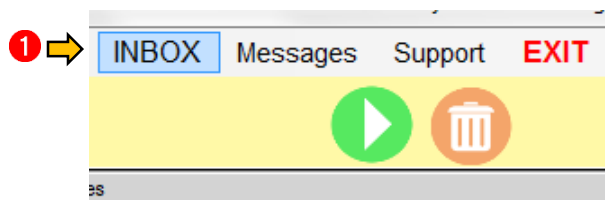
12.1 How to know if there are incoming message

1. Check real time Inbox counter. If there is message received the counter will change accordingly. You will also hear an audible sound.



12.2 How to read message in the Inbox

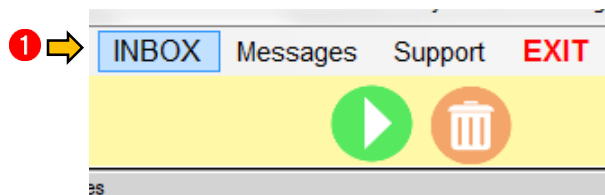
1. Go to Inbox
2. Press the Unread message with yellow highlights
3. Read complete message



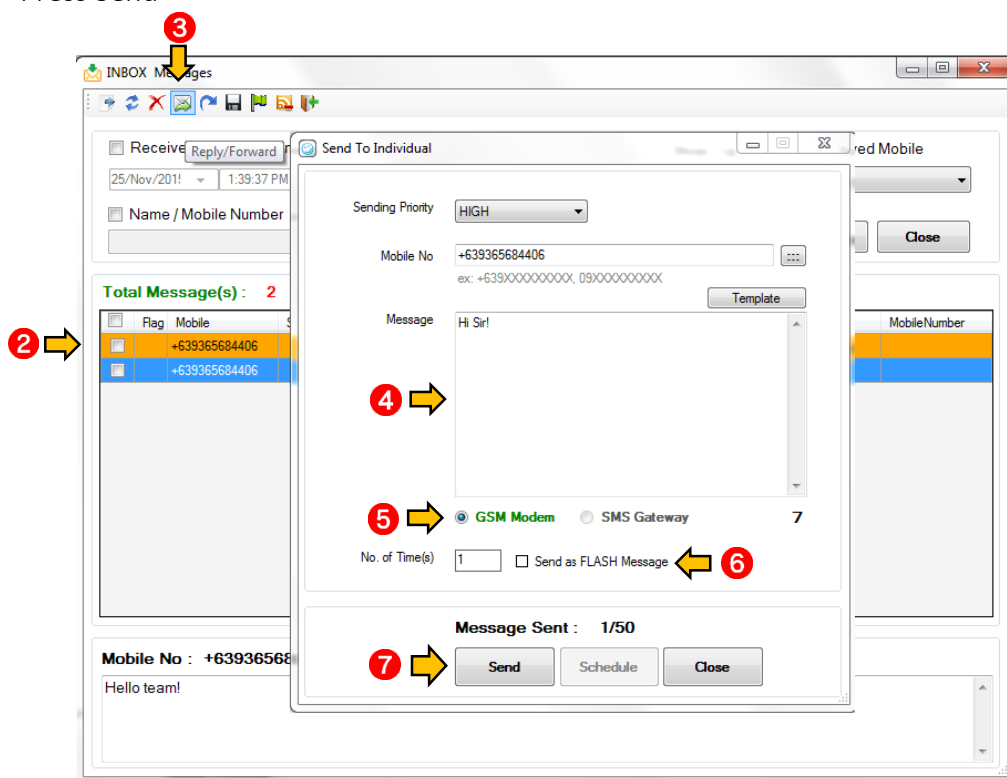
Note: If you want to enlarge a particular SMS for presentation, just double click the message.

12.3 How to reply to a text message from the inbox?

1. Go to Inbox



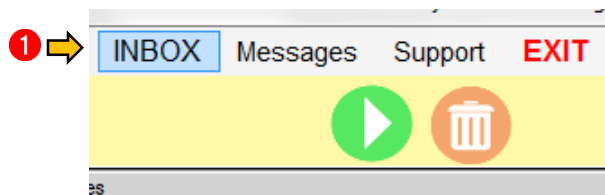
2. Choose message you want to reply to
3. Press Reply
4. Type your message or use Template
5. Choose GSM Modem or SMS Gateway
6. Send message as FLASH by checking "FLASH Message" box
7. Press Send



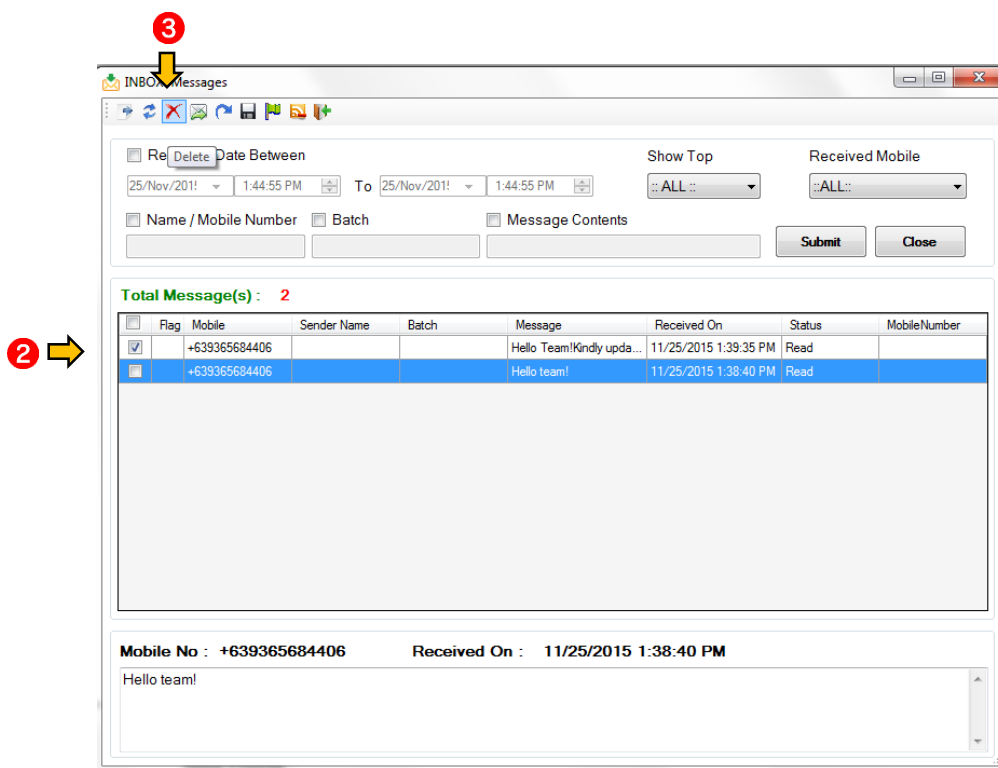
Note: Just highlight multiple messages then press reply and follow the procedure above.

12.4 How to delete message inside the inbox

1. Go to Inbox

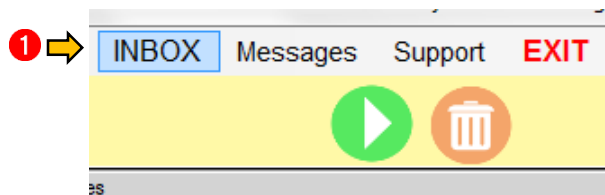


2. Choose message
3. Press Delete

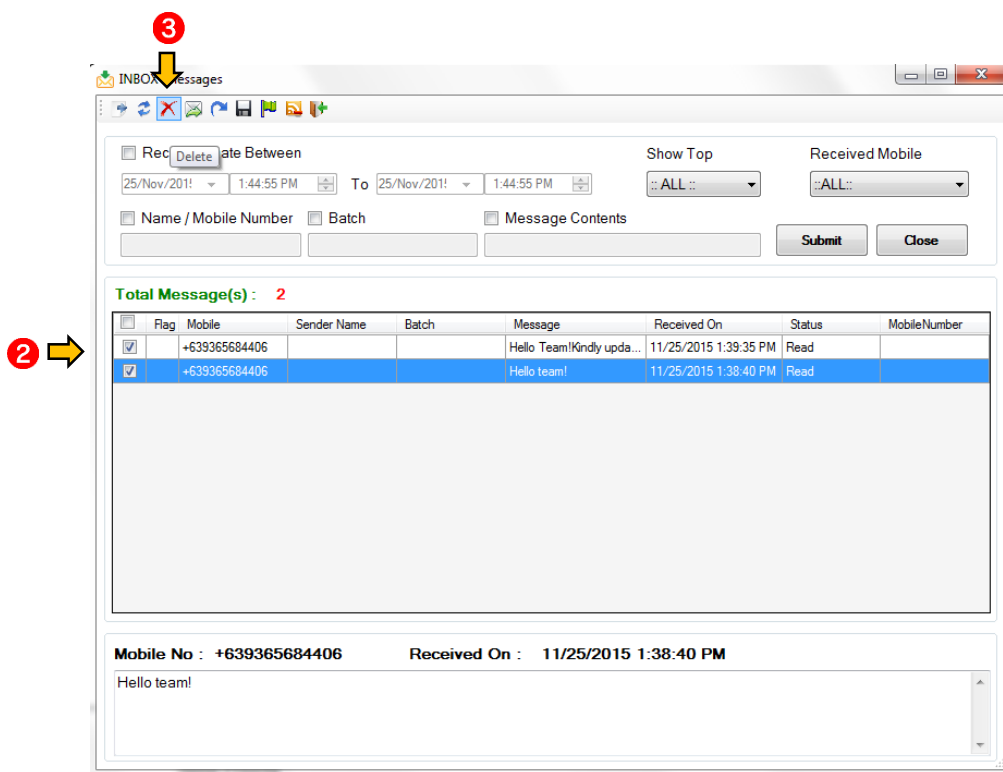


12.5 How to delete multiple messages in the inbox?

1. Go to Inbox

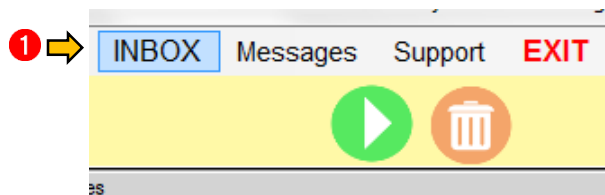


2. Check messages
3. Press Delete

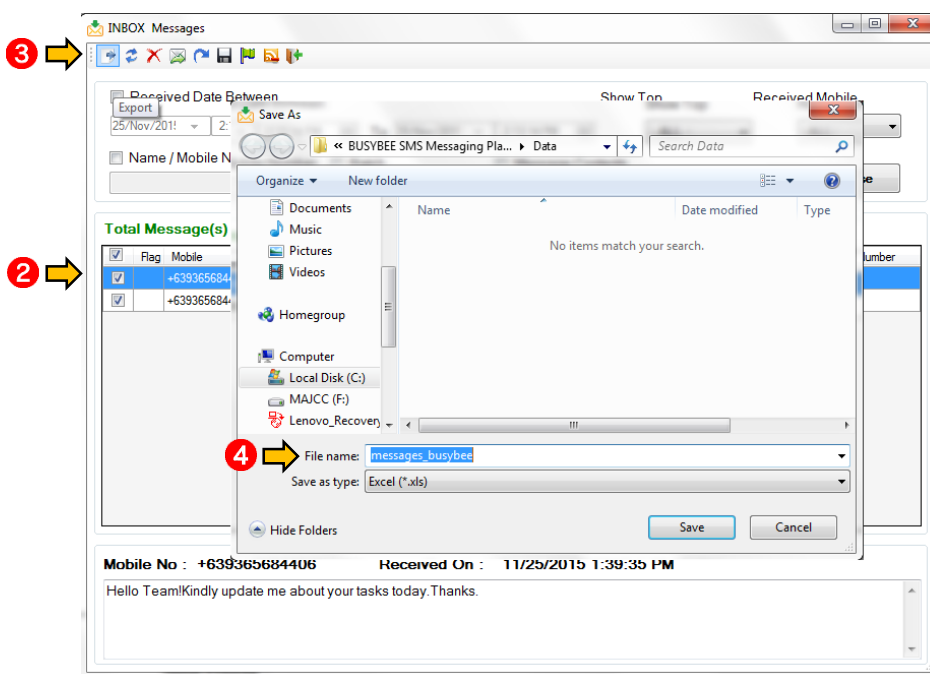


12.6 How to export message from the inbox to excel file

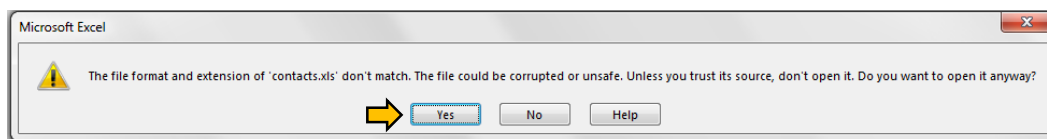
1. Go to Inbox



2. Check the messages
3. Press Export on upper left corner of window
4. Save to the desired location



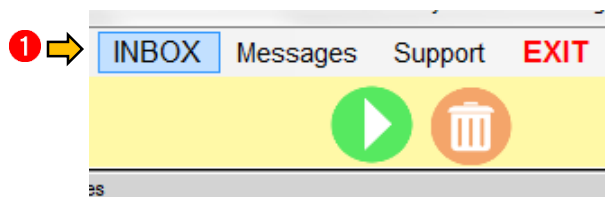
5. Exported excel file will have an error. Just ignore it. Click YES and save new excel file.



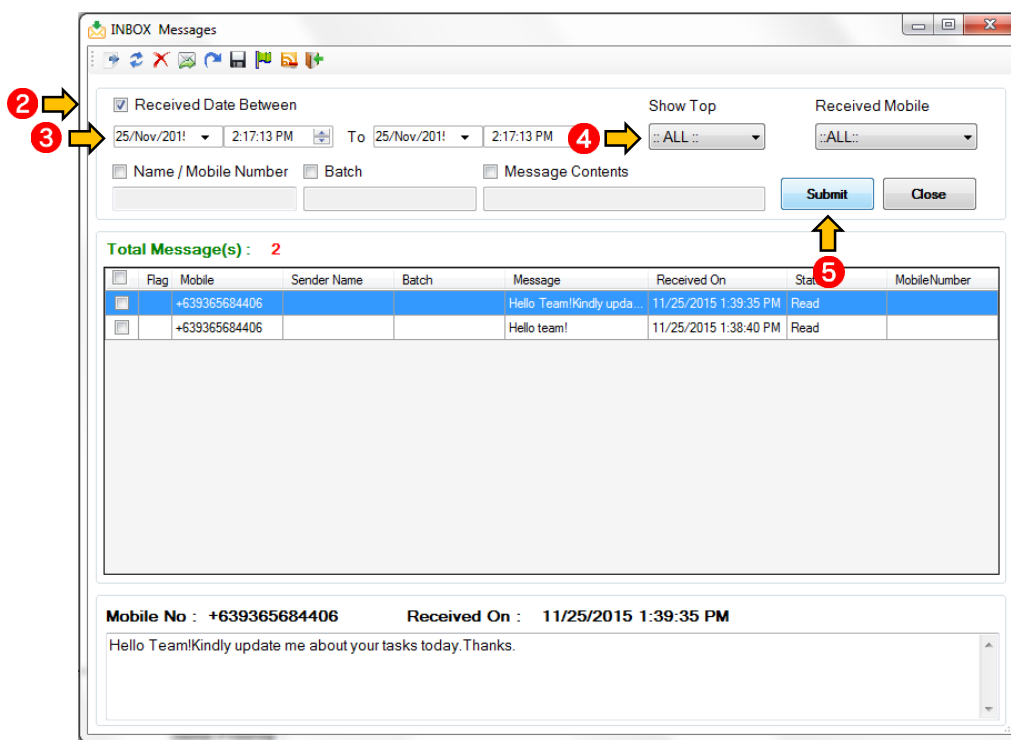
12.7 How to search message inside Inbox

a. Search by date

1. Go to Inbox



2. Check "Received Date Between"
3. Input desired start and end date
4. Choose number of message you want to appear
5. Press Submit



INBOX Messages

☒ Received Date Between

25/Nov/201! 2:17:13 PM To 25/Nov/201! 2:17:13 PM

Show Top Received Mobile

ALL

☐ Name / Mobile Number ☐ Batch ☐ Message Contents

Submit Close

Total Message(s) : 2

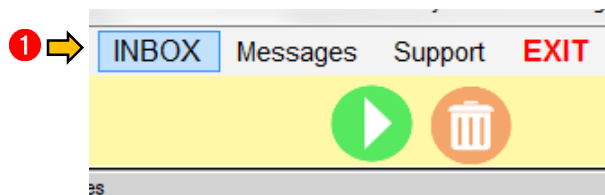
Flag	Mobile	Sender Name	Batch	Message	Received On	Status	MobileNumber
<input checked="" type="checkbox"/>	+639365684406			Hello Team!Kindly upda...	11/25/2015 1:39:35 PM	Read	
<input type="checkbox"/>	+639365684406			Hello team!	11/25/2015 1:38:40 PM	Read	

Mobile No : +639365684406 Received On : 11/25/2015 1:39:35 PM

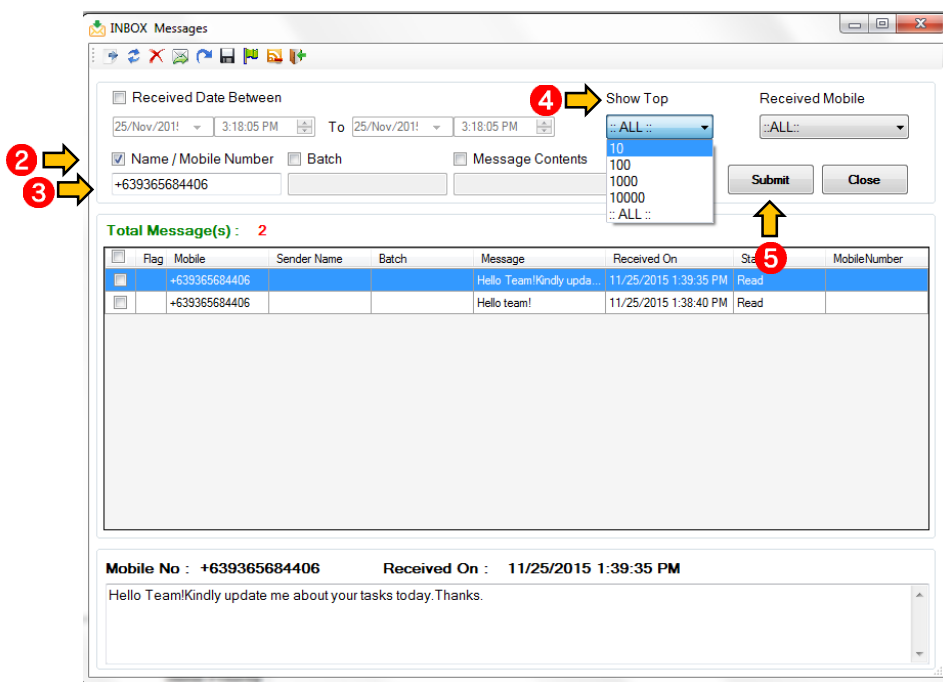
Hello Team!Kindly update me about your tasks today.Thanks.

b. Search by mobile number

1. Go to Inbox



2. Check Mobile Number
3. Type number you want to search
4. Choose number of message you want to appear
5. Press Submit



Received Date Between
25/Nov/201! 3:18:05 PM To 25/Nov/201! 3:18:05 PM

☒ Name / Mobile Number ☐ Batch ☐ Message Contents

+639365684406

Show Top
ALL
10
100
1000
10000
ALL

Received Mobile
ALL

Submit Close

Total Message(s) : 2

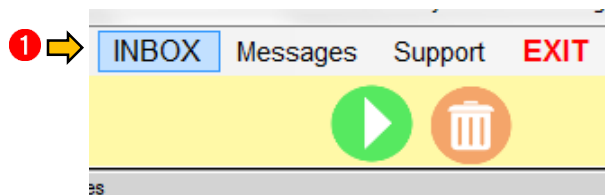
Flag	Mobile	Sender Name	Batch	Message	Received On	Status	MobileNumber
<input checked="" type="checkbox"/>	+639365684406			Hello Team!Kindly upda...	11/25/2015 1:39:35 PM	Read	
<input type="checkbox"/>	+639365684406			Hello team!	11/25/2015 1:38:40 PM	Read	

Mobile No : +639365684406 Received On : 11/25/2015 1:39:35 PM

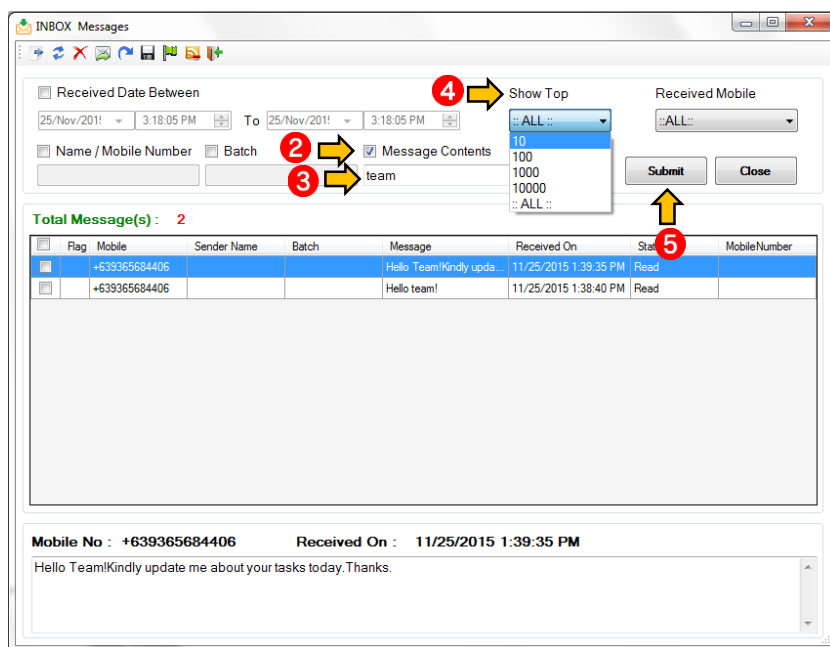
Hello Team!Kindly update me about your tasks today.Thanks.

c. Search by message contents

1. Go to Inbox



2. Check Message Contains
3. Type message content you want to search
4. Choose number of message you want to appear
5. Press Submit



Received Date Between
 25/Nov/201! 3:18:05 PM To 25/Nov/201! 3:18:05 PM
☐ Name / Mobile Number ☐ Batch ☒ Message Contents

Total Message(s) : 2

Flag	Mobile	Sender Name	Batch	Message	Received On	Status	MobileNumber
	+639365684406			Hello Team!Kindly upda...	11/25/2015 1:39:35 PM	Read	
	+639365684406			Hello team!	11/25/2015 1:38:40 PM	Read	

Mobile No : +639365684406 **Received On :** 11/25/2015 1:39:35 PM
 Hello Team!Kindly update me about your tasks today.Thanks.

Note: You can now filter via Mobile No. and Message within chosen dates.

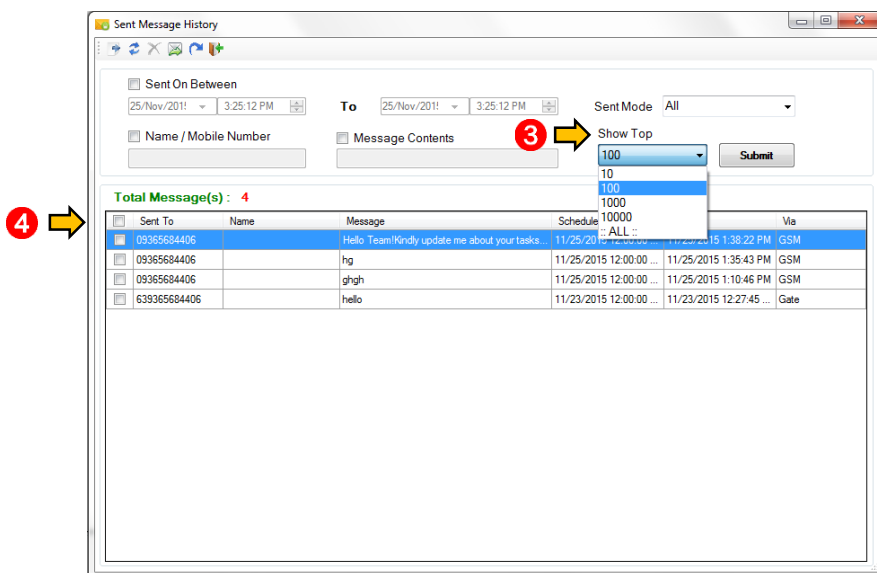
MESSAGES

13.1 How to read messages in the Sent Message History

1. Go to Messages
2. Choose Sent Message History

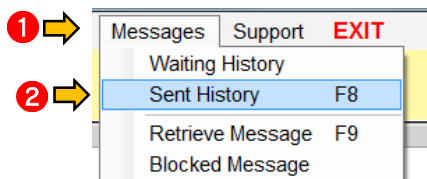


3. Choose number of message you want to appear
4. Read desired entry below

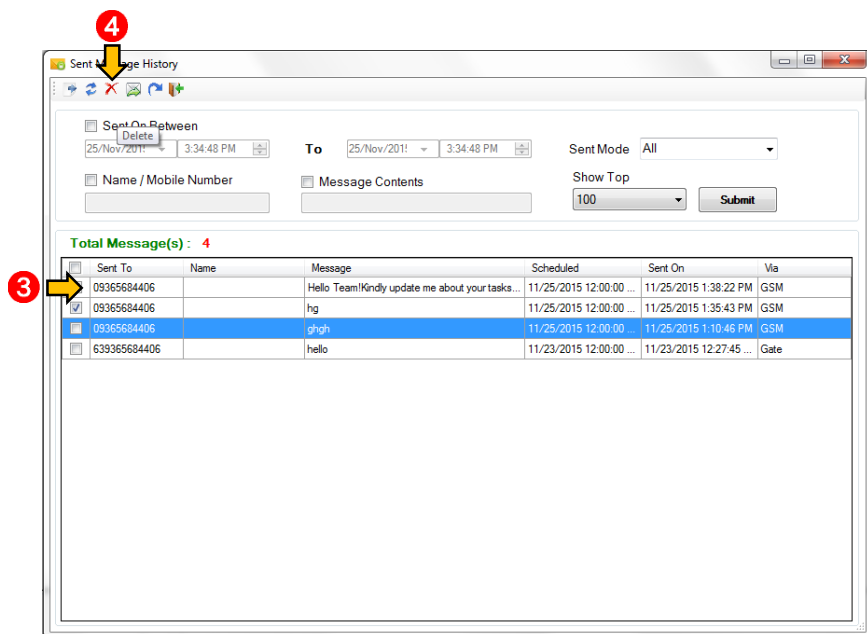


13.2 How to delete message in the Sent Message History

1. Go to Messages
2. Choose Sent Message History

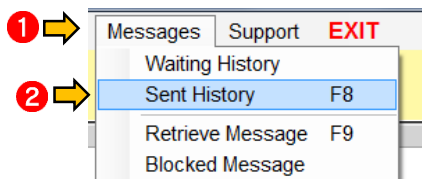


3. Choose message you want to delete
4. Press Delete

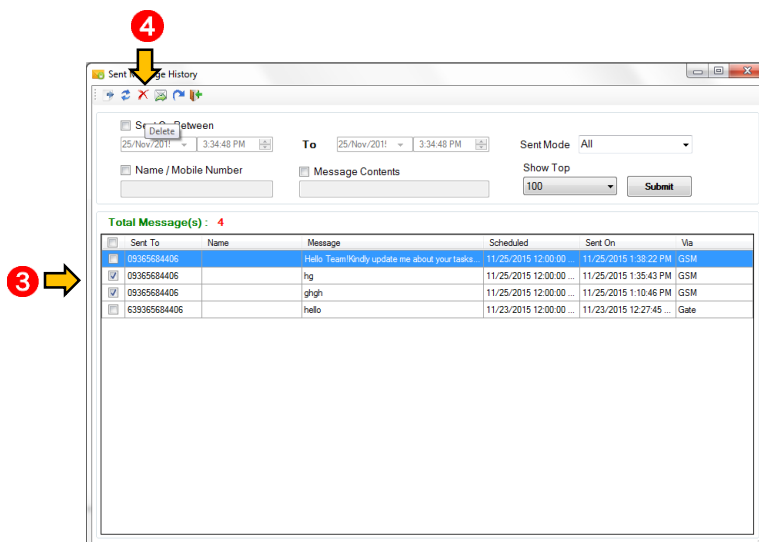


13.3 How to delete multiple messages in the Sent Message History

1. Go to Messages
2. Choose Sent Message History

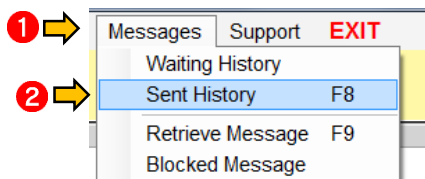


3. Check messages you want to delete
4. Press Delete located on upper left corner of window

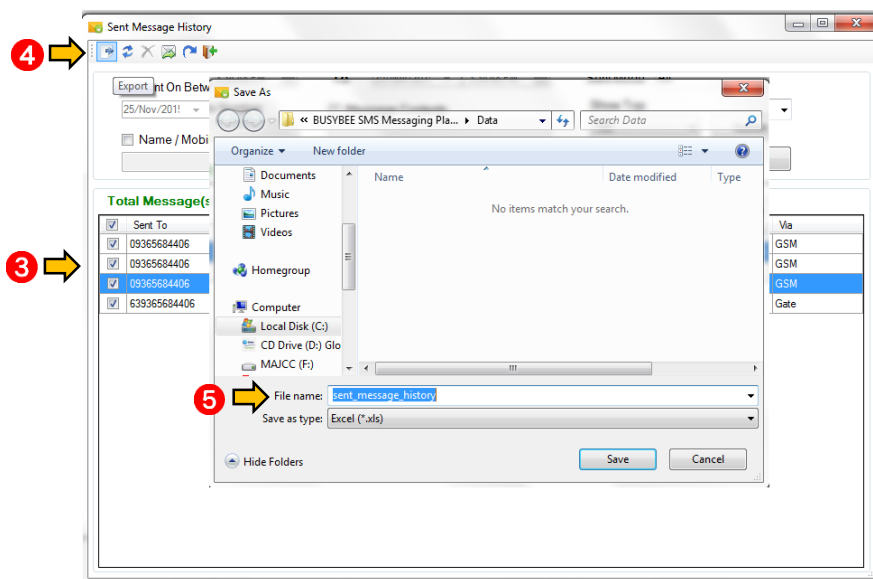


13.4 How to export message from the Sent Message History to excel file

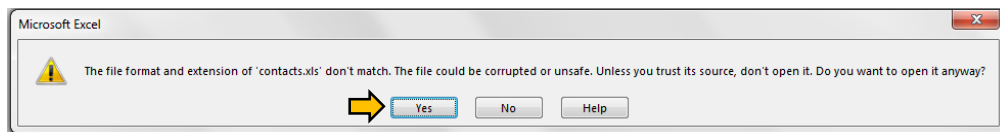
1. Go to Messages
2. Choose Sent Message History



3. Check the messages
4. Check the button on top and press Export
5. Save to the desired location



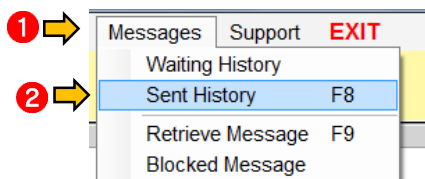
6. Exported excel file will have an error. Just ignore it. Click YES and save new excel file.



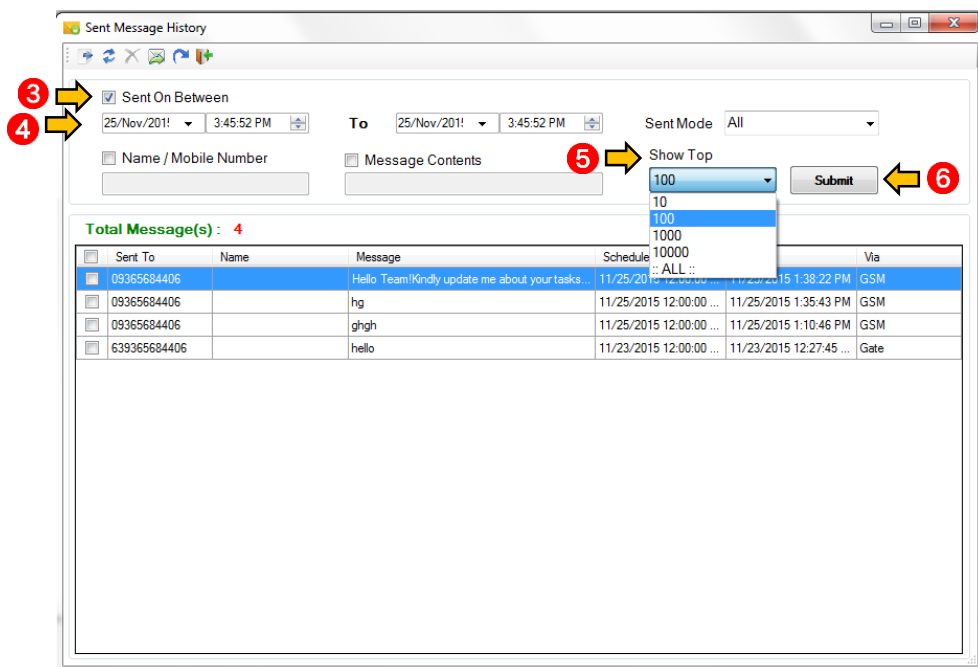
13.5 How to search message inside the Sent Message History

a. Search by date

1. Go to Messages
2. Choose Sent Message History



3. Check "Received Date Between"
4. Input desired start and end date
5. Choose number of message you want to appear
6. Press Submit



A screenshot of the 'Sent Message History' search interface. The interface includes a search form with the following elements:

- A checkbox labeled 'Sent On Between' (checked).
- Two date/time input fields: the first contains '25/Nov/201!' and the second contains '3:45:52 PM'.
- A 'To' field with a dropdown menu showing '25/Nov/201!' and a time field showing '3:45:52 PM'.
- A 'Sent Mode' dropdown menu set to 'All'.
- Two checkboxes: 'Name / Mobile Number' and 'Message Contents'.
- A 'Show Top' dropdown menu with options: '100', '10', '1000', '10000', and 'ALL' (selected).
- A 'Submit' button.

 Below the search form, it says 'Total Message(s) : 4'. A table displays the search results:

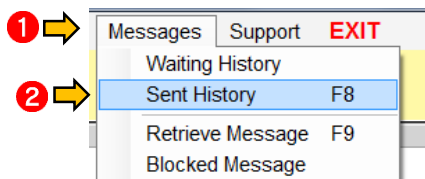
Sent To	Name	Message	Schedule	Via
09365684406		Hello Team! Kindly update me about your tasks.	11/25/2015 12:00:00 ... 11/25/2015 1:38:22 PM	GSM
09365684406		hg	11/25/2015 12:00:00 ... 11/25/2015 1:35:43 PM	GSM
09365684406		ghgh	11/25/2015 12:00:00 ... 11/25/2015 1:10:46 PM	GSM
639365684406		hello	11/23/2015 12:00:00 ... 11/23/2015 12:27:45 ...	Gate

 Numbered arrows indicate the steps:

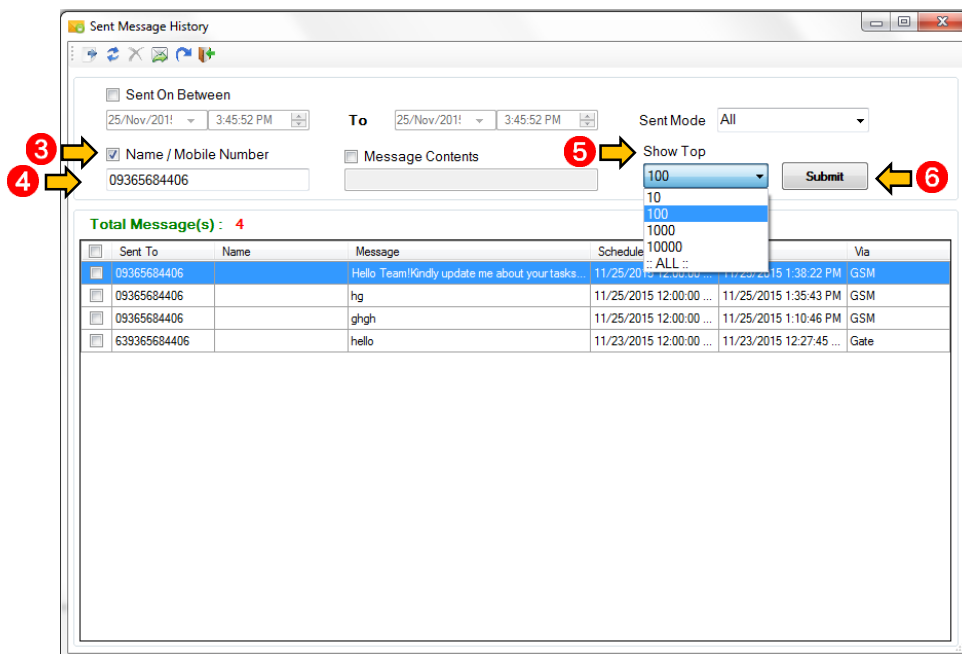
- Arrow 3 points to the 'Sent On Between' checkbox.
- Arrow 4 points to the first date input field.
- Arrow 5 points to the 'Show Top' dropdown menu.
- Arrow 6 points to the 'Submit' button.

b. Search by mobile number

1. Go to Messages
2. Choose Sent Message History



3. Check Mobile Number
4. Type number you want to search
5. Choose number of message you want to appear
6. Press Submit



A screenshot of a web application window titled 'Sent Message History'. The interface includes search filters and a table of results. Numbered arrows indicate the following steps:

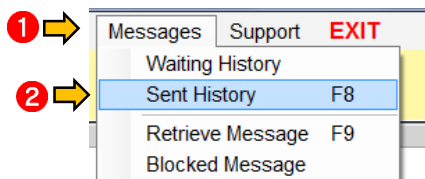
- Arrow 3 points to the 'Name / Mobile Number' checkbox.
- Arrow 4 points to the input field containing the number '09365684406'.
- Arrow 5 points to the 'Show Top' dropdown menu, which is open and showing options: 100, 10, 1000, 10000, and 100000.
- Arrow 6 points to the 'Submit' button.

 Below the search filters, it says 'Total Message(s) : 4'. A table displays the results:

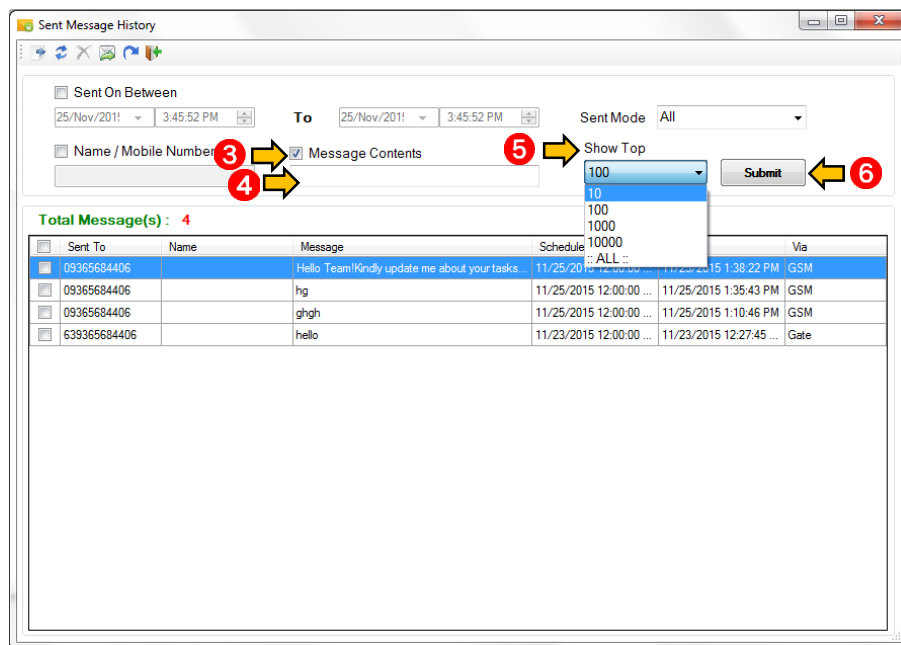
Send To	Name	Message	Schedule	Via
09365684406		Hello Team! Kindly update me about your tasks.	11/25/2015 12:00:00 ...	11/25/2015 1:38:22 PM GSM
09365684406		hg	11/25/2015 12:00:00 ...	11/25/2015 1:35:43 PM GSM
09365684406		ghgh	11/25/2015 12:00:00 ...	11/25/2015 1:10:46 PM GSM
639365684406		hello	11/23/2015 12:00:00 ...	11/23/2015 12:27:45 ... Gate

c. Search by message contents

1. Go to Messages
2. Choose Sent Message History



3. Check Message Contains
4. Type message content you want to search
5. Choose number of message you want to appear
6. Press Submit



A screenshot of the 'Sent Message History' search interface. The interface includes a search form with the following elements:

- 'Sent On Between' date and time pickers.
- 'To' date and time pickers.
- 'Sent Mode' dropdown menu set to 'All'.
- 'Name / Mobile Number' input field (labeled with a red circle and '3').
- 'Message Contents' checkbox (labeled with a red circle and '4').
- 'Show Top' dropdown menu with options: 100, 10, 100, 1000, 10000, and 'ALL' (labeled with a red circle and '5').
- 'Submit' button (labeled with a red circle and '6').

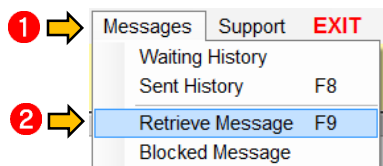
 Below the search form, it says 'Total Message(s) : 4'. A table displays the search results:

Send To	Name	Message	Schedule	Via
09365684406		Hello Team! Kindly update me about your tasks...	11/25/2015 12:00:00 ...	11/25/2015 1:38:22 PM GSM
09365684406		hg	11/25/2015 12:00:00 ...	11/25/2015 1:35:43 PM GSM
09365684406		ghgh	11/25/2015 12:00:00 ...	11/25/2015 1:10:46 PM GSM
639365684406		hello	11/23/2015 12:00:00 ...	11/23/2015 12:27:45 ... Gate

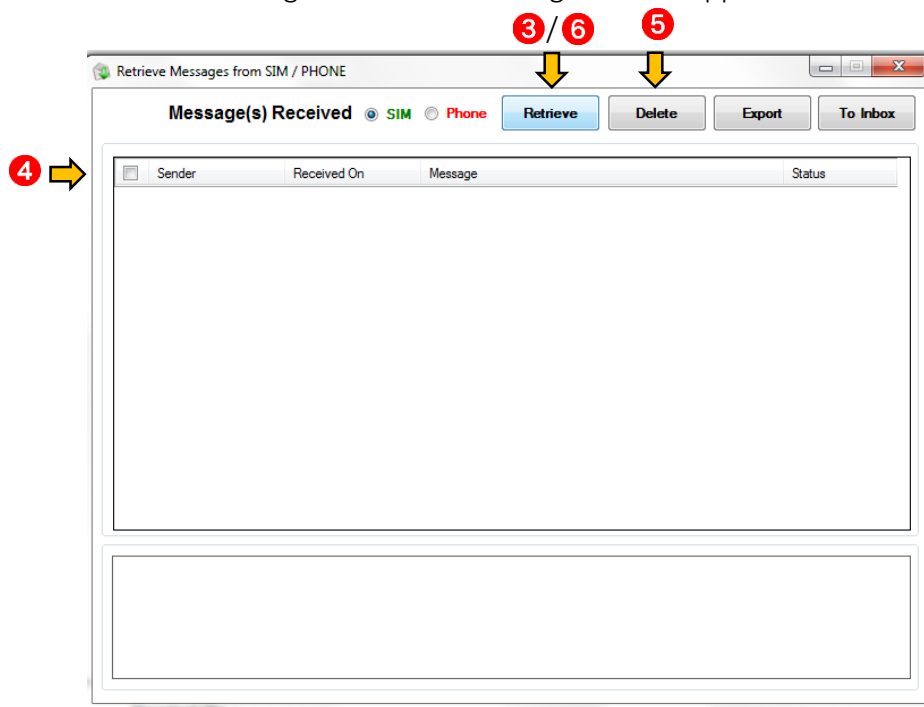
Note: You can now filter via Mobile No. and Message within chosen dates.

13.7 How to use Retrieve Message

1. Go to Messages
2. Choose Retrieve Message



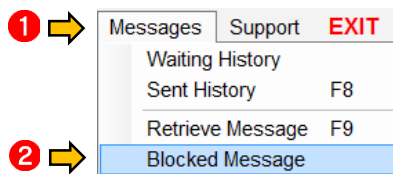
3. Press Retrieve button
4. Check retrieved SMS
5. Press Delete or To Inbox
6. Press Retrieve button again until "No Message Found" appear



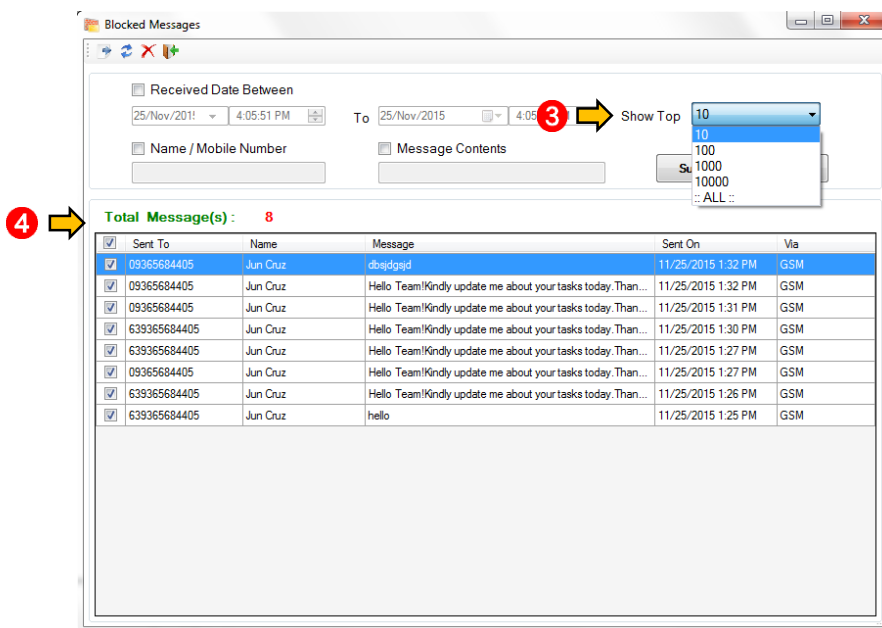
Note: Please do this every day to retrieve SMS that were not received automatically.

13.8 How to read messages in the Blocked Message

1. Go to Messages
2. Choose Blocked Message

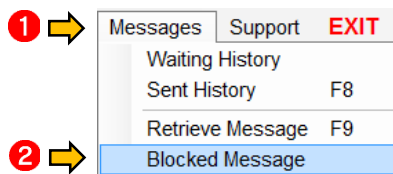


3. Choose number of message you want to appear
4. Read desired entry below

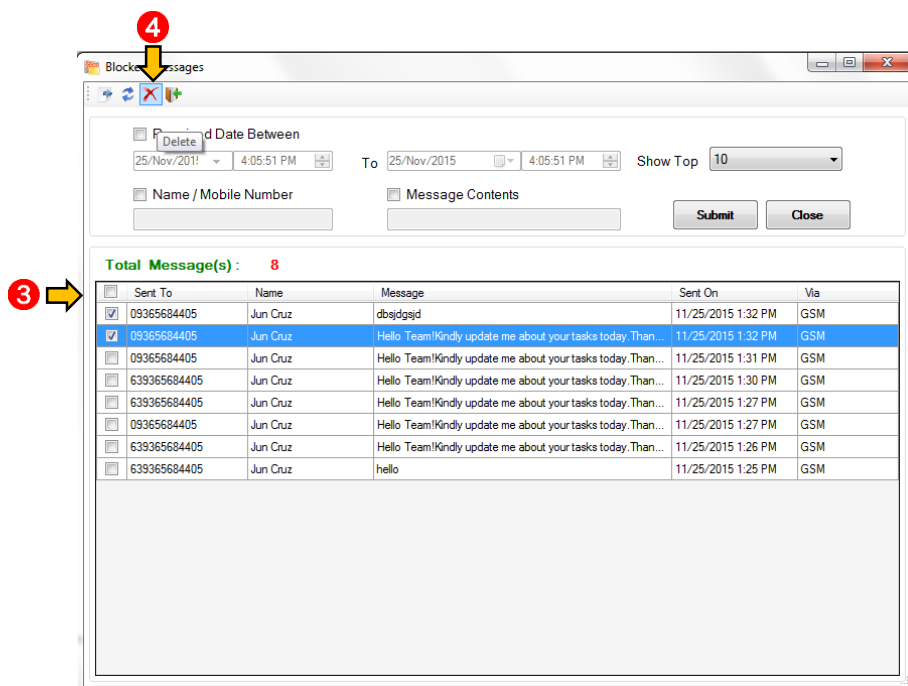


13.9 How to delete message in the Blocked Message

1. Go to Messages
2. Choose Blocked Message

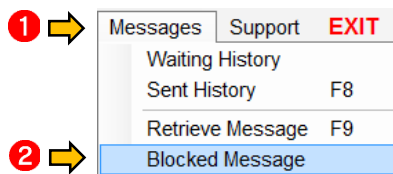


3. Choose message you want to delete
4. Press Delete

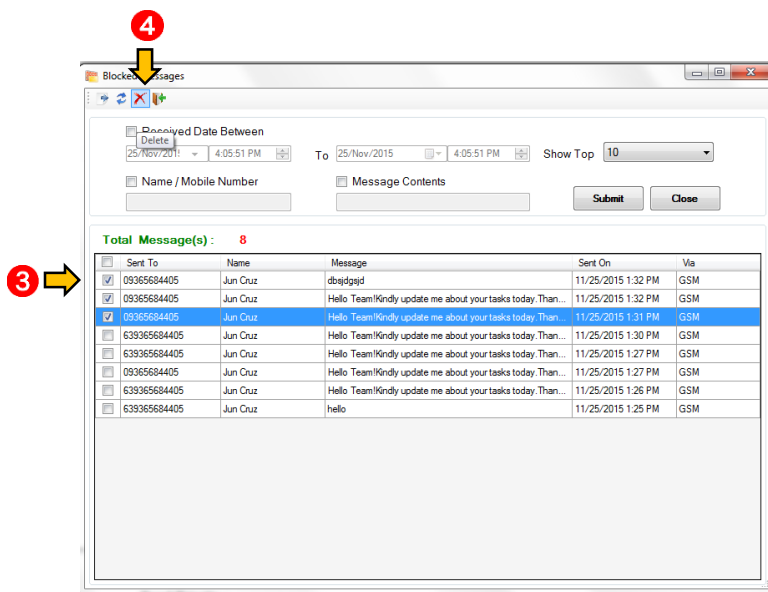


13.10 How to delete multiple messages in the Blocked Message

1. Go to Messages
2. Choose Blocked Message

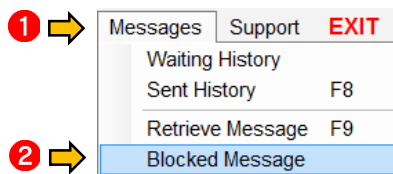


3. Check messages you want to delete
4. Press Delete located on upper left corner of window

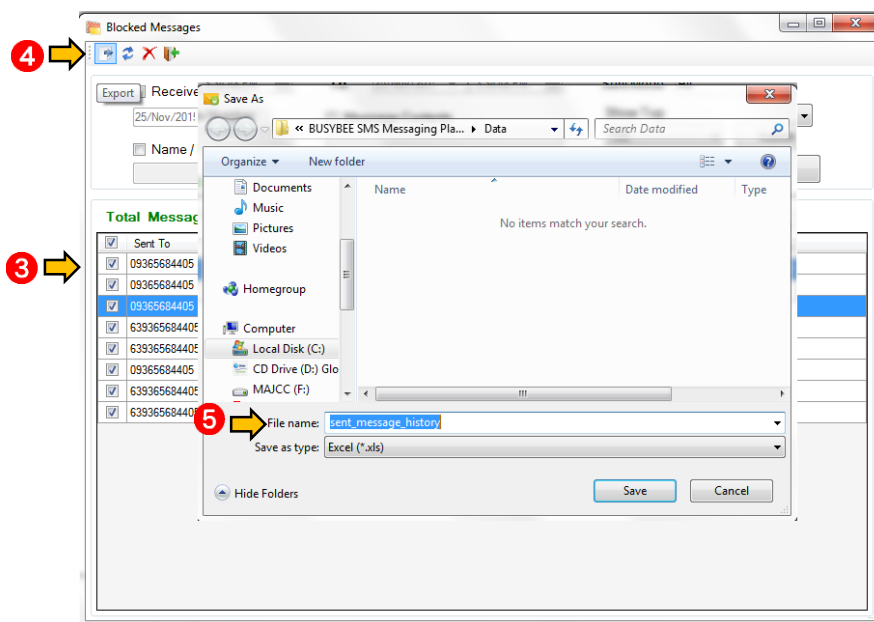


13.11 How to export message from the Blocked Message History to excel file

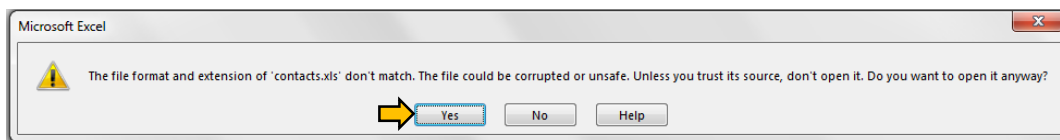
1. Go to Messages
2. Choose Blocked Message



3. Check the messages
4. Check the button on top and press Export
5. Save to the desired location



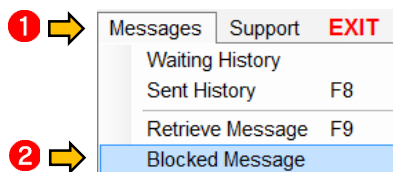
6. Exported excel file will have an error. Just ignore it. Click YES and save new excel file.



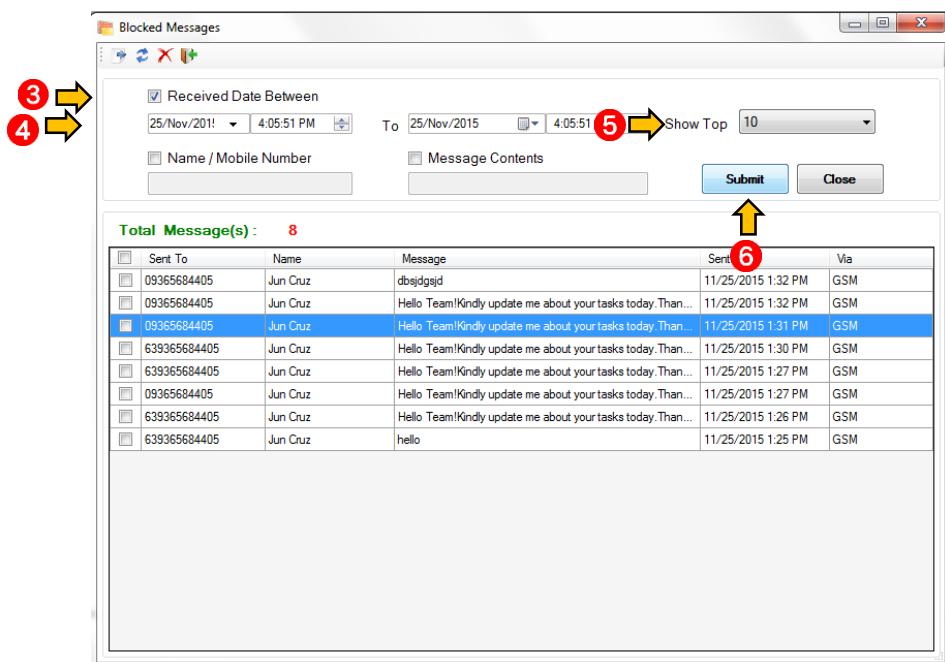
13.12 How to search message inside the Blocked Message

a. Search by date

1. Go to Messages
2. Choose Blocked Message



3. Check "Received Date Between"
4. Input desired start and end date
5. Choose number of message you want to appear
6. Press Submit



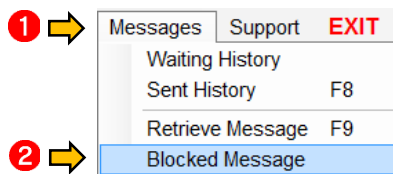
Annotation 3 points to the 'Received Date Between' checkbox. Annotation 4 points to the date input fields. Annotation 5 points to the 'Show Top' dropdown menu. Annotation 6 points to the 'Submit' button.

Total Message(s): 8

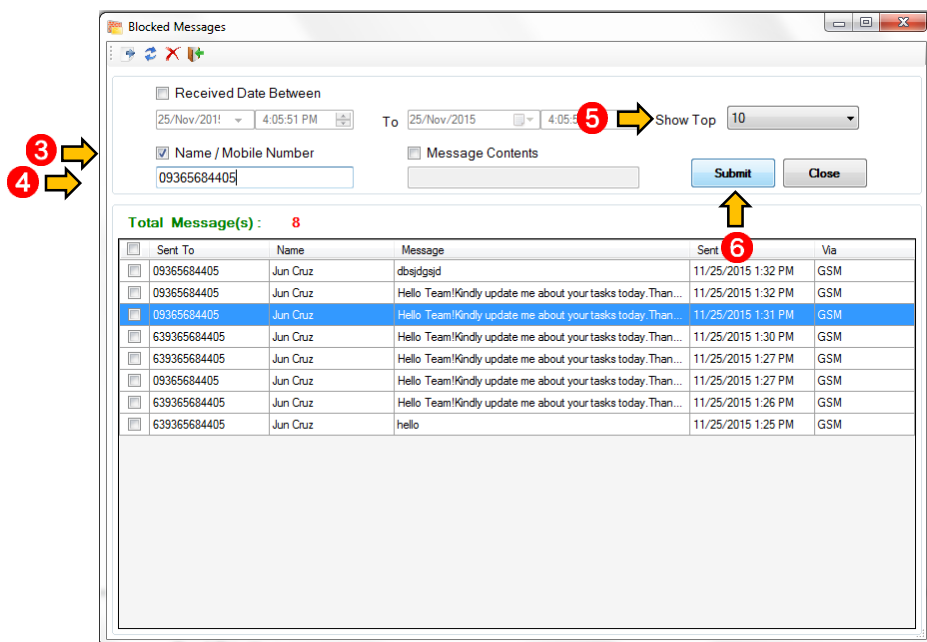
Sent To	Name	Message	Sent	Via
09365684405	Jun Cruz	dbajdgsjd	11/25/2015 1:32 PM	GSM
09365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:32 PM	GSM
09365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:31 PM	GSM
639365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:30 PM	GSM
639365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:27 PM	GSM
09365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:27 PM	GSM
639365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:26 PM	GSM
639365684405	Jun Cruz	hello	11/25/2015 1:25 PM	GSM

b. Search by mobile number

7. Go to Messages
8. Choose Blocked Message

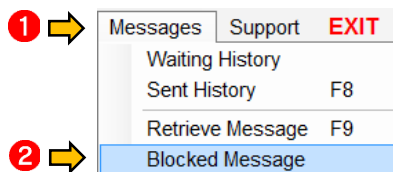


9. Check Mobile Number
10. Type number you want to search
11. Choose number of message you want to appear
12. Press Submit

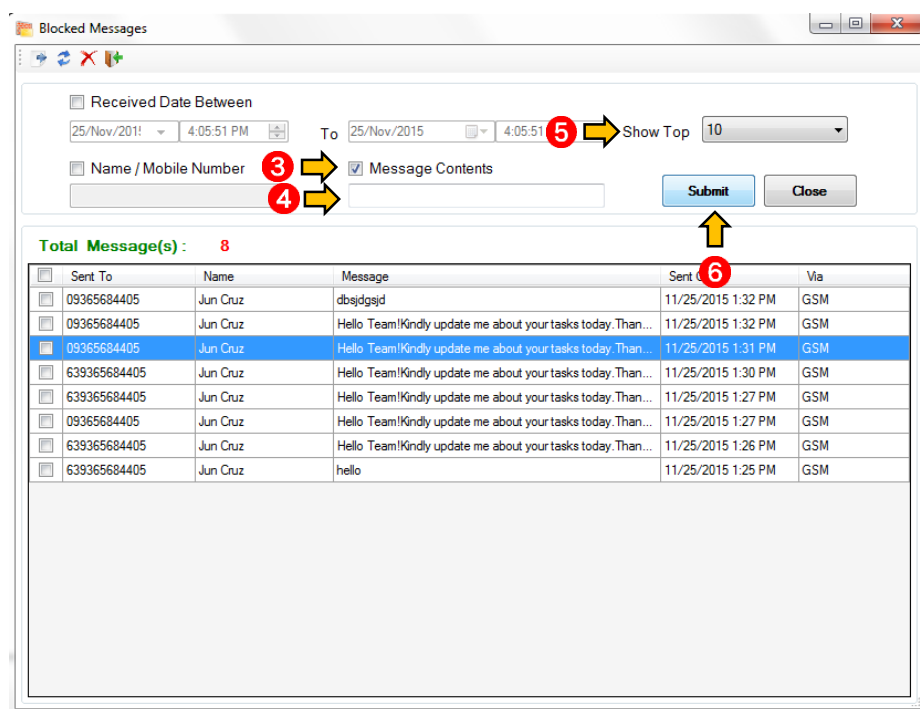


c. Search by message contents

7. Go to Messages
8. Choose Blocked Message



9. Check Message Contains
10. Type message content you want to search
11. Choose number of message you want to appear
12. Press Submit



3. Click on the 'Name / Mobile Number' field.

4. Click on the 'Message Contents' checkbox.

5. Click on the 'Show Top' dropdown menu.

6. Click on the 'Submit' button.

Sent To	Name	Message	Sent	Via
09365684405	Jun Cruz	dbjsdgsjd	11/25/2015 1:32 PM	GSM
09365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:32 PM	GSM
09365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:31 PM	GSM
639365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:30 PM	GSM
639365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:27 PM	GSM
09365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:27 PM	GSM
639365684405	Jun Cruz	Hello Team!Kindly update me about your tasks today. Than...	11/25/2015 1:26 PM	GSM
639365684405	Jun Cruz	hello	11/25/2015 1:25 PM	GSM

Note: You can now filter via Mobile No. and Message within chosen dates.

SMS QUEUE

14.1 How to stop SMS in the queue?

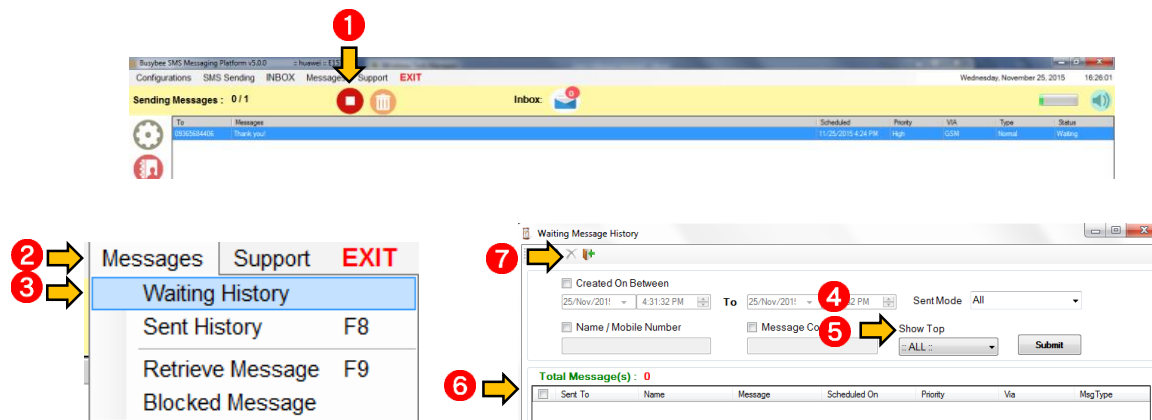
a. Deleting few SMS on queue

1. Press Stop
2. Highlight the SMS
3. Press Delete
4. Press Start




b. Deleting huge number of SMS on queue

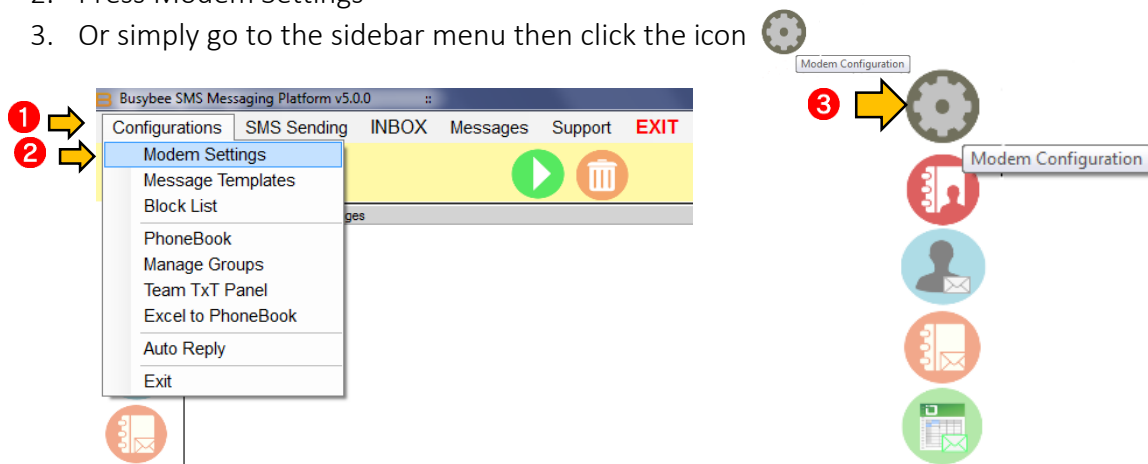
1. Press Stop
2. Go to Message
3. Press Waiting History
4. Go to Show Top
5. Choose All
6. Check SMS to be deleted
7. Press delete icon on the upper left side of the page



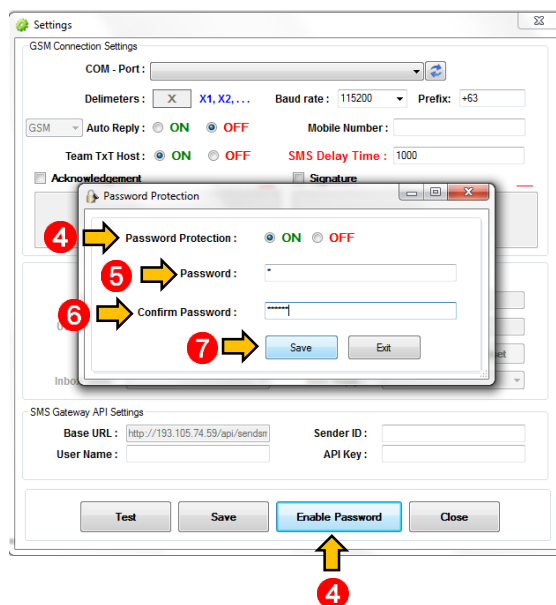
PASSWORD SECURITY

15.1 How to set Password Security

1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 



4. Press Enable Password – Turn On
5. Enter “1” (default Password)
6. Input preferred password
7. Press Save



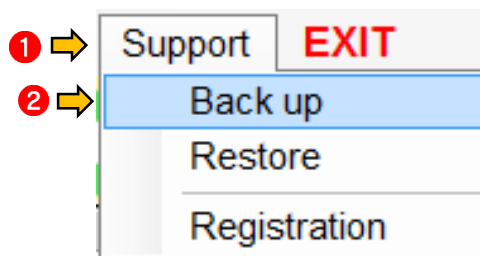
Note: If Password Security is enabled, user cannot delete SMS inside the inbox and Sent Message History. Please make sure to write down password because the application has no password reset.

BACK-UP AND RESTORE

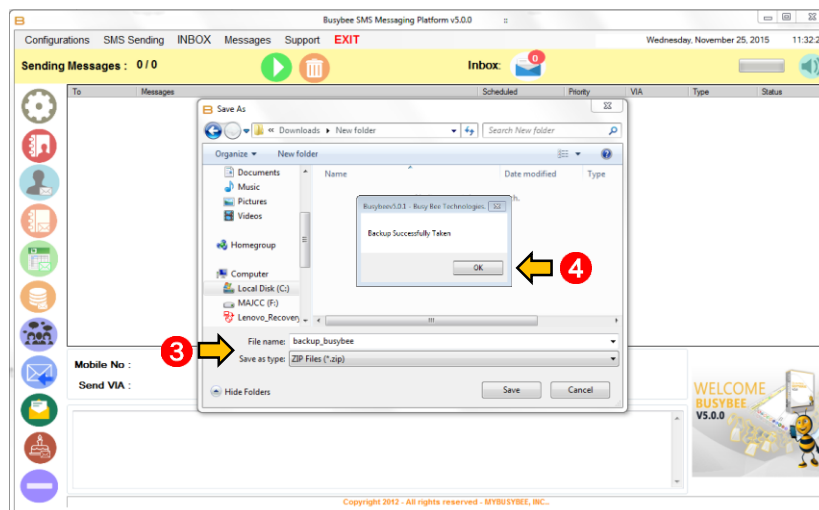
16.1 How to Back-up and Retrieve Data

a. Back Up Data

1. Go to Support
2. Press Back up

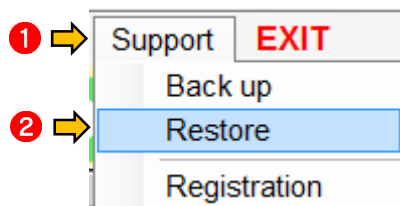


3. Write Back up file name and save to desired location
4. Press OK (All data will be restored)

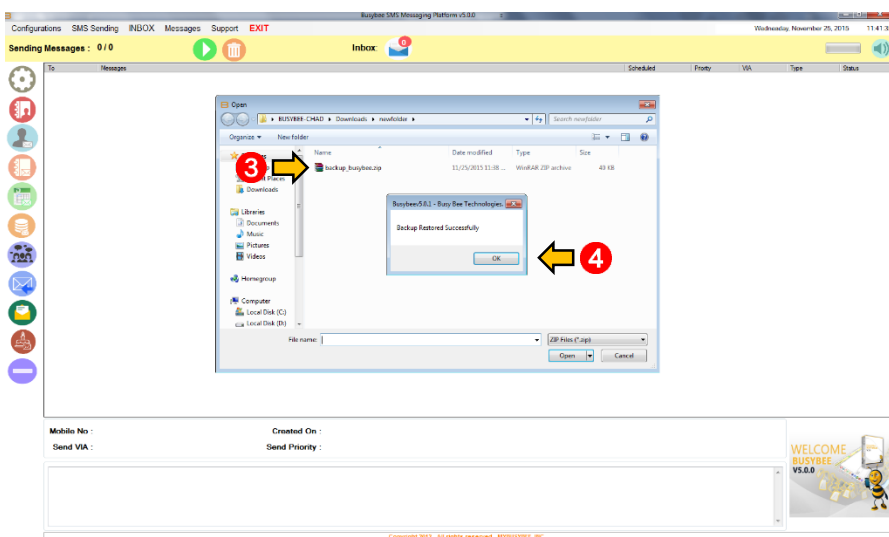


b. Retrieve Data

1. Go to Support
2. Press Restore




3. Open Back up file
4. Press OK (All data will be restored)

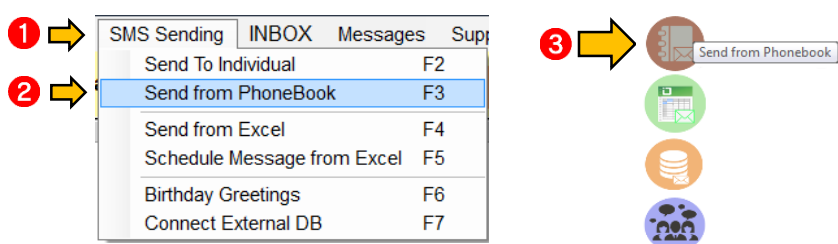


PERSONALIZED SALUTATION AND MESSAGES (FOR PROFESSIONAL PLAN ONLY)

17.1 How to Send Personal Salutation and Personalize message

a. Personal Salutation

1. Go to SMS Sending
2. Choose Send from Phonebook
3. Or simply go to the sidebar menu then click the icon 



4. In the Message, there is a code to automatically tag the name.

- X1 – 1st column
- X2 – 2nd column
- And so on

5. Choose which column where the name is located

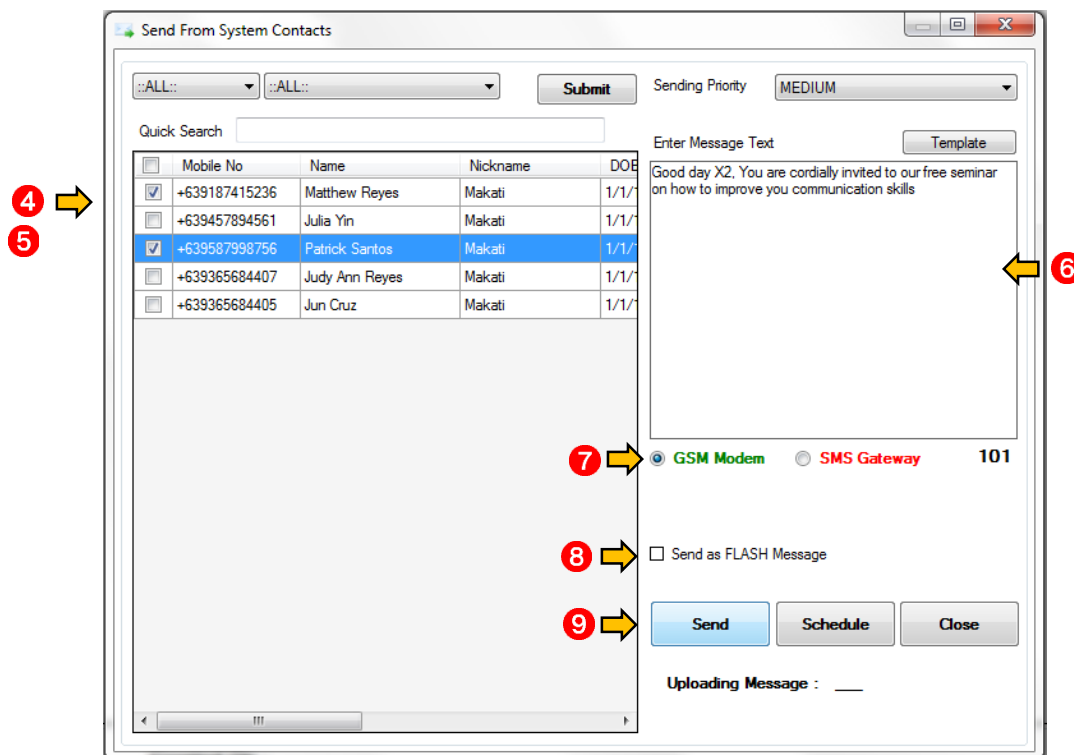
- e.g.

1st column- Complete name

Message– “Good day X1, You are cordially invited to our free seminar on how to improve you communication skills”

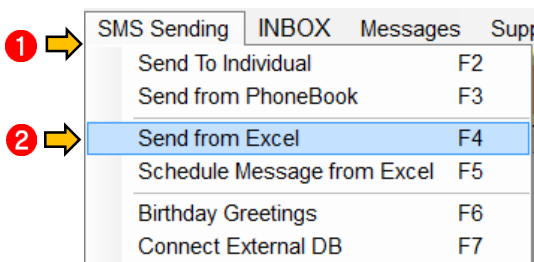
- Message will come out - “Good day Matthew, You are cordially invited to our free seminar on how to improve you communication skills”

6. Type your message or use Template
7. Choose GSM Modem or SMS Gateway
8. Send message as FLASH by checking "FLASH Message" box
9. Press Send



b. Personalize Message

1. Go to SMS Sending
2. Choose Send from Excel
3. Or simply go to the sidebar menu then click the icon



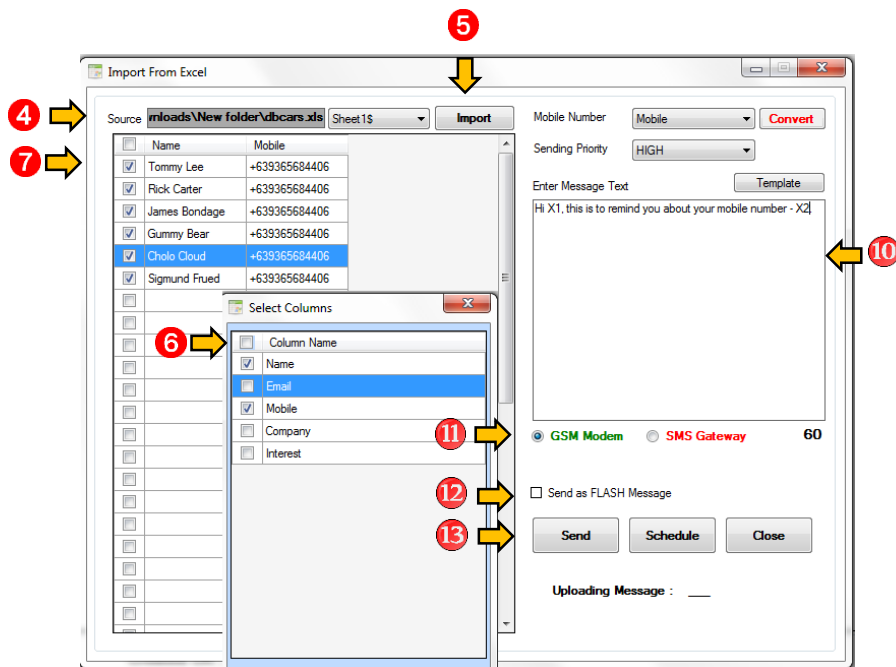
4. Browse the excel file (with names and their respective personalize message) you want to import
5. Press Import
6. Choose column where Mobile Number is located
7. Check Number
8. In the Message, there is a code to automatically tag the name and personal message.
 - X1 – 1st column
 - X2 – 2nd column
 - And so on
9. Choose which columns where the name and personal message are located

1st column – Name

2nd column- Mobile Number

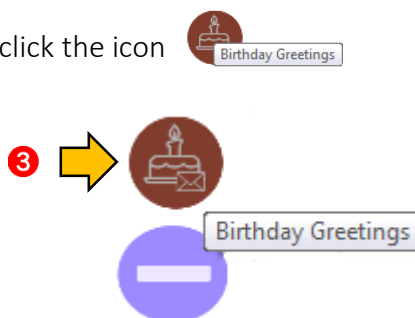
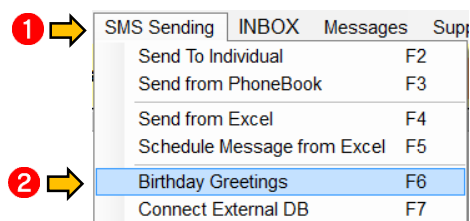
Message - “Hi X1, this is to remind you about your mobile number - X2.”

 - 1st Message will come out - “Hi Tommy Lee, this is to remind you about your mobile number - +639365684406.”
 - And so on
10. Type your message or use Template
11. Choose GSM Modem or SMS Gateway
12. Send message as FLASH by checking “FLASH Message” box
13. Press Send

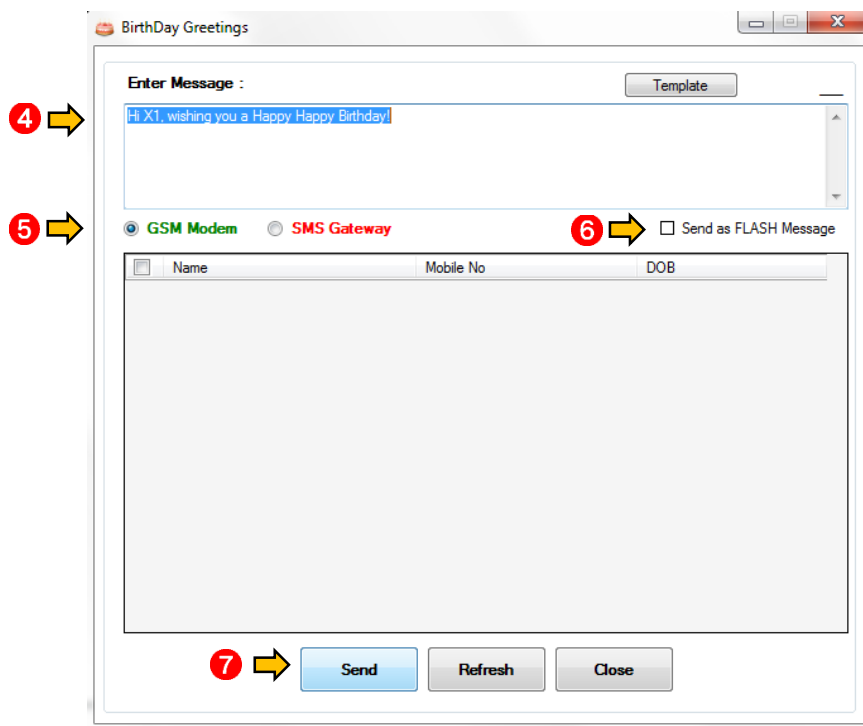


c. Birthday Greetings

1. Go to SMS Sending
2. Press Birthday Greetings
3. Or simply go to the sidebar menu then click the icon



4. Type your message or use Template
5. Choose GSM Modem or SMS Gateway
6. Send message as FLASH by checking "FLASH Message" box
7. Press Send




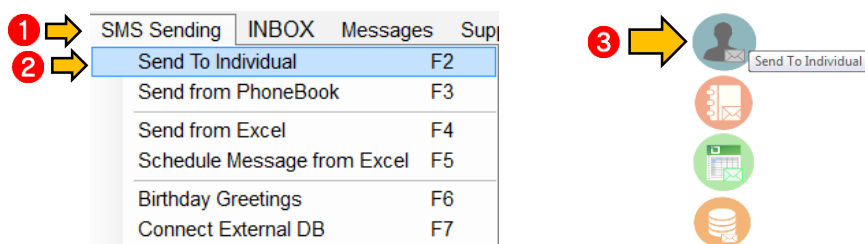
Note: Please visit this page every day to send birthday greetings to your contacts.

SCHEDULER (FOR ADVANCED PLAN ONLY)

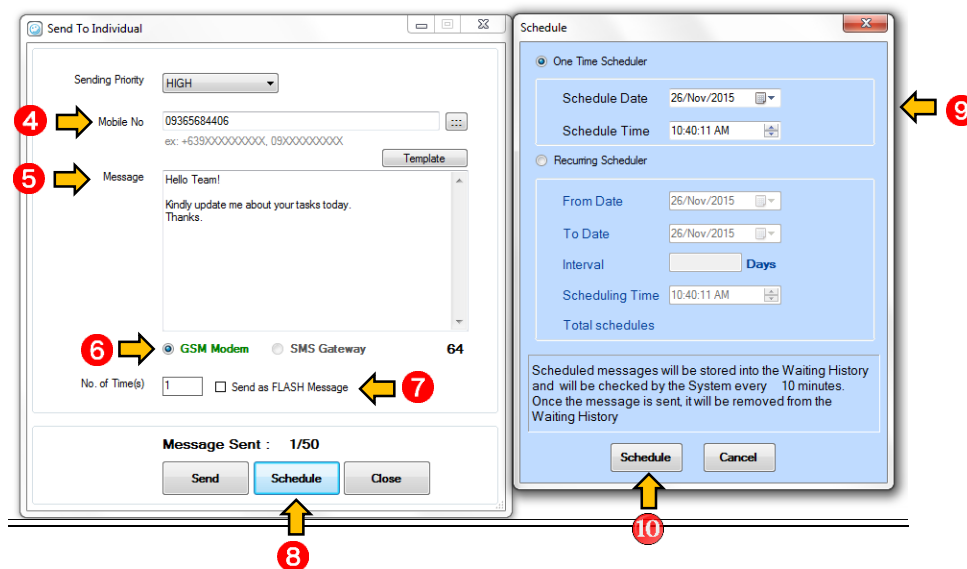
18.1 How to use Scheduler

a. Send to Individual

1. Go to SMS Sending
2. Choose Send to Individual
3. Or simply go to the sidebar menu then click the icon 

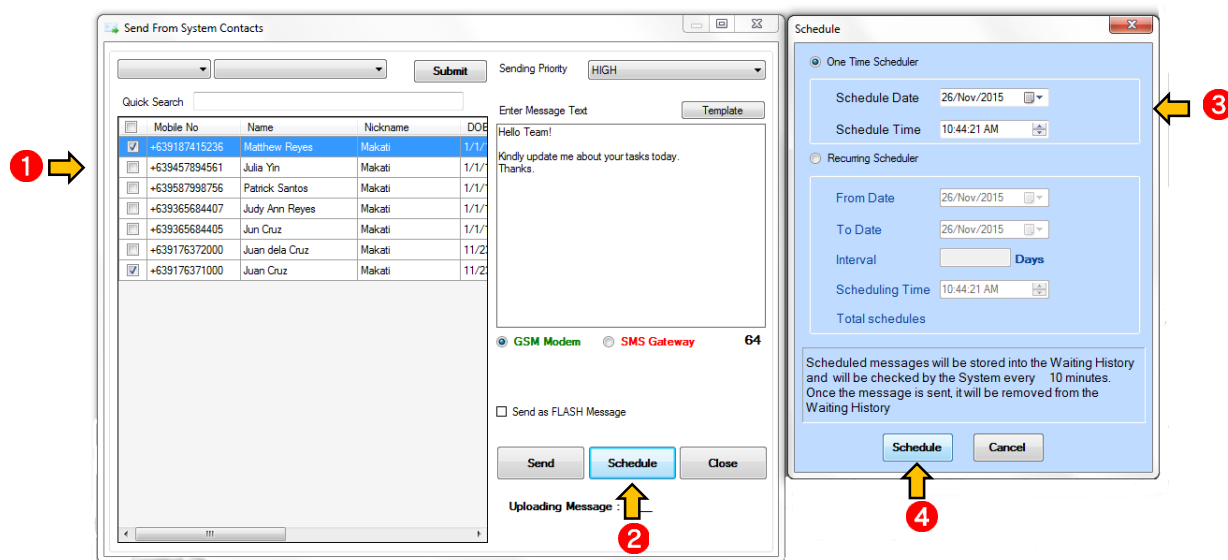


4. Type mobile number using the format 0917xxxxxxx or 63917xxxxxxx or press Phonebook
5. Type your message or use Template
6. Choose GSM Modem or SMS Gateway
7. Send message as FLASH by checking "FLASH Message" box
8. Press Schedule instead of Send
9. Input the desired Date you want to send out the message
10. Press Schedule



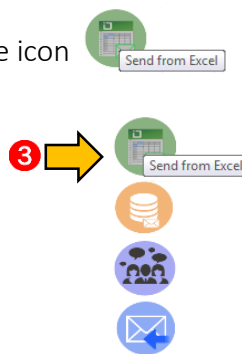
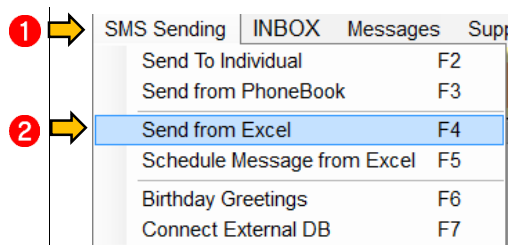
b. Send from Phonebook

1. Please follow procedure as stated above (Please see a. Send to individual)
2. Press Schedule instead of Send
3. Input the desired Date you want to send out the message
4. Press Schedule

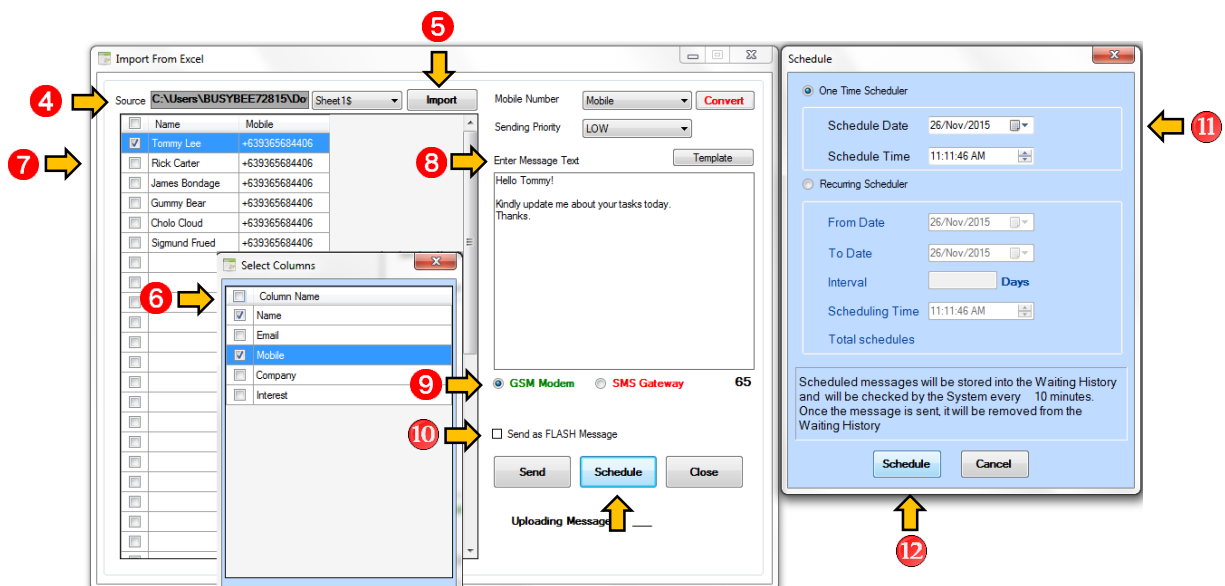


c. Send from Excel

1. Go to SMS Sending
2. Choose Send from Excel
3. Or simply go to the sidebar menu then click the icon

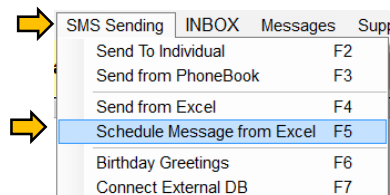


4. Browse the excel file you want to import
5. Press Import
6. Choose column where Mobile Number is located
7. Check Number
8. Type your message or use Template
9. Choose GSM Modem or SMS Gateway
10. Send message as FLASH by checking "FLASH Message" box
11. Press Schedule instead of Send
12. Input the desired Date you want to send out the message
13. Press Schedule

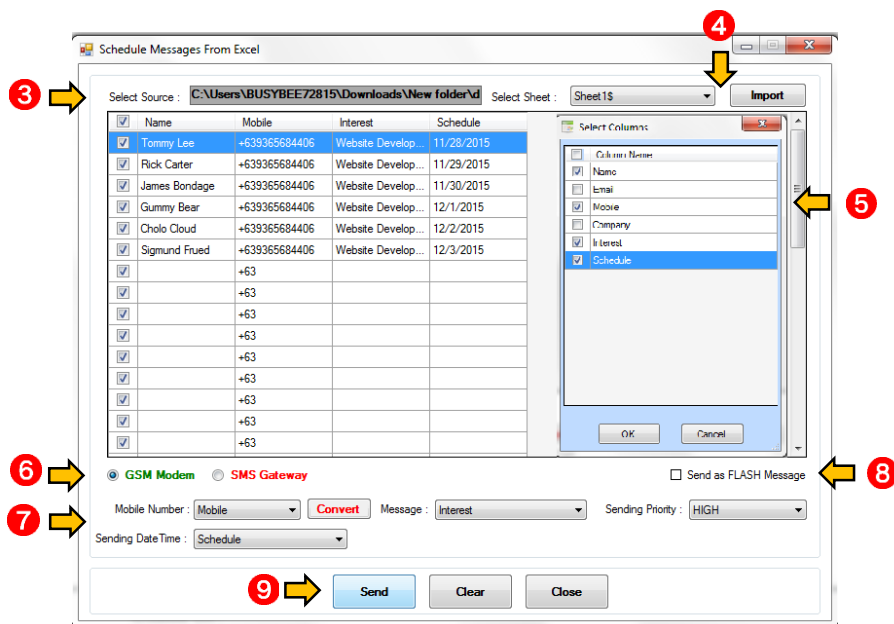


d. Schedule a Message from Excel

1. Go to SMS Sending
2. Choose Schedule Message from Excel



3. Browse the excel file you want to import
4. Choose Sheet - Import
5. Check Mobile number, Message and Scheduled Date columns
6. Choose GSM Modem or SMS Gateway
7. Choose appropriate options at the bottom page
8. Send message as FLASH by checking "FLASH Message" box
9. Press Send

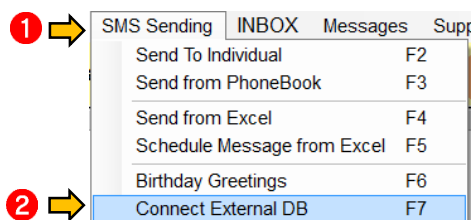


EXTERNAL DATABASE (FOR ENTERPRISE PLAN ONLY)

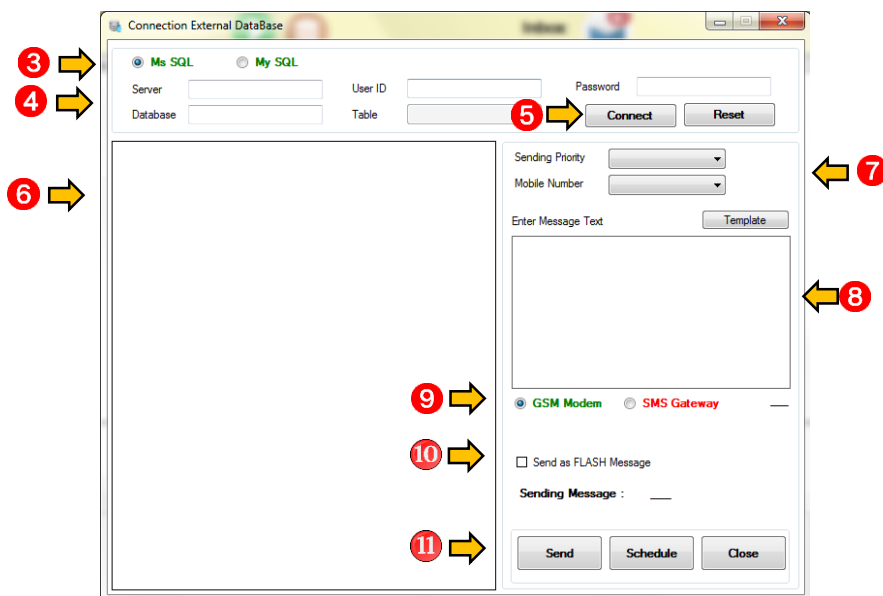
18.1 How to connect to External DB

a. Sending from External DB


1. Go to SMS Sending
2. Choose Connect to External DB

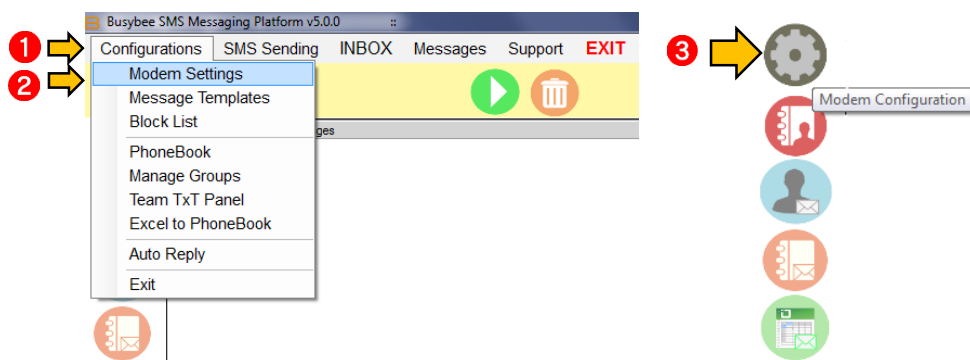


3. Choose Ms SQL or My SQL
4. Fill in the necessary fields
5. Press Connect
6. Choose column where Mobile Number is located
7. Check Number
8. Type your message or use Template
9. Choose GSM Modem or SMS Gateway
10. Send message as FLASH by checking "FLASH Message" box
11. Send Message or Schedule

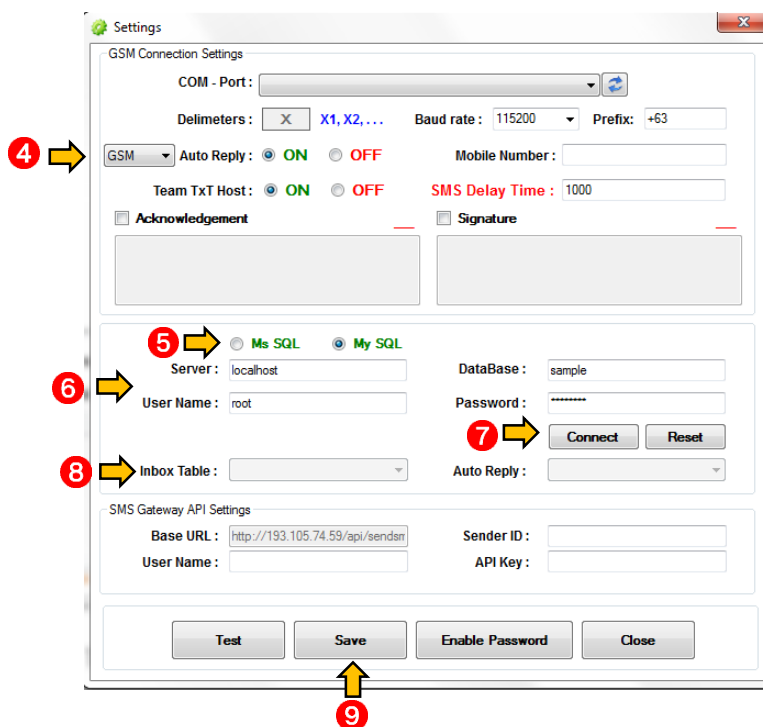


b. Incoming SMS Database Integration

1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 



4. Set GSM Connection Settings
5. Choose Ms SQL or My SQL
6. Fill in the necessary fields
7. Press Connect
8. Choose Receive in the Inbox Table and Auto Reply in Auto Reply
9. Press Save



Database: Create Table with fields with details below:

Receive

===== MessageIndex - int

Sender - varchar(50) Receivedon - date

Message - varchar(max)

Status - varchar(50) Mobilenumber - varchar(50)

AutoReply

===== Keyword - varchar(50) Message - varchar(250) Createdon - date

c. Auto Reply from Database

1. Connect to Remote Database (B. Incoming SMS Database Integration)
2. Turn ON Auto Reply under GSM Connection Settings
3. Create Keyword
4. Set Message Reply
5. Press Save
6. Go to Configurations
7. Press Auto Reply
8. Change Message (pink row) to set default reply for mismatch keyword
9. Press Save

Note: You can set 2 or more Keywords per Reply Message.

e.g. Keyword: Enrique Salvador BB880123

Reply Message: "15000"

Wherein: Name of the client is Enrique Salvador

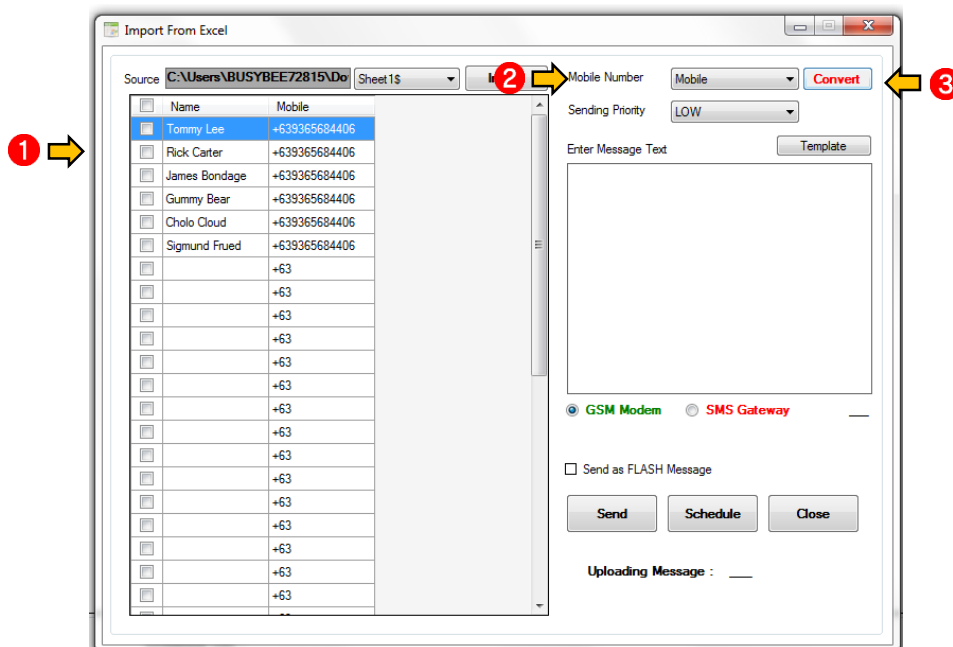
Client Member's Code is BB880123

Updated points of client is 15000 points

Scenario: If auto reply number receives a keyword "Enrique Salvador" only, system will not recognized since it lacks the member's code. This is added security for proper filtration and dissemination of secured info.


19.1 How to use smart import

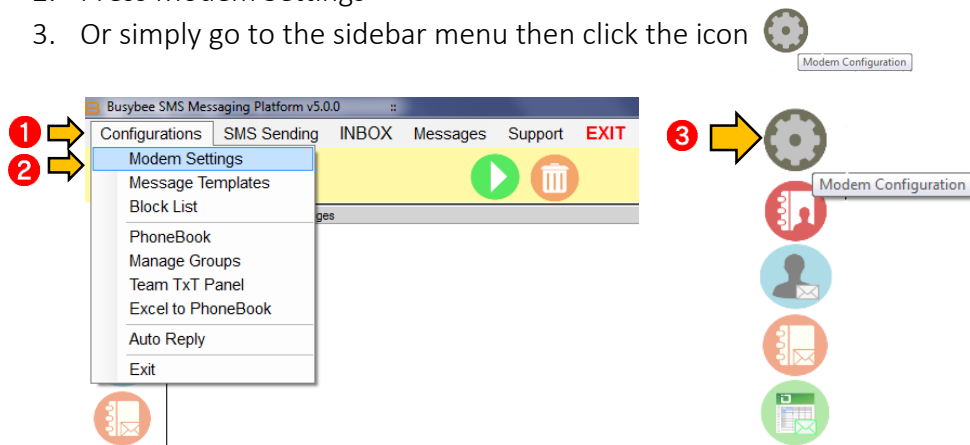
1. Check all the numbers
2. Choose the column Mobile Number
3. Press Convert



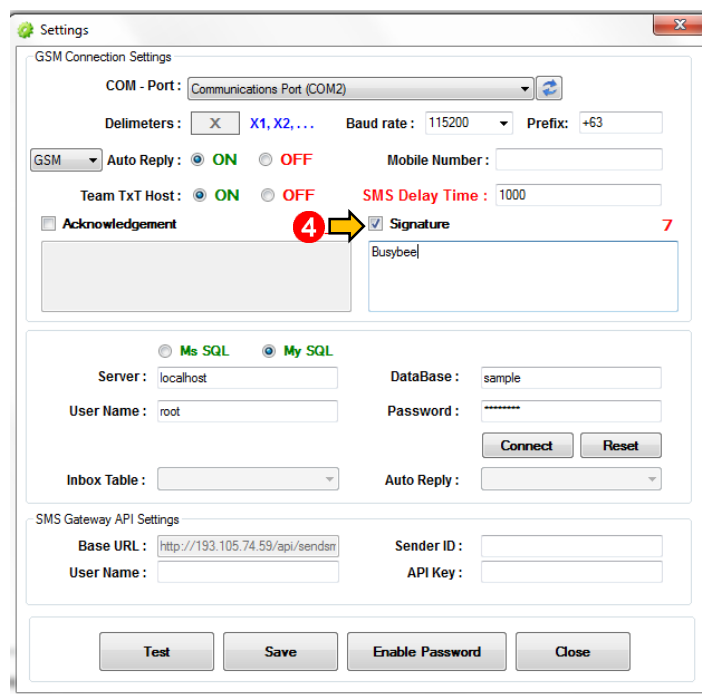
SIGNATURES

20.1 How to use signatures

1. Go to Configuration
2. Press Modem Settings
3. Or simply go to the sidebar menu then click the icon 



4. Check signature and compose

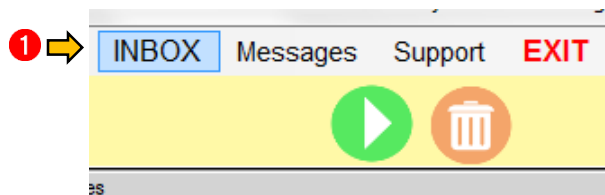


The screenshot shows the 'Settings' window with the 'GSM Connection Settings' section. The 'Signature' checkbox is checked, and the signature text 'Busybee' is entered in the adjacent field. The 'SMS Delay Time' is set to 1000.

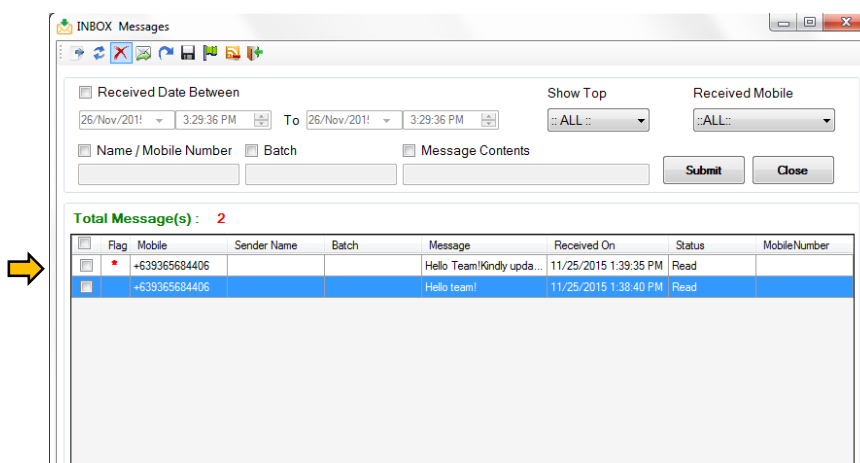
FLAGGED SMS

20.1 How to use flagged SMS

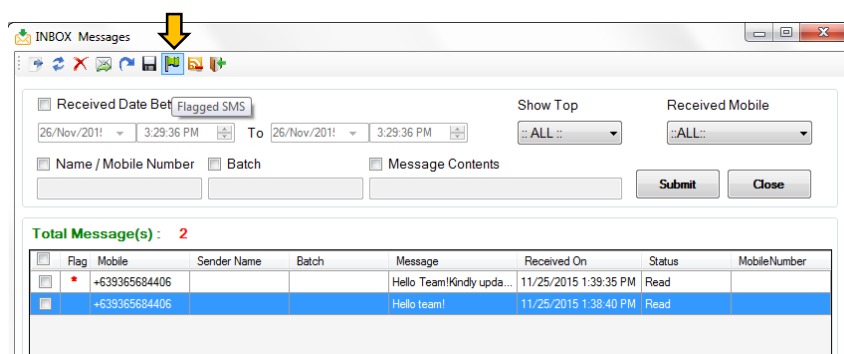
1. Go to Inbox



2. Press the flag column for every important message



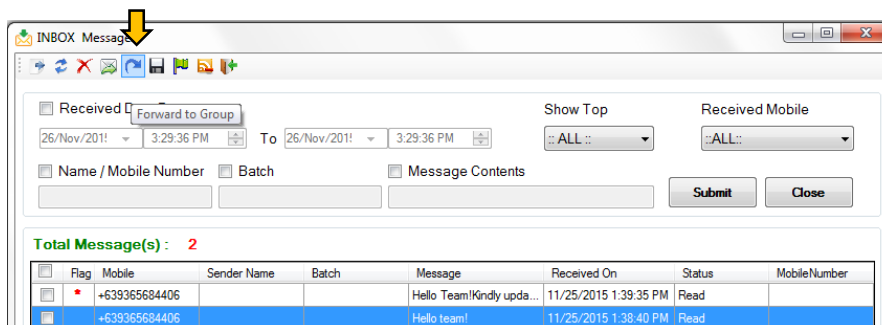
3. To retrieve flagged SMS, just click the flag icon on the top menu



FORWARD TO GROUPS

21.1 How to use forward to groups

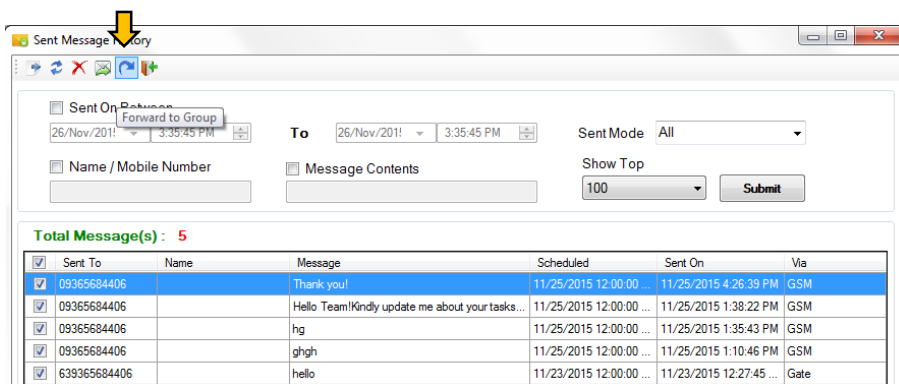
a. From inbox



The screenshot shows the 'INBOX Message' window. A yellow arrow points to the 'Forward to Group' button in the top toolbar. Below the toolbar, there are filters for 'Received' (26/Nov/201! 3:29:36 PM) and 'To' (26/Nov/201! 3:29:36 PM). There are also dropdowns for 'Show Top' (ALL) and 'Received Mobile' (ALL). Below these are checkboxes for 'Name / Mobile Number', 'Batch', and 'Message Contents'. A 'Submit' button is visible. The table below shows 2 messages.

Flag	Mobile	Sender Name	Batch	Message	Received On	Status	MobileNumber
	+639365684406			Hello Team!Kindly upda...	11/25/2015 1:39:35 PM	Read	
	+639365684406			Hello team!	11/25/2015 1:38:40 PM	Read	

b. From sent history

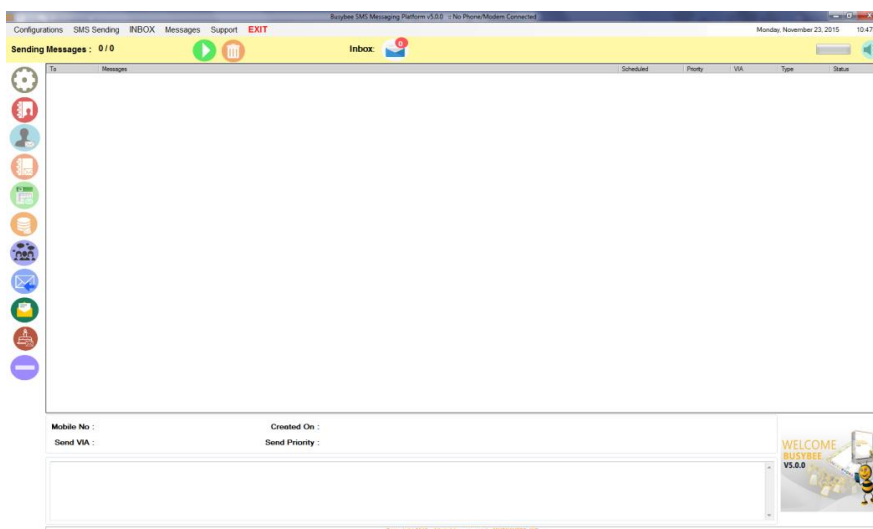


The screenshot shows the 'Sent Message History' window. A yellow arrow points to the 'Forward to Group' button in the top toolbar. Below the toolbar, there are filters for 'Sent On' (26/Nov/201! 3:35:45 PM) and 'To' (26/Nov/201! 3:35:45 PM). There are also dropdowns for 'Sent Mode' (All) and 'Show Top' (100). Below these are checkboxes for 'Name / Mobile Number' and 'Message Contents'. A 'Submit' button is visible. The table below shows 5 messages.

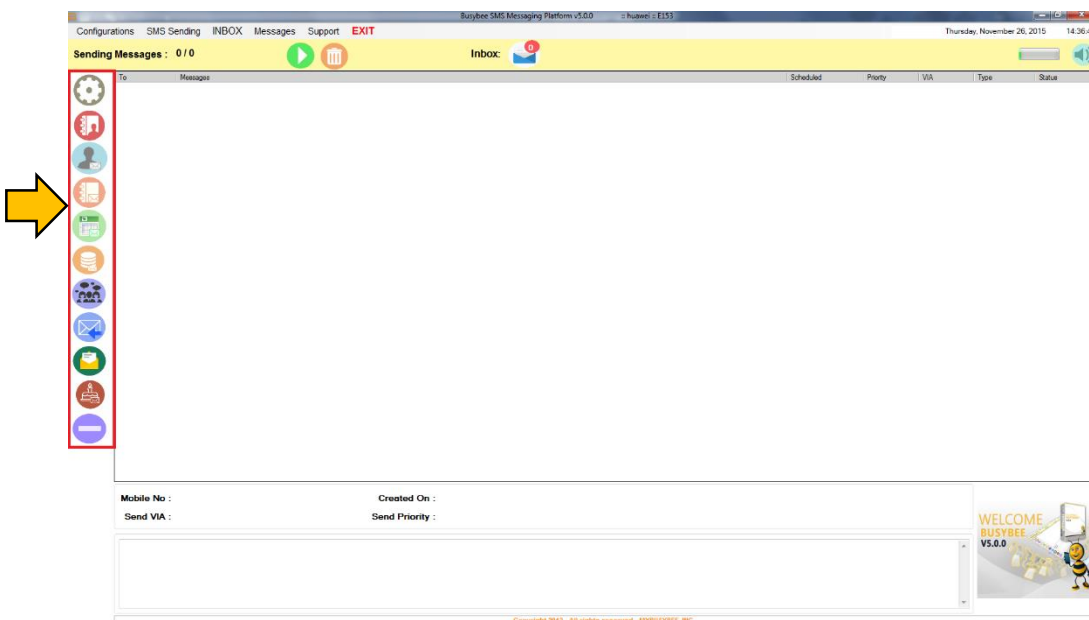
✓	Sent To	Name	Message	Scheduled	Sent On	Via
✓	09365684406		Thank you!	11/25/2015 12:00:00 ...	11/25/2015 4:26:39 PM	GSM
✓	09365684406		Hello Team!Kindly update me about your tasks...	11/25/2015 12:00:00 ...	11/25/2015 1:38:22 PM	GSM
✓	09365684406		hg	11/25/2015 12:00:00 ...	11/25/2015 1:35:43 PM	GSM
✓	09365684406		ghgh	11/25/2015 12:00:00 ...	11/25/2015 1:10:46 PM	GSM
✓	639365684406		hello	11/23/2015 12:00:00 ...	11/23/2015 12:27:45 ...	Gate

BUSYBEE v.5.5.0 NEW FEATURES

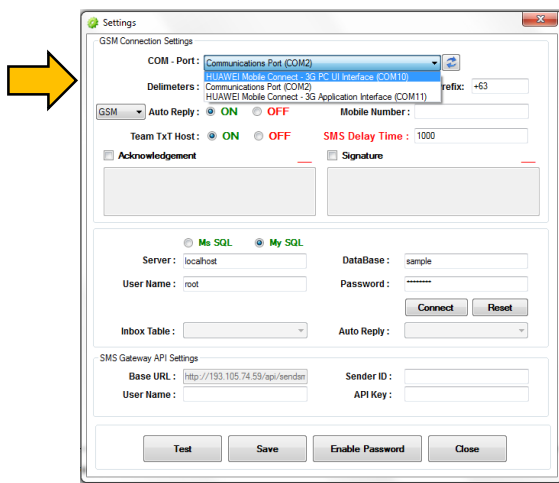
1. BUSYBEE v5.5.0 now has a NEW LOOK! Pastel colors combined with perfectly planned layout exudes simplicity and minimalism yet a more powerful backend coupled with advanced functionalities are embedded behind this simple beauty.



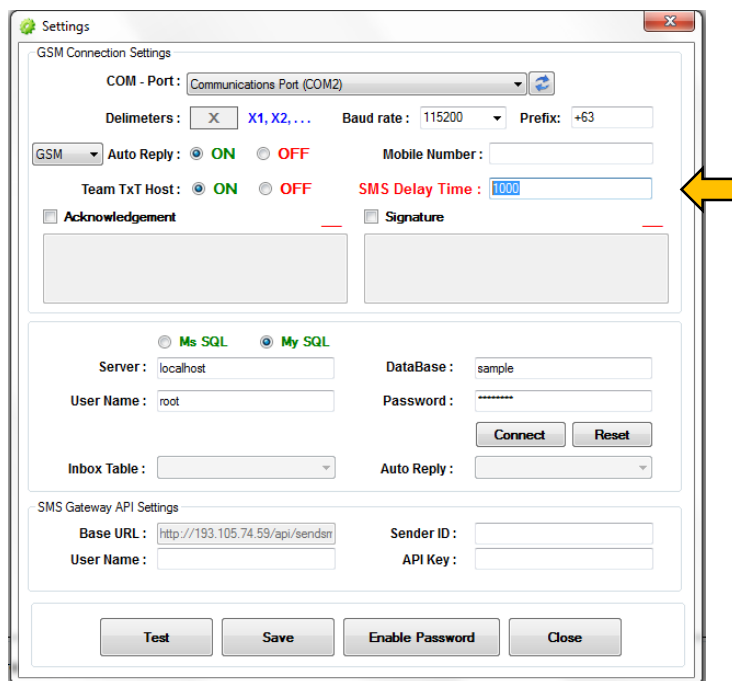
2. BUSYBEE v5.3.0 now has SHORTCUTS for most commonly used functions. Going to your most favorite function has never been easy with these shortcuts.



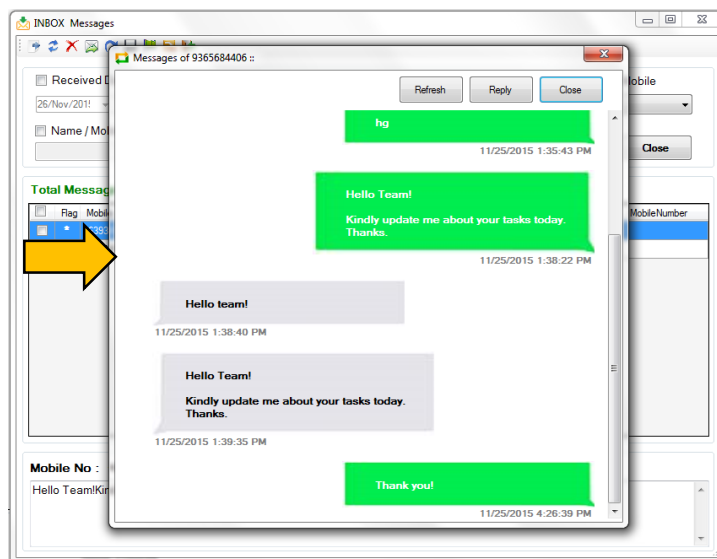
3. BUSYBEE v5.5.0 now supports AUTO PORT DETECTION! Configuration is as simple as a click of your mouse. No more manual configuration.



4. ADDED Auto Reply via BRANDED SMS!
5. BUSYBEE v5.5.0 added INTELLIGENT SENDING feature! You are now in control of the time interval of your campaign.

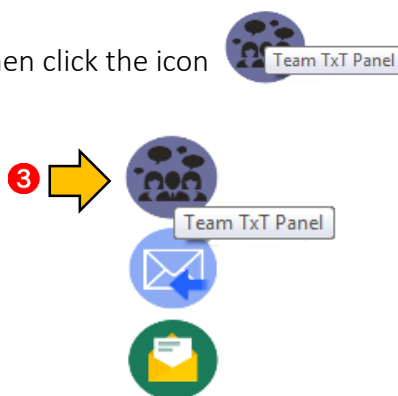
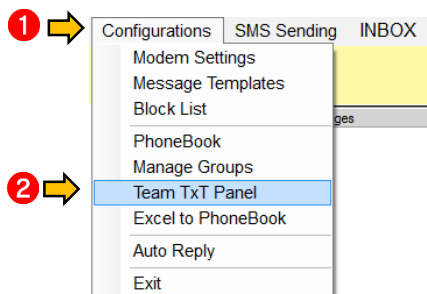


6. Receive LONG SMS within a single message via SMART Messaging feature.
7. Are you used to seeing history of your conversation with your friend same format as in the one in your smart phone? BUSYBEE v5.5.0 now supports BUBBLE CONVERSATION! You can now easily track down your conversation in one page.

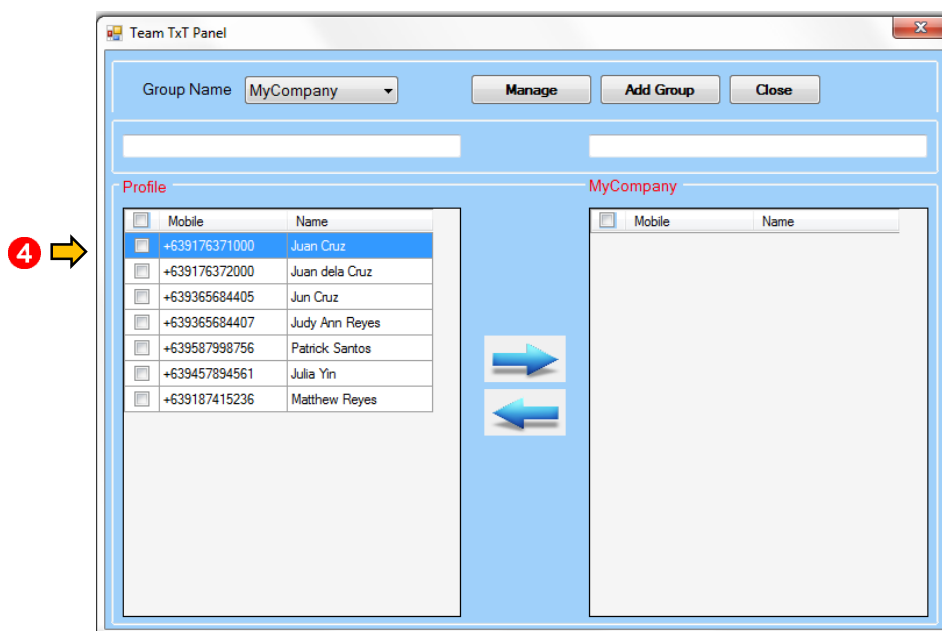


8. BUSYBEE v5.5.0 now added SMS Campaign Completed notification!
9. Team Txt (BETA) – Group chat via regular SMS. No Data plan needed.

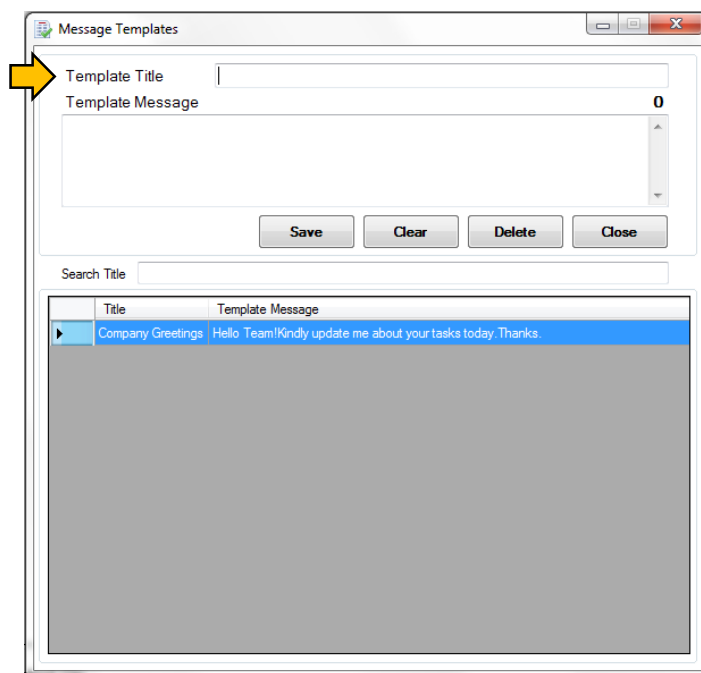
1. Go to Configurations
2. Choose Team TXT Panel
3. Or simply go to the sidebar menu then click the icon



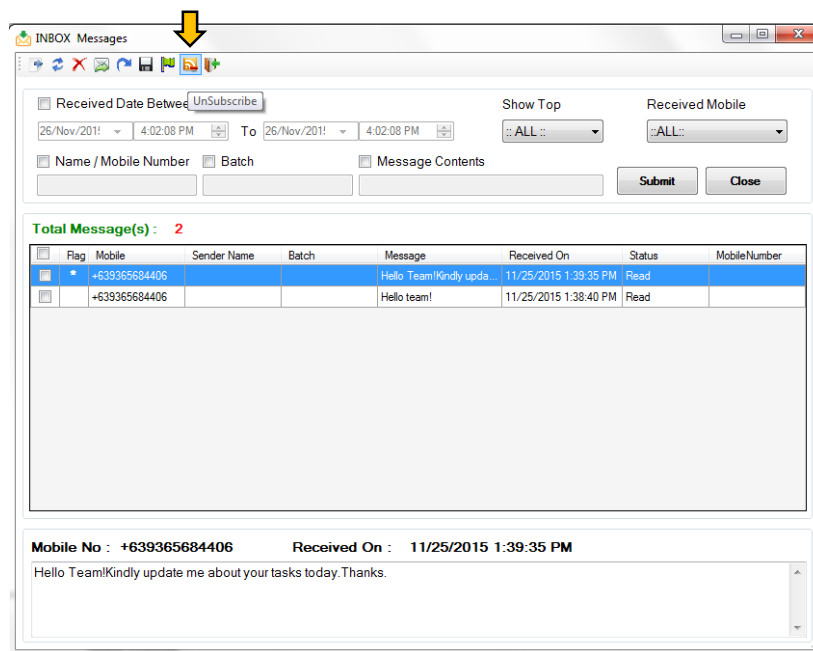
4. Choose numbers
5. All the messages and replies will be sent to the whole group.



10. BUSYBEE v5.5.0 has Template Title to help you remember Long canned replies.



11. BUSYBEE v5.5.0 now support UNSUBSCRIBE button to easily blocks SMS to customers who does not want to receive your SMS campaigns



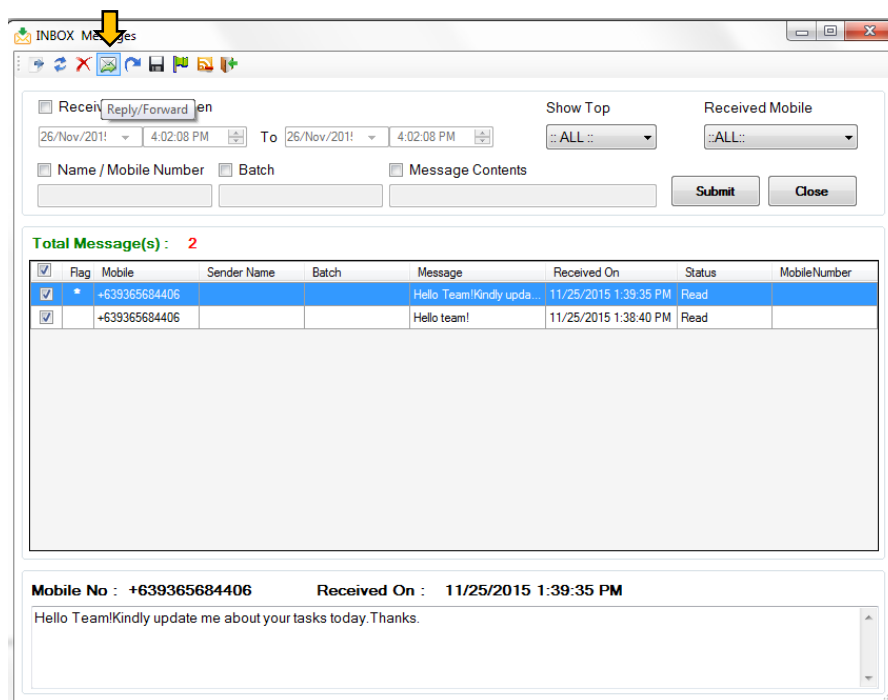
The screenshot shows the 'INBOX Messages' window. At the top, there is a toolbar with various icons. Below it, there are search filters: 'Received Date Between' (26/Nov/201! to 4:02:08 PM), 'To' (26/Nov/201! to 4:02:08 PM), 'Show Top' (ALL), and 'Received Mobile' (ALL). There are also checkboxes for 'Name / Mobile Number', 'Batch', and 'Message Contents'. A 'Submit' button and a 'Close' button are present. Below the filters, it says 'Total Message(s) : 2'. A table lists the messages:

Flag	Mobile	Sender Name	Batch	Message	Received On	Status	MobileNumber
<input checked="" type="checkbox"/>	+639365684406			Hello Team!Kindly upda...	11/25/2015 1:39:35 PM	Read	
<input type="checkbox"/>	+639365684406			Hello team!	11/25/2015 1:38:40 PM	Read	

Below the table, there is a section for the selected message:

Mobile No : +639365684406 **Received On :** 11/25/2015 1:39:35 PM
Hello Team!Kindly update me about your tasks today.Thanks.

12. BUSYBEE v5.5.0 now supports Forwarding of SMS



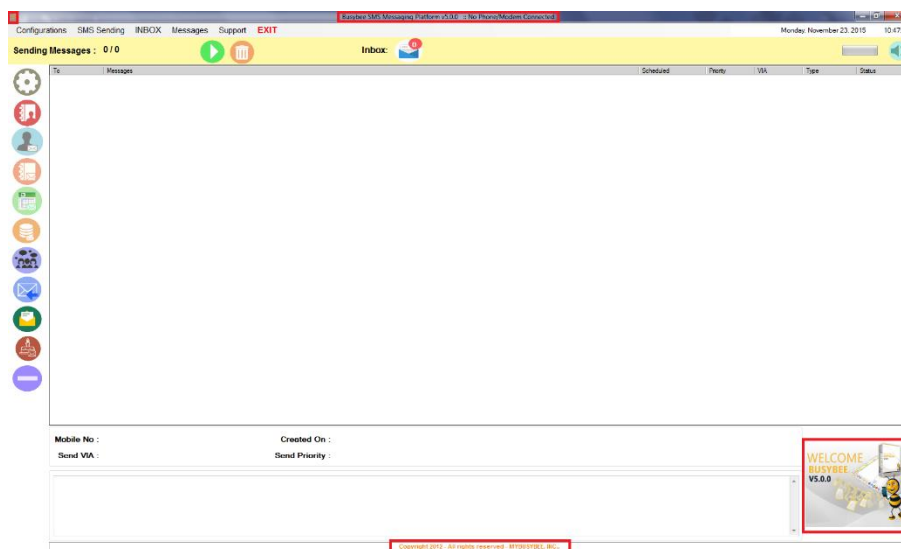
The screenshot shows the 'INBOX Messages' window. At the top, there is a toolbar with various icons. Below it, there are search filters: 'Received Date Between' (26/Nov/201! to 4:02:08 PM), 'To' (26/Nov/201! to 4:02:08 PM), 'Show Top' (ALL), and 'Received Mobile' (ALL). There are also checkboxes for 'Name / Mobile Number', 'Batch', and 'Message Contents'. A 'Submit' button and a 'Close' button are present. Below the filters, it says 'Total Message(s) : 2'. A table lists the messages:

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Below the table, there is a section for the selected message:

Mobile No : +639365684406 **Received On :** 11/25/2015 1:39:35 PM
Hello Team!Kindly update me about your tasks today.Thanks.

13. BUSYBEE v5.5.0 can now be WHITELABELED in all Lifetime Plans. You can now put your logo and brand in our software.



For more info, please call 929-2222